



Doula Contracting with CareFirst CHPMD

How to Get Started

Supporting pregnancy with compassion and care

Doulas play a vital role in improving birth outcomes and supporting families through pregnancy, labor and postpartum recovery. Their presence can reduce stress, improve communication and foster trust between patients and providers. At CareFirst BlueCross BlueShield Community Health Plan Maryland (CareFirst CHPMD), we recognize the value of doulas and are committed to making the credentialing process clear and accessible.

Step 1: Enroll in Maryland Medicaid via ePREP

To be eligible for contracting with CareFirst CHPMD, doulas must first be enrolled in Maryland Medicaid through the Electronic Provider Revalidation and Enrollment Portal (ePREP).

- Learn more: health.maryland.gov/mmcp/provider/Pages/enrollment.aspx
- Sign up: eprep.health.maryland.gov/sso/register.do
- Already registered? eprep.health.maryland.gov/sso/login.do

Step 2: Begin Contracting with CareFirst CHPMD

Once your ePREP enrollment is complete, reach out to CareFirst CHPMD Contracting at MDContracting@carefirst.com.

You'll need to submit the following documents:

- Signed contract application (that you will receive from CareFirst CHPMD)
- Disclosure of ownership
- W-9 form
- Copy of your doula certification

Need help? Call the Maryland ePREP Hotline: 844-463-7768 (Monday–Friday, 9 a.m.–5 p.m., closed on state holidays)

Email for technical support: MDProviderRelations@automated-health.com



HealthChoice is a Program of the Maryland Department of Health.

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