CareFirst BlueChoice, Inc.

www.carefirst.com/fedhmo/

Member Services (888) 789-9065



2024

A Health Maintenance Organization (Standard Option and Blue Value Plus Option) and a High Deductible Health Plan (HDHP)

This Plan's health coverage qualifies as minimum essential coverage and meets the minimum value standard for the benefits it provides. See page 8 for details. This Plan is accredited. See page 12.

Serving: Maryland, the Northern Virginia area and Washington, DC

Enrollment in this Plan is limited. You must live or work in our geographic service area to enroll. See page 16 for requirements.

Enrollment Codes for this Plan:

2G4 Standard BlueChoice - Self Only

2G6 Standard BlueChoice - Self Plus One

2G5 Standard BlueChoice - Self and Family

B61 BlueChoice Advantage HDHP - Self Only

B63 BlueChoice Advantage HDHP - Self Plus One

B62 BlueChoice Advantage HDHP - Self and Family

B64 Blue Value Plus - Self Only

B66 Blue Value Plus - Self Plus One

B65 Blue Value Plus - Self and Family

IMPORTANT

• Rates: Back Cover

• Changes for 2024: Page 17

• Summary of Benefits: Page 184

Authorized for distribution by the:



United States
Office of Personnel Management

Healthcare and Insurance http://www.opm.gov/insure



Important Notice from CareFirst BlueChoice About Our Prescription Drug Coverage and Medicare

OPM has determined that CareFirst BlueChoice prescription drug coverage is, on average, expected to pay out as much as the standard Medicare prescription drug coverage will pay for all plan participants and is considered Credible Coverage. This means you do not need to enroll in Medicare Part D and pay extra for prescription drug coverage. If you decide to enroll in Medicare Part D later, you will not have to pay a penalty for late enrollment as long as you keep your FEHB coverage.

However, if you choose to enroll in Medicare Part D, you can keep your FEHB coverage and your FEHB plan will coordinate benefits with Medicare.

Remember: If you are an annuitant and you cancel your FEHB coverage, you may not re-enroll in the FEHB Program.

Please be advised

If you lose or drop your FEHB coverage and go 63 days or longer without prescription drug coverage that is at least as good as Medicare's prescription drug coverage, your monthly Medicare Part D premium will go up at least 1 percent per month for every month that you did not have that coverage. For example, if you go 19 months without Medicare Part D prescription drug coverage, your premium will always be at least 19 percent higher than what many other people pay. You will have to pay this higher premium as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the next Annual Coordinated Election Period (October 15 through December 7) to enroll in Medicare Part D.

Medicare's Low Income Benefits

For people with limited income and resources, extra help paying for a Medicare prescription drug plan is available. Information regarding this program is available through the Social Security Administration (SSA) online at www.socialsecurity.gov, or call the SSA at 800-772-1213, (TTY: 800-325-0778).

Income-Related Monthly Adjustment Amount (IRMAA)

The Medicare Income-Related Monthly Adjustment Amount (IRMAA) is an amount you may pay in addition to your FEHB premium to enroll in and maintain Medicare prescription drug coverage. **This additional premium is assessed only to those with higher incomes and is adjusted based on the income reported on your IRS tax return.** You do not make any IRMAA payments to your FEHB plan. Refer to the Part D-IRMAA section of the Medicare website to see if you would be subject to this additional premium.

You can get more information about Medicare prescription drug plans and the coverage offered in your area from these places:

- Visit www.medicare.gov for personalized help.
- Call 800-MEDICARE 800-633-4227, TTY 877-486-2048.

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Introduction

This brochure describes the benefits of CareFirst BlueChoice, Inc. under contract (CS 2879) between CareFirst BlueChoice, Inc. and the United States Office of Personnel Management (OPM), as authorized by the Federal Employees Health Benefits law. Customer service may be reached at (888) 789-9065 or through our website: www.carefirst.com/fedhmo/. The address for CareFirst BlueChoice administrative offices is:

Mail Administrator P.O. Box 14114 Lexington, KY 40512-4114

This brochure is the official statement of benefits. No verbal statement can modify or otherwise affect the benefits, limitations, and exclusions of this brochure. It is your responsibility to be informed about your health benefits.

If you are enrolled in self only coverage, you are entitled to the benefits described in this brochure. If you are enrolled in Self Plus One or Self and Family coverage, each eligible family member is also entitled to these benefits. You do not have a right to benefits that were available before January 1, 2024, unless those benefits are also shown in this brochure.

OPM negotiates benefits and rates for each plan annually. Benefit changes are effective January 1, 2024 and changes are summarized in Section 2. Changes for 2024. Rates are shown at the end of this brochure.

FYI: The Plan brochure takes precedence over any other Plan publication. Discrepancies between the OPM approved brochure text that is incorporated into FEHB contract and any other benefit description will be resolved at the discretion of the Contracting Officer.

Plain Language

All FEHB brochures are written in plain language to make them easy to understand. Here are some examples:

- Except for necessary technical terms, we use common words. For instance, "you" means the enrollee and each covered family member, "we" means CareFirst BlueChoice, Inc.
- We limit acronyms to ones you know. FEHB is the Federal Employees Health Benefits Program. OPM is the United States Office of Personnel Management. If we use others, we will tell you what they mean.
- Our brochure and other FEHB plans' brochures have the same format and similar descriptions to help you compare plans.

Stop Health Care Fraud!

Fraud increases the cost of health care for everyone and increases your Federal Employees Health Benefits Program premium.

OPM's Office of the Inspector General investigates all allegations of fraud, waste, and abuse in the FEHB Program regardless of the agency that employs you or from which you retired.

Protect Yourself From Fraud – Here are some things that you can do to prevent fraud:

- Do not give your plan identification (ID) number over the phone or to people you do not know, except to your health care provider, or OPM representative.
- Let only the appropriate medical professionals review your medical record or recommend services.
- Avoid using health care providers who say that an item or service is not usually covered, but they know how to bill us to get it paid.
- Carefully review explanations of benefits (EOBs) that you receive from us.
- Periodically review your claims history for accuracy to ensure we have not been billed for services you did not receive.

- Do not ask your doctor to make false entries on certificates, bills, or records in order to get us to pay for an item or service.
- If you suspect that a provider has charged you for services you did not receive, billed you twice for the same service, or misrepresented any information, do the following:
 - Call the provider for an explanation. There may be an error.
 - If the provider does not resolve the matter, call us at (888) 789-9065 and explain the situation.

CALL - THE HEALTH CARE FRAUD HOTLINE

(877) 499-7295

OR go to

www.opm.gov/our-inspector-general/hotline-to-report-fraud-waste-or-abuse/complaint-form/

The online reporting form is the desired method of reporting fraud in order to ensure accuracy and a quicker response time.

You can also write to:
United States Office of Personnel Management
Office of the Inspector General Fraud Hotline
1900 E Street NW Room 6400
Washington, DC 20415-1100

- Do not maintain as a family member on your policy:
 - Your former spouse after a divorce decree or annulment is final (even if a court order stipulates otherwise)
 - Your child age 26 or over (unless they are disabled and incapable of self-support prior to age 26). A carrier may request that an enrollee verify the eligibility of any or all family members listed as covered under the enrollee's FEHB enrollment.
- If you have any questions about the eligibility of a dependent, check with your personnel office if you are employed, with your retirement office (such as OPM) if you are retired, or with the National Finance Center if you are enrolled under Temporary Continuation of Coverage (TCC).
- Fraud or intentional misrepresentation of material fact is prohibited under the Plan. You can be prosecuted for fraud and your agency may take action against you. Examples of fraud include falsifying a claim to obtain FEHB benefits, trying to or obtaining services or coverage for yourself or for someone else who is not eligible for coverage, or enrolling in the Plan when you are no longer eligible.
- If your enrollment continues after you are no longer eligible for coverage (i.e., you have separated from Federal service) and premiums are not paid, you may be responsible for all benefits paid during the period in which premiums were not paid. You may be billed directly by your provider for services received. You may be prosecuted for fraud for knowingly using health insurance benefits for which you have not paid premiums. It is your responsibility to know when you or a family member is no longer eligible to use your health insurance coverage.

Discrimination is Against the Law

The health benefits described in this brochure are consistent with applicable laws prohibiting discrimination.

Preventable Healthcare Acquired Conditions ("Never Events")

Medical mistakes continue to be a significant cause of preventable deaths within the United States. While death is the most tragic outcome, medical mistakes cause other problems such as permanent disabilities, extended hospital stays, longer recoveries, and even additional treatments. Medical mistakes and their consequences also add significantly to the overall cost of healthcare. Hospitals and healthcare providers are being held accountable for the quality of care and reduction in medical mistakes by their accrediting bodies. You can also improve the quality and safety of your own health care and that of your family members by learning more about and understanding your risks. Take these simple steps:

1. Ask questions if you have doubts or concerns.

- Ask questions and make sure you understand the answers.
- Choose a doctor with whom you feel comfortable talking.
- Take a relative or friend with you, take notes, ask questions and understand answers.

2. Keep and bring a list of all the medications you take.

- Bring the actual medication or give your doctor and pharmacist a list of all the medications and dosage that you take, including non-prescription (over-the-counter) medication and nutritional supplements.
- Tell your doctor and pharmacist about any drug, food, and other allergies you have, such as to latex.
- Ask about any risks or side effects of the medication and what to avoid while taking it. Be sure to write down what your doctor or pharmacist says.
- Make sure your medication is what the doctor ordered. Ask the pharmacist about your medication if it looks different than you expected.
- Read the label and patient package insert when you get your medication, including all warnings and instructions.
- Know how to use your medication. Especially note the times and conditions when your medication should and should not be taken.
- Contact your doctor or pharmacist if you have any questions.
- Understand both the generic and brand names of your medication. This helps ensure you do not receive double dosing from taking both a generic and a brand. It also helps prevent you from taking a medication to which you are allergic.

3. Get the results of any test or procedure.

- Ask when and how you will get the results of tests or procedures. Will it be in person, by phone, mail, through the Plan or Provider's portal?
- Don't assume the results are fine if you do not get them when expected. Contact your healthcare provider and ask for your results.

4. Talk to your doctor about which hospital or clinic is best for your health needs.

- Ask your doctor about which hospital or clinic has the best care and results for your condition if you have more than one hospital or clinic to choose from to get the health care you need.
- Be sure you understand the instructions you get about follow-up care when you leave the hospital or clinic.

5. Make sure you understand what will happen if you need surgery.

Make sure you, your doctor, and your surgeon all agree on exactly what will be done during the operation.

- Ask your doctor, "Who will manage my care when I am in the hospital?"
- Ask your surgeon:
 - "Exactly what will you be doing?"
 - "About how long will it take?"
 - "What will happen after surgery?"
 - "How can I expect to feel during recovery?"
- Tell the surgeon, anesthesiologist, and nurses about any allergies, bad reaction to anesthesia, and any medications or nutritional supplements you are taking.

Patient Safety Links

For more information on patient safety, please visit:

- www.ahrq.gov/patients-consumers. The Agency for Healthcare Research and Quality makes available a wide-ranging list of topics not only to inform consumers about patient safety but to help choose quality health care providers and improve the quality of care you receive.
- <u>www.jointcommission.org/speakup.aspx</u>. The Joint Commission's Speak Up™ patient safety program.
- <u>www.bemedwise.org</u>. The National Council on Patient Information and Education is dedicated to improving communication about the safe, appropriate use of medication.
- www.leapfroggroup.org. The Leapfrog Group is active in promoting safe practices in hospital care.
- <u>www.ahqa.org</u>. The American Health Quality Association represents organizations and health care professionals working to improve patient safety.
- <u>www.jointcommission.org/topics/patient_safety.aspx</u>. The Joint Commission helps health care organizations to improve the quality and safety of the care they deliver.

Preventable Healthcare Acquired Conditions ("Never Events")

When you enter the hospital for treatment of one medical problem, you do not expect to leave with additional injuries, infections, or other serious conditions that occur during the course of your stay. Although some of these complications may not be avoidable, patients do suffer from injuries or illnesses that could have been prevented if doctors or the hospital had taken proper precautions. Errors in medical care that are clearly identifiable, preventable and serious in their consequences for patients, can indicate a significant problem in the safety and credibility of a health care facility. These conditions and errors are sometimes called "Never Events" or "Serious Reportable Events."

We have a benefit payment policy that encourages hospitals to reduce the likelihood of hospital-acquired conditions such as certain infections, severe bedsores, and fractures, and to reduce medical errors that should never happen. When such an event occurs, neither you nor your FEHB plan will incur costs to correct the medical error.

FEHB Facts

Coverage information

No pre-existing condition limitation

We will not refuse to cover the treatment of a condition you had before you enrolled in this Plan solely because you had the condition before you enrolled.

Minimum essential coverage (MEC)

Please visit the Internal Revenue Service (IRS) website at www.irs.gov/uac/Questions-and-Answers-on-the-Individual-Shared-Responsibility-Provision for more information on the individual requirement for MEC.

• Minimum value standard

Our health coverage meets the minimum value standard of 60% established by the ACA. This means that we provide benefits to cover at least 60% of the total allowed costs of essential health benefits. The 60% standard is the actuarial value; your specific out-of-pocket costs are determined as explained in this brochure.

 Where you can get information about enrolling in the FEHB Program See www.opm.gov/healthcare-insurance for enrollment information as well as:

- Information on the FEHB Program and plans available to you
- A health plan comparison tool
- A list of agencies that participate in Employee Express
- A link to Employee Express
- Information on and links to other electronic enrollment systems

Also, your employing or retirement office can answer your questions, give you other plans' brochures and other materials you need to make an informed decision about your FEHB coverage. These materials tell you:

- · When you may change your enrollment
- · How you can cover your family members
- What happens when you transfer to another Federal agency, go on leave without pay, enter military service, or retire
- What happens when your enrollment ends
- When the next Open Season for enrollment begins

We do not determine who is eligible for coverage and, in most cases, cannot change your enrollment status without information from your employing or retirement office. For information on your premium deductions, disability leave, pensions, etc. you must also contact your employing or retirement office.

Once enrolled in your FEHB Program Plan, you should contact your carrier directly for address updates and questions about your benefit coverage.

 Enrollment types available for you and your family Self Only coverage is only for the enrollee. Self Plus One coverage is for the enrollee and one eligible family member. Self and Family coverage is for the enrollee and one or more eligible family members. Family members include your spouse and your dependent children under age 26, including any foster children authorized for coverage by your employing agency or retirement office. Under certain circumstances, you may also continue coverage for a disabled child 26 years of age or older who is incapable of self-support.

If you have a Self Only enrollment, you may change to a Self Plus One or Self and Family enrollment if you marry, give birth, or add a child to your family. You may change your enrollment 31 days before to 60 days after that event. The Self Plus One or Self and Family enrollment begins on the first day of the pay period in which the child is born or becomes an eligible family member. When you change to Self Plus One or Self and Family because you marry, the change is effective on the first day of the pay period that begins after your employing office receives your enrollment form. Benefits will not be available to your spouse until you are married. A carrier may request enrollee to verify the eligibility of any or all family members listed as covered under the enrollee's FEHB enrollment.

Contact your employing or retirement office if you want to change from Self Only to Self Plus One or Self and Family. If you have a Self and Family enrollment, you may contact us to add a family member.

Contact your employing or retirement office if you are changing from Self to Self Plus One or Self and Family or to add a newborn if you currently have a Self Only plan.

Your employing or retirement office will **not** notify you when a family member is no longer eligible to receive benefits. Please tell us immediately of changes in family member status including your marriage, divorce, annulment, or when your child reaches age 26. We will send written notice to you 60 days before we proactively disenroll your child on midnight of their 26th birthday unless your child is eligible for continued coverage because they are incapable of self-support due to a physical or mental disability that began before age 26.

If you or one of your family members is enrolled in one FEHB plan, you or they cannot be enrolled in or covered as a family member by another enrollee in another FEHB plan.

If you have a qualifying life event (QLE) - such as marriage, divorce, or the birth of a child outside of the Federal Benefits Open Season, you may be eligible to enroll in the FEHB Program, change your enrollment, or cancel coverage. For a complete list of QLE's visit the FEHB website at www.opm.gov/health-insurance/life-events. If you need assistance, please contact your employing agency, Tribal Benefits Officer, personnel/payroll office, or retirement office.

• Family member coverage

Family members covered under your Self and Family enrollment are your spouse (including your spouse by valid common-law marriage if you reside in a state that recognizes common-law marriages) and children as described in the chart below. A Self Plus One enrollment covers you and your spouse, or one other eligible family member as described below.

Natural children, adopted children, and stepchildren

Coverage: Natural children, adopted children, and stepchildren are covered until their 26th birthday.

Foster children

Coverage: Foster children are eligible for coverage until their 26th birthday if you provide documentation of your regular and substantial support of the child and sign a certification stating that your foster child meets all the requirements. Contact your human resources office or retirement system for additional information.

Children incapable of self-support

Coverage: Children who are incapable of self-support because of a mental or physical disability that began before age 26 are eligible to continue coverage. Contact your human resources office or retirement system for additional information.

Married children

Coverage: Married children (but NOT their spouse or their own children) are covered until their 26th birthday.

Children with or eligible for employer-provided health insurance

Coverage: Children who are eligible for or have their own employer-provided health insurance are covered until their 26th birthday.

You can find additional information at www.opm.gov/healthcare-insurance.

 Children's Equity Act OPM implements the Federal Employees Health Benefits Children's Equity Act of 2000. This law mandates that you be enrolled for Self Plus One or Self and Family coverage in the FEHB Program, if you are an employee subject to a court or administrative order requiring you to provide health benefits for your child(ren).

If this law applies to you, you must enroll in Self Plus One or Self and Family coverage in a health plan that provides full benefits in the area where your children live or provide documentation to your employing office that you have obtained other health benefits coverage for your children. If you do not do so, your employing office will enroll you involuntarily as follows:

- If you have no FEHB coverage, your employing office will enroll you for Self Plus One or Self and Family coverage, as appropriate, in the lowest-cost nationwide plan option as determined by OPM;
- If you have a Self Only enrollment in a fee-for-service plan or in an HMO that serves the area where your children live, your employing office will change your enrollment to Self Plus One or Self and Family, as appropriate, in the same option of the same plan; or
- If you are enrolled in an HMO that does not serve the area where the children live, your
 employing office will change your enrollment to Self Plus One or Self and Family, as
 appropriate, in the lowest-cost nationwide plan option as determined by OPM

As long as the court/administrative order is in effect, and you have at least one (1) child identified in the order who is still eligible under the FEHB Program, you cannot cancel your enrollment, change to Self Only, or change to a plan that does not serve the area in which your child(ren) live, unless you provide documentation that you have other coverage for the child(ren).

If the court/administrative order is still in effect when you retire, and you have at least one (1) child still eligible for FEHB coverage, you must continue your FEHB coverage into retirement (if eligible) and cannot cancel your coverage, change to Self Only, or change to a plan that does not serve the area in which your children live as long as the court/administrative order is in effect. Similarly, you cannot change to Self Plus One if the court/administrative order identifies more than one child. Contact your employing office for further information.

When benefits and premiums start

The benefits in this brochure are effective January 1, 2024. If you joined this Plan during Open Season, your coverage begins on the first day of your first pay period that starts on or after January 1. If you changed plans or plan options during Open Season and you receive care between January 1 and the effective date of coverage under your new plan or option, your claims will be processed according to the 2024 benefits of your prior plan or option. If you have met (or pay cost-sharing that results in your meeting) the out-of-pocket maximum under the prior plan or option, you will not pay cost-sharing for services covered between January 1 and the effective date of coverage under your new plan or option. However, if your prior plan left the FEHB Program at the end of the year, you are covered under that plan's 2024 benefits until the effective date of your coverage with your new plan. Annuitants' coverage and premiums begin on January 1. If you joined at any other time during the year, your employing office will tell you the effective date of coverage.

If your enrollment continues after you are no longer eligible for coverage (i.e., you have separated from Federal service) and premiums are not paid, you will be responsible for all benefits paid during the period in which premiums were not paid. You may be billed for services received directly from your provider. You may be prosecuted for fraud for knowingly using health insurance benefits for which you have not paid premiums. It is your responsibility to know when you or a family member is no longer eligible to use your health insurance coverage.

· When you retire

When you retire, you can usually stay in the FEHB Program. Generally, you must have been enrolled in the FEHB Program for the last five (5) years of your Federal service. If you do not meet this requirement, you may be eligible for other forms of coverage, such as Temporary Continuation of Coverage (TCC).

When you lose benefits

• When FEHB coverage ends

You will receive an additional 31 days of coverage, for no additional premium, when:

- · Your enrollment ends, unless you cancel your enrollment, or
- You are a family member no longer eligible for coverage including dependents that turn 26.

Any person covered under the 31 day extension of coverage who is confined in a hospital or other institution for care or treatment on the 31st day of the temporary extension is entitled to continuation of the benefits of the Plan during the continuance of the confinement but not beyond the 60th day after the end of the 31 day temporary extension.

You may be eligible for spouse equity coverage or Temporary Continuation of Coverage (TCC), or a conversion policy (a non-FEHB individual policy).

Upon divorce

If you are an enrollee, and your divorce or annulment is final, your ex-spouse cannot remain covered as a family member under your Self Plus One or Self and Family enrollment. You must contact us to let us know the date of the divorce or annulment and have us remove your ex-spouse. We may ask for a copy of the divorce decree as proof. In order to change enrollment type, you must contact your employing or retirement office. A change will not automatically be made.

If you were married to an enrollee and your divorce or annulment is final, you may not remain covered as a family member under your former spouse's enrollment. This is the case even when the court has ordered your former spouse to provide health coverage for you. However, you may be eligible for your own FEHB coverage under either the spouse equity law or Temporary Continuation of Coverage (TCC). If you are recently divorced or are anticipating a divorce, contact your ex-spouse's employing or retirement office to get information about your coverage choices. You can also visit OPM's website at www.opm.gov/healthcare-insurance/healthcare/plan-information/. We may request that you verify the eligibility of any or all family members listed as covered under the enrollee's FEHB enrollment.

 Temporary Continuation of Coverage (TCC) If you leave Federal service, Tribal employment or if you lose coverage because you no longer qualify as a family member, you may be eligible for Temporary Continuation of Coverage (TCC). For example, you can receive TCC if you are not able to continue your FEHB enrollment after you retire, if you lose your Federal or Tribal job, or if you are a covered child and you turn 26.

You may not elect TCC if you are fired from your Federal or Tribal job due to gross misconduct.

Enrolling in TCC. Get the RI 79-27, which describes TCC, from your employing or retirement office or from www.opm.gov/healthcare-insurance. It explains what you have to do to enroll.

Alternatively, you can buy coverage through the Health Insurance Marketplace where, depending on your income, you could be eligible for a tax credit that lowers your monthly premiums. Visit www.HealthCare.gov to compare plans and see what your premium, deductible, and out-of-pocket costs would be before you make a decision to enroll. Finally, if you qualify for coverage under another group health plan (such as your spouse's plan), you may be able to enroll in that plan, as long as you apply within 30 days of losing FEHB Program coverage.

Converting to individual coverage

You may convert to a non-FEHB individual policy if:

- Your coverage under TCC or the spouse equity law ends (If you canceled your coverage or did not pay your premium, you cannot convert);
- · You decided not to receive coverage under TCC or the spouse equity law; or
- You are not eligible for coverage under TCC or the spouse equity law.

If you leave Federal or Tribal service, your employing office will notify you of your right to convert. You must contact us in writing within 31 days after you receive this notice. However, if you are a family member who is losing coverage, the employing or retirement office will not notify you. You must contact us in writing within 31 days after you are no longer eligible for coverage.

Your benefits and rates will differ from those under the FEHB Program; however, you will not have to answer questions about your health, a waiting period will not be imposed and your coverage will not be limited due to pre-existing conditions. When you contact us, we will assist you in obtaining information about health benefits coverage inside or outside the Affordable Care Act's Health Insurance Marketplace in your state. For assistance in finding coverage, please contact us at (888) 789-9065 or visit our website at www.carefirst.com/fedhmo.

• Health Insurance Marketplace

If you would like to purchase health insurance through the ACA's Health Insurance Marketplace, please visit www.HealthCare.gov. This is a website provided by the U.S. Department of Human Services that provides up-to-date information on the Marketplace.

Section 1. How This Plan Works

This Plan is a health maintenance organization (HMO) plan. OPM requires that FEHB plans be accredited to validate that plan operations and/or care management meet nationally recognized standards. CareFirst holds the NCQA accreditation. To learn more about this plan's accreditation(s), please visit the following websites:

• National Committee for Quality Assurance (<u>www.ncqa.org</u>)

We require you to see specific physicians, hospitals, and other providers that contract with us. These Plan providers coordinate your health care services. We are solely responsible for the selection of these providers in your area. Contact us for a copy of our most recent provider directory. We give you a choice of enrollment in a Blue Value Plus Option, a Standard BlueChoice Option, or a High Deductible Health Plan (HDHP).

HMOs emphasize preventive care such as routine office visits, physical exams, well-child care, and immunizations, in addition to treatment for illness and injury. Our providers follow generally accepted medical practice when prescribing any course of treatment.

When you receive services from Plan providers, you will not have to submit claim forms or pay bills. You pay only the copayments, coinsurance, and deductibles described in this brochure. When you receive emergency services from non-Plan providers, you may have to submit claim forms.

You should join an HMO because you prefer the plan's benefits, not because a particular provider is available. You cannot change plans because a provider leaves our Plan. We cannot guarantee that any one physician, hospital, or other provider will be available and/or remain under contract with us.

General features of our Standard BlueChoice & Blue Value Plus Options

CareFirst offers a Blue Value Plus in network only HMO with features including: No referrals, no member out-of-pocket for preventive care, and \$10 copay for preferred generic drugs. The plan also provides benefits for routine vision exams. There is a \$100 deductible for Self Only enrollment and \$200 Self Plus One and Self and Family enrollment that applies to all prescription drugs except for Tier 1 preferred generics. In addition, Blue Value Plus option offers Blue Rewards where members can earn pecuniary rewards and redeem these rewards using their medical expense debit card.

Our Standard BlueChoice offering includes no referrals, no member out-of-pocket for preventive care, and no copay for generic drugs. The plan also provides benefits for routine vision exams. The following additional provisions are also available under this plan: no member copay for any care received from a BlueChoice primary care provider (including pediatricians), members have out-of-network benefits, and a deductible applies to some services. In addition, Standard BlueChoice offers Blue Rewards where members can earn pecuniary rewards and redeem these rewards using their medical expense debit card.

We have Open Access benefits

This means you can receive covered services from a participating provider without a required referral from your primary care provider or by another participating provider in our network.

We have Point-of-Service (POS) benefits

Our Standard BlueChoice option, in addition to being Open Access, offers Point-of-Service benefits. This means you can receive covered services from an out-of-network provider; a provider outside of our BlueChoice network who participates in another BlueChoice network or a non-participating provider. However, if you receive services from an out-of-network provider outside of our BlueChoice network you may have higher out-of-pocket costs than you would have from our innetwork providers.

How we pay providers

We contract with individual physicians, medical groups, and hospitals to provide the benefits in this brochure. These Plan providers accept a negotiated payment from us, and you will only be responsible for your cost-sharing (copayments, coinsurance, deductibles, and non-covered services and supplies). Under Standard BlueChoice, you will be responsible for charges in excess of our allowed benefit, in addition to any applicable deductible or copay, when you receive care from an out-of-network non-participating provider.

General Features of our BlueChoice Advantage High Deductible Health Plan (HDHP)

Our HDHP is called the BlueChoice Advantage HDHP. HDHPs have higher annual deductibles and annual out-of-pocket maximum limits than other types of FEHB plans. FEHB Program HDHPs also offer health savings accounts or health reimbursement arrangements. Please see below for more information about these savings features.

Preventive care services

Preventive care services are generally covered with no cost-sharing and are not subject to copayments, deductibles or annual limits when received only from a in-network provider.

Annual deductible

There is no medical or pharmacy deductible for the Standard BlueChoice offering. There is no medical deductible for the Blue Value Plus Option. There is a \$100 deductible for Self Only enrollment and \$200 Self Plus One and Self and Family enrollment that applies to all prescription drugs except for Tier 1 preferred generics under the Blue Value Plus option. Under the BlueChoice Advantage HDHP Option, there is a \$1,600 Self Only enrollment deductible and \$3,200 Self Plus One and Self and Family enrollment deductible in-network and there is a \$3,200 Self Only enrollment deductible and \$6,400 Self Plus One and Self and Family enrollment deductible out-of-network. Only CareFirst allowable charges are applicable to the deductible. The annual deductible must be met before Plan benefits are paid for care other than preventive care.

Health Savings Account (HSA)

You are eligible for an HSA if you are enrolled in an HDHP, not covered by any other health plan that is not an HDHP (including a spouse's health plan, excluding specific injury insurance and accident, disability, dental care, vision care, or long-term coverage), not enrolled in Medicare, not received VA (except for veterans with a service-connected disability) or Indian Health Service (IHS) benefits within the last three (3) months, not covered by your own or your spouse's flexible spending account (FSA), and are not claimed as a dependent on someone else's tax return.

- You may use the money in your HSA to pay all or a portion of the annual deductible, copayments, coinsurance, or other out-of-pocket costs that meet the IRS definition of a qualified medical expense.
- Distributions from your HSA are tax-free for qualified medical expenses for you, your spouse, and your dependents, even if they are not covered by a HDHP.
- You may withdraw money from your HSA for items other than qualified medical expenses, but it will be subject to income tax and, if you are under 65 years old, an additional 20% penalty tax on the amount withdrawn.
- For each month that you are enrolled in an HDHP and eligible for an HSA, the HDHP will pass through (contribute) a portion of the health plan premium to your HSA. In addition, you (the account holder) may contribute your own money to your HSA up to an allowable amount determined by IRS rules. Your HSA dollars earn tax-free interest.
- You may allow the contributions in your HSA to grow over time, like a savings account. The HSA is portable you may take the HSA with you if you leave the Federal government or switch to another plan.

Health Reimbursement Arrangement (HRA)

If you are not eligible for an HSA, or become ineligible to continue an HSA, you are eligible for a Health Reimbursement Arrangement (HRA). Although an HRA is similar to an HSA, there are major differences.

- An HRA does not earn interest.
- An HRA is not portable if you leave the Federal government or switch to another plan.

Catastrophic protection

We protect you against catastrophic out-of-pocket expenses for covered services. The IRS limits annual out-of-pocket expenses for covered services, including deductibles, coinsurance and copayments, to no more than \$7,000 for Self Only enrollment, and \$14,000 for a Self Plus One or Self and Family. Our plan specific out-of-pocket limits are as follows:

- For the Standard BlueChoice Option, the catastrophic limit is \$5,000 per Self Only enrollment and \$10,000 per Self Plus One and Self and Family enrollment for in-network services. For out-of-network services, the catastrophic limit is \$8,500 per Self Only enrollment and \$18,000 per Self Plus One and Self and Family enrollment.
- For the Blue Value Plus Option, the catastrophic limit is \$6,000 per Self Only enrollment and \$12,000 per Self Plus One and Self and Family enrollment for in-network services.
- For the BlueChoice Advantage HDHP, the catastrophic limit is \$5,000 per Self Only enrollment and \$10,000 per Self Plus One and Self and Family enrollment for in-network services. For out-of-network services, the catastrophic limit is \$7,000 per Self Only enrollment and \$14,000 per Self Plus One and Self and Family enrollment.

Out-Of-Pocket Maximum

• Individual Coverage:

- The member must meet the individual out-of-pocket maximum.

• Family Coverage:

- Each Member can satisfy their own individual out-of-pocket maximum by meeting the individual out-of-pocket maximum. In addition, eligible expenses of all covered family members can be combined to satisfy the family out-of-pocket maximum.
- An individual family member cannot contribute more than the individual out-of-pocket maximum toward meeting the family out-of-pocket Maximum
- Once the family out-of-pocket maximum has been met, this will satisfy the out-of-pocket maximum for all family members.

These amounts apply to the out-of-pocket maximum:

- Co-payments and coinsurance for all covered services.
- Prescription drug benefit Rider co-payments and coinsurance for all covered services.
- Deductible.
- **Note**: When the member has reached the out-of-pocket maximum, no further co-payments, coinsurance or deductible will be required in that benefit period for covered services. The in-network and out-of-network out-of-pocket maximum contributes towards one another.

Health education resources and account management tools

We make available a wide variety of self-service tools and resources to help you take personal control of your health. Below is a list of some of these tools and resources, many of which are available through our website at www.carefirst.com/fedhmo.

- Health education resources preventive guidelines, patient safety tips, wellness and disease information, prescription drug interaction and pricing tools, and newsletters
- Account management tools online claims payment history and HSA or HRA balance information
- Treatment Cost Estimator-located on MyAccount and provides consumers estimated costs for services.
- Consumer choice information online provider directory and health services pricing tool
- Care support information case management programs

For more information about these and other available tools and resources, please see the HDHP Section.

Your rights and responsibilities

OPM requires that all FEHB plans provide certain information to their FEHB members. You may get information about us, our networks, providers, and facilities from OPM's FEHB website (www.opm.gov/healthcare-insurance), which lists the specific types of information that we must make available to you.

Some of the required information is listed below:

- We are in compliance with Federal and State licensing and certification requirements
- We have been in existence since 1984
- We are a non-profit corporation
- CareFirst BlueChoice, Inc. is an independent licensee of the BlueCross and BlueShield Association, a registered trademark of the BlueCross and BlueShield Association and a registered trademark of CareFirst of Maryland, Inc.

You are also entitled to a wide range of consumer protections and have specific responsibilities as a member of this Plan. You can view the complete list of these rights and responsibilities by visiting our website www.carefirst.com/fedhmo. You can also contact us to request that we mail a copy to you.

By law, you have the right to access your protected health information (PHI). For more information regarding access to PHI, visit our website www.carefirst.com/fedhmo to obtain our Notice of Privacy Practices. You can also contact us to request that we mail you a copy of that Notice.

If you want more information about us, call (toll free) (888) 789-9065 or write to Mail Administrator, P.O. Box 14114, Lexington, KY 40512-4114. You may also contact us by visiting our website at www.carefirst.com/fedhmo.

Your medical and claims records are confidential

We will keep your medical and claims records confidential. Please note that we may disclose your medical and claims information (including your prescription drug utilization) to any of your treating physicians or dispensing pharmacies. In addition, we may use or disclose your information for health benefits administration purposes (such as claims and enrollment processing, care management and wellness offerings, claims payment and fraud detection and prevention efforts), and our business operations (including for quality measurement and enhancement and benefit improvement and development. You may view our Notice of Privacy Practice for more information about how we use and disclose member information by visiting our website at www.carefirst.com/fedhmo.

Service area

To enroll in this Plan, you must live in or work in our service area. This is where our providers practice. Our service area is: The District of Columbia; the state of Maryland; in Virginia, the cities of Alexandria and Fairfax, Arlington County, the town of Vienna and the area of Fairfax and Prince William Counties in Virginia lying east of route 123.

Under the Standard BlueChoice and Blue Value Plus, if you elect to receive care outside of our service area, the care will be treated as out-of-network with the exception of emergency care.

If you or a covered family member move outside of our service area, you can enroll in another plan. If your dependents live outside of the service area (for example, if your child goes to college in another state), you may be able to take advantage of our Guest Membership Program. This program will allow you or your dependents, which reside outside of the service area for an extended period of time, to utilize the benefits of an affiliated Blue Cross and Blue Shield HMO. Please contact us toll free at (888)789-9065 for more information on the Guest Membership Program. If you or a family member move, you do not have to wait until Open Season to change plans. Contact your employing or retirement office.

Section 2. Changes for 2024

Do not rely only on these change descriptions; this Section is not an official statement of benefits. For that, go to Section 5, Benefits. Also, we edited and clarified language throughout the brochure; any language change not shown here is a clarification that does not change benefits.

Changes to Blue Value Plus, Standard BlueChoice, and BlueChoice Advantage HDHP Options

- Blue Rewards: The Plan will allow additional time for members to achieve their rewards. See more information on pages 88 and 154.
- **FDA Approved Fertility Apps:** The Plan will add coverage for FDA approved fertility apps. Members have \$0 cost share for FDA approved fertility apps. See more information on page 40 and 113.
- Ovia Health: Members will have access to Ovia Health with \$0 cost share for members as part of their CareFirst Wellbeing program. Ovia offers support for reproductive health, including conceiving, pregnancy, post-partum, parenting, and perimenopause/menopause. See more information on page 90 and 154.
- **IVF Drugs:** Members can obtain IVF-related drugs for three cycles annually under their prescription tier benefits. The following cost share will apply for up to a 34 day supply: Standard \$0/\$50/\$75/\$100/\$150, Blue Value Plus deductible then \$10/\$50/\$100/\$150, HDHP deductible then \$0/\$50/\$75/\$100/\$150. Medical necessity and prior authorization is required. See more information on page 80 and 148.
- **Precertification**: Inpatient and outpatient hospital Electroconvulsive Therapy (ECT) will require precertification. See more information on page 20.

Changes to Standard BlueChoice Option only

- Premium Rates: Your share of the premium rate will increase for Self Only or increase for Self+1 and Self and Family.
- **Diagnostic Services:** The Plan will increase the member cost for an out-of-network laboratory from no cost to a \$40 copayment.
- Infertility Services: The Plan will decrease the annual coverage for artificial insemination procedures from six (6) attempts/cycles per live birth to three (3) attempts/cycles per live birth at 50% of the Plan allowance for in network professional services. Artificial Insemination benefits are limited to three (3) attempts per benefit period. See more information on page 41.
- Infertility Services: The Plan will decrease coverage for Iatrogenic infertility services from six (6) attempts/cycles to three (3) attempts/cycles per live birth at 50% of the Plan allowance for in network professional services. Prior authorization is required. See more information on page 41.

Changes for BlueChoice Advantage HDHP Option only

- Premium Rates: Your share of the premium rate will increase for Self Only or increase for Self+1 and Self and Family.
- **Deductible:** The in-network deductible is changing to \$1,600 for Self Only and \$3,200 for Self+1 and Self and Family. The out-of-network deductible is changing to \$3,200 for Self Only and \$6,400 for Self+1 and Self and Family. See more information on page 13.
- Infertility Services: The Plan will decrease the annual coverage for artificial insemination procedures from six (6) attempts/cycles per live birth to three (3) attempts/cycles per live birth with a \$35 copay after the deductible for in-network professional services. Artificial Insemination benefits are limited to three (3) attempts per benefit period. See more information on page 113.
- Infertility Services: The Plan will decrease coverage for Iatrogenic infertility services from six (6) attempts/cycles to three (3) attempts/cycles per live birth with a \$35 copay after the deductible for in-network professional services. Prior authorization is required. See more information on page 113.

Changes for Blue Value Plus Option only

• Premium Rates: Your share of the premium rate will increase for Self Only or increase for Self+1 and Self and Family.

- Infertility Services: The Plan will add coverage for artificial insemination procedures of Intravaginal Insemination (IVI); Intracervical Insemination (ICI) and Intrauterine Insemination (IUI) which will be limited to three (3) attempts/cycles per live birth at 50% of the Plan allowance for in network professional services. Prior authorization is required. See more information on page 41.
- Infertility Services: The Plan will add coverage for Iatrogenic infertility services which will be limited to three (3) attempts/cycles per live birth at 50% of the Plan allowance for in network professional services. Prior authorization is required. See more information on page 41.

Section 3. How You Get Care

Identification cards

We will send you an identification (ID) card when you enroll. You should carry your ID card with you at all times. You must show it whenever you receive services from a Plan provider, or fill a prescription at a Plan pharmacy. Until you receive your ID card, use your copy of the Health Benefits Election Form, SF-2809, your health benefits enrollment confirmation (for annuitants), or your electronic enrollment system (such as Employee Express) confirmation letter.

If you do not receive your ID card within 30 days after the effective date of your enrollment, or if you need replacement cards, call us toll free at (888) 789-9065 or write to us at Mail Administrator, P.O. Box 14114, Lexington, KY 40512-4114.

Where you get covered care

You get care from "Plan providers" and "Plan facilities". You will only be responsible for your cost-sharing (copayments, coinsurance, deductibles, and non-covered services and supplies) if you use BlueChoice providers under both the Blue Value Plus and BlueChoice options. If you use the point-of-service feature under BlueChoice, you can also get care from providers in other CareFirst networks as well as non-participating providers. Under BlueChoice, this will cost you more than using our BlueChoice network. Under both Blue Value Plus and BlueChoice, you are not required to obtain a referral from your primary care provider or another participating physician in our network. You are still responsible for choosing a primary care provider and returning the Selection Form to us or notifying Member Services at (888) 789-9065 of your selection.

· Plan providers

Plan providers are physicians and other healthcare professionals in our service area that we contract with to provide covered services to our members. Services by Plan Providers are covered when acting within the scope of their license or certification under applicable state law. We credential Plan providers according to national standards.

Benefits are provided under this Plan for the services of covered providers, in accordance with Section 2706(a) of the Public Health Service Act. Coverage of practitioners is not determined by your state's designation as a medically underserved area.

We list Plan providers in the provider directory, which we update periodically. The list is also on our website.

This plan recognizes that transgender, non-binary, and other gender diverse members require health care delivered by healthcare providers experienced in gender affirming health. Benefits described in this brochure are available to all members meeting medical necessity guidelines regardless of race, color, national origin, age, disability, religion, sex or gender.

This plan provides Care Coordinators for complex conditions and can be reached at (888) 789-9065, or on our website at www.carefirst.com/fedhmo for assistance.

· Plan facilities

Plan facilities are hospitals and other facilities in our service area that we contract with to provide covered services to our members. We list these in the provider directory, which we update periodically. The list is also on our website.

Balance Billing Protection

FEHB Carriers must have clauses in their in-network (participating) providers agreements. These clauses provide that, for a service that is a covered benefit in the plan brochure or for services determined not medically necessary, the in-network provider agrees to hold the covered individual harmless (and may not bill) for the difference between the billed charge and the in network contracted amount. If an in-network provider bills you for covered services over your normal cost share (deductible, copay, co-insurance) contact your Carrier to enforce the terms of its provider contract.

What you must do to get covered care

It depends on the type of care you need. First, you and each family member must choose a primary care provider. This decision is important since your primary care provider provides or arranges for most of your health care. Each member may choose their primary care provider from our provider directory available on our website, www.carefirst.com/fedhmo.

· Primary care

Your primary care provider can be a family practitioner, general practitioner, internist, or pediatrician. Your primary care provider will provide or coordinate most of your healthcare.

If you want to change primary care providers or if your primary care provider leaves the plan, call us. We will help you select a new one.

Specialty care

Your primary care provider may refer you to a specialist for needed care or you may go directly to a specialist without a referral. Under BlueChoice, you may use other providers, but out-of-network coverage levels will apply.

Here are some other things you should know about specialty care:

- Your primary care provider will create your treatment plan. The physician may have to get an authorization or approval from us beforehand. If you are seeing a specialist when you enroll in our Plan, talk to your primary care provider. If they decide to refer you to a specialist, ask if you can see your current specialist. If your current specialist does not participate with us, you must receive treatment from a specialist who does. While BlueChoice provides out-of-network benefits with higher out-of-pocket, our Open Access plan generally will not pay for you to see a specialist who does not participate with our Plan.
- If you are seeing a specialist and your specialist leaves the Plan, call your primary care
 provider, who will arrange for you to see another in-network specialist. You may
 receive services from your current specialist until we can make arrangements for you
 to see someone else. Under BlueChoice, you may continue to see your current
 specialist, or see any out-of-network specialist, but your care would be paid at the outof-network level.
- If you have a chronic and disabling condition and lose access to your specialist because we:
 - terminate our contract with your specialist for other than cause; or
 - drop out of the Federal Employees Health Benefits (FEHB) Program and you enroll in another FEHB program plan; or
 - reduce our service area and you enroll in another FEHB plan, you may be able to continue seeing your specialist for up to 90 days after you receive notice of the change and have in-network benefits apply. Contact us, or if we drop out of the Program, contact your new plan.

If you are in the second or third trimester of pregnancy and you lose access to your specialist based on the above circumstances, you can continue to see your specialist at the in-network level until the end of your postpartum care, even if it is beyond the 90 days.

· Hospital care

Your Plan primary care provider or specialist will make necessary hospital arrangements and supervise your care. This includes admission to a skilled nursing or other type of facility.

If you are hospitalized when your enrollment begins

We pay for covered services from the effective date of your enrollment. However, if you are in the hospital when your enrollment in our Plan begins, call our customer service department immediately at (toll free) (888) 789-9065. If you are new to the FEHB Program, we will arrange for you to receive care and provide benefits for your covered services while you are in the hospital beginning on the effective date of your coverage.

If you changed from another FEHB plan to us, your former plan will pay for the hospital stay until:

- you are discharged, not merely moved to an alternative care center; or
- the day your benefits from your former plan run out; or
- the 92nd day after you become a member of this Plan, whichever happens first.

These provisions apply only to the benefits of the hospitalized person. If your plan terminates participation in the FEHB Program in whole or in part, or if OPM orders an enrollment change, this continuation of coverage provision does not apply. In such cases, the hospitalized family member's benefits under the new plan begin on the effective date of enrollment.

You need prior Plan approval for certain services

Since your primary care provider arranges most referrals to specialists and inpatient hospitalization, the pre-service claim approval process only applies to care shown under *Other services*.

 Inpatient hospital admission **Precertification** is the process by which – prior to your inpatient hospital admission – we evaluate the medical necessity of your proposed stay and the number of days required to treat your condition.

· Other Services

Your primary care provider has authority to refer you for most services. For certain services, however, your physician must obtain prior approval from us. Before giving approval, we consider if the service is covered, medically necessary, and follows generally accepted medical practice. You must obtain prior approval for:

- · Dialysis in a hospital setting
- Growth hormone therapy (GHT)
- · Home health care
- · Hospice care
- · Outpatient services
- Non-routine maternity admission rendered outside of the CareFirst Service Area and/ or by out-of- network non-participating providers require precertification under BlueChoice
- · Skilled nursing facility
- · Specialty drugs
- · Organ and Tissue Transplants
- · Genetic Testing
- Sleep Studies (except non-attended)
- · Air Ambulance Services
- · Specialized Radiation Therapy
- · Artificial Insemination Infertility Treatments and fertility drugs
- Habilitative and Applied Behavioral Analysis (ABA)
- Inpatient and outpatient hospital Electroconvulsive Therapy (ECT)
- Repetitive Transcranial Magnetic Stimulation (TMS)
- Inpatient Behavioral Health and Substance Use Disorder
- Residential Treatment Centers (RTC)
- See https://provider.carefirst.com/providers/medical/in-network-precertification-preauthorization.page for a list of specific Covered Services which require prior authorization

How to request us to precertify an admission or give prior authorization for Other services First, your physician, your hospital, you, or your representative, must call us at (866) 773-2884 before admission or services requiring prior authorization are rendered.

Next, provide the following information:

- enrollee's name and Plan identification number;
- patient's name, birth date, identification number and phone number;
- reason for hospitalization, proposed treatment, or surgery;
- name and phone number of admitting physician;
- · name of hospital or facility: and
- number of days requested for hospital stay.

Blue Value Plus

Prior authorization is required for all In-Network outpatient services performed in the outpatient department of a hospital, including but not limited to, outpatient surgery, specialty imaging, diagnostic, laboratory and X-ray services, Outpatient Rehabilitative Services and Infusion Services.

Benefits will not be approved at these locations if CareFirst BlueChoice determines that the procedure can be provided in a medically appropriate manner within a physician's office or other less intensive and less costly setting.

If prior authorization is not obtained, benefits for outpatient services performed in the outpatient department of a hospital are not covered. Prior authorization for in-network services is the responsibility of the in-network provider and a member cannot be held liable when an in-network provider fails to obtain prior authorization.

BlueChoice Standard

Prior authorization is required for all In-Network outpatient services performed in the outpatient department of a hospital, including but not limited to, outpatient surgery, specialty imaging, diagnostic, laboratory and X-ray services, Outpatient Rehabilitative Services and Infusion Services.

Benefits will not be approved at these locations if CareFirst BlueChoice determines that the procedure can be provided in a medically appropriate manner within a physician's office or other less intensive and less costly setting.

If prior authorization is not obtained, benefits for outpatient services performed in the outpatient department of a hospital are not covered. Prior authorization for in-network services is the responsibility of the in-network provider and a member cannot be held liable when an in-network provider fails to obtain prior authorization.

Out-of-network participating providers will also obtain prior authorization for out-of-network covered services for which prior authorization is required. For purposes of this Evidence of Coverage, out-of-network participating provider means any physician, health care professional or health care facility located in the CareFirst BlueChoice Service Area and has contracted with CareFirst BlueCross Blue Shield to be paid directly for rendering Covered Services to Members. Members may obtain out-of-network benefits from out-of-network participating providers.

BlueChoice Advantage Plan:

Prior authorization from CareFirst BlueChoice will be obtained by in-network providers and out-of-network participating providers located in the CareFirst BlueChoice Service Area. If these providers fail to obtain prior authorization, the Member shall be held harmless. Except for Urgent Care, Emergency Services and follow-up care after emergency surgery, it is the Member's responsibility to obtain prior authorization for (1) Medical Devices and Supplies for In-Network Covered Services, (2) when services are rendered outside of the CareFirst BlueChoice Service Area and (3) for services rendered by out-of-network non-participating providers.

Failure of the Member to meet the utilization management requirements or to obtain prior authorization for services listed in (1), (2) or (3) above, may result in a reduction or denial of the Member's benefits even if the services are Medically Necessary. Refer to the Schedule of Benefits to determine the Utilization Management Non-Compliance penalty.

· Maternity care

You do not need precertification of a maternity admission for a routine delivery. However, if your medical condition requires you to stay more than 48 hours after a vaginal delivery or 96 hours after a cesarean section, then your physician or the hospital must contact us for precertification of additional days. Further, if your baby stays after you are discharged, your physician or the hospital must contact us for precertification of additional days for your baby.

Note: When a newborn requires definitive treatment during or after the mother's hospital stay, the newborn is considered a patient in their own right. If the newborn is eligible for coverage, regular medical or surgical benefits apply rather than maternity benefits.

Non-urgent care claims

For non-urgent care claims, we will tell the physician and/or hospital the number of approved inpatient days, or the care that we approve for other services that must have prior authorization. We will make our decision within 15 days of receipt of the pre-service claim. If matters beyond our control require an extension of time, we may take up to an additional 15 days for review and we will notify you of the need for an extension of time before the end of the original 15-day period. Our notice will include the circumstances underlying the request for the extension and the date when a decision is expected.

If we need an extension because we have not received necessary information from you, our notice will describe the specific information required and we will allow you up to 60 days from the receipt of the notice to provide the information.

• Urgent care claims

If you have an urgent care claim (i.e., when waiting for the regular time limit for your medical care or treatment could seriously jeopardize your life, health, or ability to regain maximum function, or in the opinion of a physician with knowledge of your medical condition, would subject you to severe pain that cannot be adequately managed without this care or treatment), we will expedite our review and notify you of our decision within 72 hours. If you request that we review your claim as an urgent care claim, we will review the documentation you provide and decide whether or not it is an urgent care claim by applying the judgment of a prudent lay person that possesses an average knowledge of health and medicine.

If you fail to provide sufficient information, we will contact you within 24 hours after we receive the claim to let you know what information we need to complete our review of the claim. You will then have up to 48 hours to provide the required information. We will make our decision on the claim within 48 hours of (1) the time we received the additional information or (2) the end of the time frame, whichever is earlier.

We may provide our decision orally within these time frames, but we will follow up with written or electronic notification within three days of oral notification.

You may request that your urgent care claim on appeal be reviewed simultaneously by us and OPM. Please let us know that you would like a simultaneous review of your urgent care claim by OPM either in writing at the time you appeal our initial decision, or by calling us at (888) 789-9065. You may also call OPM's FEHB 3 at (202) 606-0737 between 8 a.m. and 5 p.m. Eastern Time to ask for the simulation review. We will cooperate with OPM so they can quickly review your claim on appeal. In addition, if you did not indicate that your claim was a claim for urgent care, call us at (888) 789-9065. If it is determined that your claim is an urgent care claim, we will expedite our review (if we have not yet responded to your claim).

• Concurrent care claims

A concurrent care claim involves care provided over a period of time or over a number of treatments. We will treat any reduction or termination of our pre-approved course of treatment before the end of the approved period of time or number of treatments as an appealable decision. This does not include reduction or termination due to benefit changes or if your enrollment ends. If we believe a reduction or termination is warranted, we will allow you sufficient time to appeal and obtain a decision from us before the reduction or termination takes effect.

If you request an extension of an ongoing course of treatment at least 24 hours prior to the expiration of the approved time period and this is also an urgent care claim, we will make a decision within 24 hours after we receive the claim.

Emergency inpatient admission

If you have an emergency admission due to a condition that you reasonably believe puts your life in danger or could cause serious damage to bodily function, you, your representative, the physician, or the hospital must phone us within two (2) business days following the day of the emergency admission, even if you have been discharged from the hospital.

 If your treatment needs to be extended If you request an extension of an ongoing course of treatment at least 24 hours prior to the expiration of the approved time period and this is also an urgent care claim, we will make a decision within 24 hours after we receive the claim.

What happens when you do not follow the precertification rules when using non-network facilities

Under our BlueChoice option, certain services can be obtained from out-of-network providers. For services requiring prior authorization or pre-certification, refer to the "You need prior Plan approval for certain services" section.

Circumstances beyond our control

Under certain extraordinary circumstances, such as natural disasters, we may have to delay your services or we may be unable to provide them. In that case, we will make all reasonable efforts to provide you with the necessary care.

If you disagree with our pre-service claim decision

If you have a **pre-service claim** and you do not agree with our decision regarding precertification of an inpatient admission or prior approval of other services, you may request a review in accord with the procedures detailed below. If your claim is in reference to a contraceptive, call (888) 789-9065.

If you have already received the service, supply, or treatment, then you have a **post-service claim** and must follow the entire disputed claims process detailed in Section 8.

 To reconsider a non-urgent care claim Within 6 months of our initial decision, you may ask us in writing to reconsider our initial decision. Follow Step 1 of the disputed claims process detailed in Section 8 of this brochure.

In the case of a pre-service claim and subject to a request for additional information, we have 30 days from the date we receive your written request for reconsideration to

1. Precertify your hospital stay, or, if applicable, arrange for the health care provider to give you the care or grant your request for prior approval for a service, drug, or supply; or

- 2. Ask you or your provider for more information.
 - You or your provider must send the information so that we receive it within 60 days of our request. We will then decide within 30 days.
 - If we do not receive the information within 60 days, we will decide within 30 days of the date the information was due. We will base our decision on the information we already have. We will write to you with our decision.
- 3. Write to you and maintain our denial.
- To reconsider an urgent care claim

In the case of an appeal of a pre-service urgent care claim, within 6 months of our initial decision, you may ask us in writing to reconsider our initial decision. Follow Step 1 of the disputed claims process detailed in Section 8 of this brochure.

Unless we request additional information, we will notify you of our decision within 72 hours after receipt of your reconsideration request. We will expedite the review process, which allows oral or written requests for appeals and the exchange of information by phone, electronic mail, facsimile, or other expeditious methods.

• To file an appeal with OPM

After we reconsider your **pre-service claim** if you do not agree with our decision you may ask OPM to review it by following Step 3 of the disputed claims process detailed in Section 8 of this brochure.

Section 4. Your Costs for Covered Services

This is what you will pay out-of-pocket for covered care:

Cost-sharing

Cost-sharing is the general term used to refer to your out-of pocket costs (e.g. deductible, coinsurance, and copayments) for the covered care you receive.

Copayments

A copayment is a fixed amount of money you pay to the provider, facility, pharmacy, etc., when you receive certain services.

Example: When you see your primary care provider, under the Open Access option, you pay a copayment of \$25 per office visit, and when you go in the hospital, under the Open Access option, you pay a copayment of \$200 per admission.

Deductible

A deductible is a fixed expense you must incur for certain covered services and supplies before we start paying benefits for those services.

The Standard BlueChoice does not have a deductible for medical or pharmacy.

The Blue Value Plus Option has no medical deductible. There is a \$100 deductible for Self and \$200 for Self Plus One and Self and Family for Tier 2-5 prescription drugs under the Blue Value Plus Option.

Under the Self Only, Self Plus One, and Self and Family enrollments, services for any or all members contribute to the deductible. Those services subject to the deductible are indicated in Sections 5(a) through 5(g).

The BlueChoice Advantage HDHP has a deductible of \$1,600 for Self Only enrollment or \$3,200 for Self Plus One and Self and Family enrollment for in-network services and \$3,200 for Self Only enrollment and \$6,400 for Self Plus One and Self and Family enrollment for out-of-network care each calendar year. Individual Coverage: The member must satisfy the individual deductible. Self Plus One and family coverage: The deductible may be met entirely by one member or by combining eligible expenses of two or more covered family members. There is no individual deductible with family coverage. The family deductible must be reached before CareFirst pays benefits for covered services subject to the deductible for any member who has family coverage. The deductible applies to all benefits excluding all preventive services. Only CareFirst allowable charges are applicable to the deductible.

Note: If you change plans during Open Season, you do not have to start a new deductible under your prior plan option between January 1 and the effective date of your new plan. If you change plans at another time during the year, you must begin a new deductible under your new plan.

Coinsurance

Coinsurance is the percentage of our allowed benefit that you must pay for your care. Coinsurance does not begin until you have met your calendar year deductible.

Example: In our Plan, you pay 25% of our allowed benefit for durable medical equipment.

Important Notice About Surprise Billing – Know Your Rights

The No Surprises Act (NSA) is a federal law that provides you with protections against "surprise billing" and "balance billing" for out-of-network emergency services; out-of-network non-emergency services provided with respect to a visit to a participating health care facility; and out-of-network air ambulance services.

A surprise bill is an unexpected bill you receive for:

- emergency care when you have little or no say in the facility or provider from whom you receive care, or for
- non-emergency services furnished by nonparticipating providers with respect to patient visits to participating health care facilities, or for

 air ambulance services furnished by nonparticipating providers of air ambulance services.

Balance billing happens when you receive a bill from the nonparticipating provider, facility, or air ambulance service for the difference between the nonparticipating provider's charge and the amount payable by your health plan.

Your health plan must comply with the NSA protections that hold you harmless from surprise bills.

For specific information on surprise billing, the rights and protections you have, and your responsibilities go to www.carefirst.com/fedhmo or contact the health plan at (888) 789-9065.

Differences between our Plan's allowed benefit and bill

Our "allowed benefit" is the amount we use to calculate our payment for certain types of covered services. Plans arrive at their allowances in different ways, so they may vary. For information on how we determine our allowed benefit, see the definition of allowed benefit in Section 10.

Often, the provider's bill is more than our allowed benefit. It is possible for a provider's bill to exceed the allowance by a significant amount. Whether or not you have to pay the difference will depend on the type of provider you use. BlueChoice has a network of providers who will always accept our allowed benefit. Under **our Standard and HDHP** BlueChoice options, there are other providers contracted with CareFirst who will only bill you for the amount attributed to the deductible or the appropriate copayment or coinsurance. Please check the Hearing Aid benefit for detail for when network providers may bill for balances (See page 48 and page 122)

Under BlueChoice, non-participating providers who provide out-of-network services will bill you for any balances in excess of our allowance for covered services in addition to the appropriate deductible, copayment or coinsurance amount.

You should also see section Important Notice About Surprise Billing – Know Your Rights below that describes your protections against surprise billing under the No Surprises Act.

Your catastrophic protection out-of-pocket maximum

Under Standard BlueChoice, once your expenses for in-network care (co-payment and coinsurance) total \$5,000 for Self Only enrollment or \$10,000 for Self Plus One and Self and Family enrollment in any calendar year you do not have to pay anymore for covered services. All covered in-network care counts toward the catastrophic limit. The catastrophic limit for out-of network care is \$8,500 for Self Only enrollment and \$18,000 for Self Plus One and Self and Family enrollment in any calendar year, and only expenses up to our allowed benefit contribute; any balances in excess of our allowed benefit does not contribute to the catastrophic limit and remain your liability. Be sure to keep accurate records of your copayments since you are responsible for informing us when you reach the maximum.

Under Blue Value Plus, once your expenses for in-network care (coinsurance, copayments and deductible) total \$6,000 for Self Only enrollment or \$12,000 for Self Plus One and Self and Family enrollment in any calendar year you do not have to pay anymore for covered services. All covered in-network care counts toward the catastrophic limit. Only expenses up to our allowed benefit contribute; any balances in excess of our allowed benefit does not contribute to the catastrophic limit and remain your liability. Be sure to keep accurate records of your copayments since you are responsible for informing us when you reach the maximum.

Under the BlueChoice Advantage HDHP option, once your expenses for in-network services are met (coinsurance, copayments and deductible) totaling \$5,000 for Self Only enrollment or \$10,000 for Self Plus One and Self and Family enrollment in any calendar year), you do not have to pay any more for covered in-network services. All covered innetwork care counts toward the catastrophic limit. The catastrophic limit for out-of network care is \$7,000 for Self Only enrollment and \$14,000 for Self Plus One and Self and Family enrollment in any calendar year, and only expenses up to our allowed benefit contribute; any balances in excess of our allowed benefit does not contribute to the catastrophic limit and remain your liability.

Please note that the out-of-pocket maximums will be combined for both in-network and out-of-network services for the Standard BlueChoice and HDHP BlueChoice Advantage options.

Out-Of-Pocket Maximum

• Individual Coverage:

- The member must meet the individual out-of-pocket maximum.

• Family Coverage:

- Each member can satisfy their own individual out-of-pocket maximum by meeting the individual out-of-pocket maximum. In addition, eligible expenses of all covered family members can be combined to satisfy the Self and Family out-of-pocket maximum.
- An individual family member cannot contribute more than the individual out-ofpocket maximum toward meeting the Self and Family out-of-pocket maximum
- Once the Self and Family out-of-pocket maximum has been met, this will satisfy the out-of-pocket maximum for all family members.

These amounts apply to the out-of-pocket maximum:

- Co-payments and coinsurance for all covered services
- Prescription drug benefit Rider co-payments and coinsurance for all covered services
- Deductible

Note: When the member has reached the out-of-pocket maximum, no further copayments, coinsurance or deductible will be required in that benefit period for covered

services. The in-network and out-of-network out-of-pocket maximum contributes towards one another.

If you changed to this Plan during Open Season from a plan with a catastrophic protection benefit and the effective date of the change was after January 1, any expenses that would have applied to that plan's catastrophic protection benefit during the prior year will be covered by your prior plan if they are for care you received in January before your effective date of coverage in this Plan. If you have already met your prior plan's catastrophic protection benefit level in full, it will continue to apply until the effective date of your coverage in this Plan. If you have not met this expense level in full, your prior plan will first apply your covered out-of-pocket expenses until the prior year's catastrophic level is reached and then apply the catastrophic protection benefit to covered out-of-pocket expenses incurred from that point until the effective date of your coverage in this Plan. Your prior plan will pay these covered expenses according to this year's benefits; benefit changes are effective January 1.

Note: If you change options in this Plan year, we will credit the amount of covered expenses already accumulated in the catastrophic out-of-pocket limit of your old option to the catastrophic protection limit of your new option.

Carryover

When Government facilities bill us

The Federal Flexible Spending Account Program-FSAFEDS Facilities of the Department of Veterans Affairs, the Department of Defense and the Indian Health Services are entitled to seek reimbursement from us for certain services and supplies they provide to you or a family member. They may not seek more than their governing laws allow. You may be responsible to pay certain services and charges. Contact the government facility directly for more information.

- **Healthcare FSA (HCFSA)** Reimburses you for eligible out-of-pocket healthcare expenses (such as copayments, deductibles, **physician prescribed** over-the-counter drugs and medications, vision and dental expenses, and much more) for you, your tax dependents, and your adult children (through the end of the calendar year in which they turn 26).
- FSAFEDS offers paperless reimbursement for your HCFSA through a number of FEHB and FEDVIP plans. This means that when you or your provider files claims with your FEHB or FEDVIP plan, FSAFEDS will automatically reimburse your eligible out-of-pocket expenses based on the claim information it receives from your plan.

Standard BlueChoice Option & Blue Value Plus

Section 5. Standard BlueChoice Option & Blue Value Plus

See page 17 on how our benefits changed this year. Page 184 contains the benefit summary the Standard BlueChoice product and page 187 contains the benefit summary for the Blue Value Plus product.

Note: This benefits section is divided into subsections. Please read **Important things you should keep in mind** at the beginning of each subsection. Also read the general exclusions in Section 6; they apply to the benefits in the following subsections. To obtain claim forms, claims filing advice, or more information about our benefits, contact us at (888) 789-9065 or at our website at www.carefirst.com/fedhmo.

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Standard BlueChoice Option & Blue Value Plus

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Section 5. Standard BlueChoice Option & Blue Value Plus

This Plan offers a Standard BlueChoice Option and Blue Value Plus. The benefit package is described in Section 5. Make sure that you review the benefits that are available under the option in which you are enrolled.

The Standard BlueChoice and Blue Value Plus Options Section 5 is divided into subsections. Please read *Important things you should keep in mind* at the beginning of the subsections. Also read the general exclusions in Section 6; they apply to the benefits in the following subsections. To obtain claim forms, claims filing advice, or more information about the Standard BlueChoice or Blue Value Plus Option benefits, contact us at (888) 789-9065 or on our website at www.carefirst.com/fedhmo.

• Blue Value Plus Option

- Blue Value Plus Plan does not require referrals to see a specialist
- Preventive care and Women's health services are covered with no copay
- \$15 PCP copay and \$50 specialist copay
- \$30 copay for lab and \$50 copay x-ray at preferred network providers
- 25% coinsurance per admission copay for inpatient hospitalization
- \$150 facility copay for surgery in an Ambulatory Surgical Center and \$200 facility fee for outpatient hospital
- Prescriptions: There is a \$100 deductible for Tiers 2 through Tiers 4 for Self and \$200 for Self Plus One and Self & Family

For up to a 34-day supply:

\$10 copay for Tier-1 preferred generic drug \$50 for Tier-2 preferred brand name drug \$100 for Tier-3 -preferred specialty generic drug \$150 for Tier-4 preferred specialty brand name drug

For a 35-day through 90-day supply: two (2) copays

Standard BlueChoice Option

There is no member out-of-pocket expenses for any service by a PCP (to include pediatricians) for preventive care or sick visits

- A Dual Option design, permitting the member to have benefits for care received outside of the BlueChoice network or tests by an Independent lab or radiology group.
- Under Standard BlueChoice, you have access to Blue Rewards and can earn up to \$400. This reward can be used to pay for expenses related to the health plan including copays, coinsurance, and deductibles for medical, prescription drug, dental and vision.
- A higher copay apply to out-of-network services.

Retail up to a 34-day supply per copay:

\$0 Tier 1 generic drug \$50 Tier 2 preferred brand name drug \$75 Tier 3 non-preferred brand name drug \$100 Tier 4 preferred specialty brand name drug \$150 Tier 5 non-preferred specialty brand name drug

Maintenance drugs up to 90-day supply per copay:

\$0 Tier 1 generic drug \$100 Tier 2 preferred brand name drug \$150 Tier 3 non-preferred brand name drug \$200 Tier 4 preferred specialty brand name drug \$300 Tier 5 non-preferred specialty brand name drug

Standard BlueChoice Option & Blue Value Plus

Mandatory Generic Drug Substitution applies to this plan. If your prescriber writes "Dispense as Written" for the brand-name drug, and you receive a brand-name drug when a Federally approved generic drug is available, you will have to pay the difference in cost between the brand-name drug and the generic, plus the brand copay.

Section 5(a). Medical Services and Supplies Provided by Physicians and Other Healthcare Professionals

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- The member is responsible for any applicable copayment or coinsurance listed in this schedule.
- Under Standard BlueChoice, when you receive out-of-network care from providers contracted with CareFirst BlueCross BlueShield, but not participating in our BlueChoice network, you are only responsible for the appropriate copays and coinsurances.
- Blue Value Plus has no medical deductible. There is a \$100 deductible for Self Only enrollment and \$200 deductible for Self Plus One and Self and Family enrollment for Pharmacy Tiers 2 - Tiers 4.
- When the allowed benefit for any covered service is less than the copayment listed, the member payment will be the allowed benefit.
- Prior authorization is required for all outpatient services performed in the outpatient department of a hospital.
- If prior authorization is not obtained, benefits for outpatient services performed in the outpatient department of a hospital are considered as a non-covered service.
- Prior authorization is not required for clinic visits rendered in a hospital, hospital clinic or health care provider's office on a hospital campus.
- When multiple services are rendered on the same day by more than one provider, member payments are required for each provider.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost sharing works. Also read Section 9 about coordinating benefits with other coverage, including with Medicare.
- The coverage and cost-sharing listed below are for services provided by physicians and other health care professionals for your medical care. See Section 5(c) for cost-sharing associated with the facility (i.e., hospital, surgical center, etc.).
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate co-pays and coinsurances.

Benefit Description	You pay	
Professional Services	Standard BlueChoice Option	Blue Value Plus Option
Professional services of physicians	Office/Outpatient Hospital	Office/Outpatient Hospital
• In physician's office	In-network:	In-network:
 Inpatient/Skilled nursing Professional (Non- Surgical) 	No copay	• PCP - \$15 copay
Outpatient Professional (Non-Surgical)	Specialist - \$40 copay	• Specialist - \$50 copay
 Office medical consultations 	Out-of-network:	Note: Office visits rendered in a
Second surgical opinion	• \$80 copay	hospital, hospital clinic or health care provider's office visit on a hospital campus are not subject to the facility copay.

Professional Services - continued on next page

Benefit Description	You	pay
Professional Services (cont.)	Standard BlueChoice Option	Blue Value Plus Option
	Note: Office visits rendered in a hospital, hospital clinic or health care provider's office visit on a hospital campus are not subject to the facility copay. Inpatient Hospital/Skilled Nursing In-network: • 20% of plan allowance	Inpatient Hospital/Skilled Nursing In-network: • 25% of plan allowance
	Out-of-network: • 30% of plan allowance	
Convenience Care (Retail Health Clinic) While primary care providers should be the first line of defense for members, there are tiered care alternatives members can access when their PCP is not available such as CVS MinuteClinic, Walgreens TakeCare and Target Clinic who can serve as the immediate backup to PCPs. (after hours)	In-network: • \$0 copay Out-of-network: • \$80 copay per visit	In-network: • \$15 copay
Telehealth Services	Standard BlueChoice Option	Blue Value Plus Option
CloseKnit, provides virtual only primary care services through a dedicated care team of physicians, nurse practitioners, physician assistants, licensed professional counselors and licensed clinical social workers • Well care / Annual Wellness • Preventative care • Urgent Care • Lifestyle support • Chronic condition prevention and management	In-network: • No copay	In-network: • No copay
 Medication management Clinical educational support Behavioral Health and mental health support 		
 behavioral relatin and mental health support through professional counselors Care Coordination, including ongoing assistance with care activities such as arranging appointments with specialists, refiling prescriptions, etc. 		

Benefit Description	You pay	
Diagnostic Services (Professional)	Standard BlueChoice Option	Blue Value Plus Option
Tests, such as: • Blood tests	Office/Freestanding Setting: In-Network	Office/Freestanding Setting: In-Network
• Urinalysis	Labs - No copay	• Labs - \$30 copay
Non-routine pap test	X-rays - \$40 copay	• X-rays - \$50 copay
Pathology	Other Diagnostic Services -	• Other Diagnostic Services -
• X-rays	\$40 copay	\$50 copay
Non-routine mammogram	Out-of-Network	
Ultrasound	• Labs - \$40 copay	
Electrocardiogram and EEG	• X-rays - \$40 copay	
•	Other Diagnostic Services - \$40 copay	
Specialty Imaging:	In-Network:	In-Network:
• MRA/MRS	\$75 copay	\$100 copay
• MRI	Out-of-Network:	
PETCT/CAT scans	\$75 copay	
Preventive care, adult	Standard BlueChoice Option	Blue Value Plus Option
Routine physicals allowed once per benefit	In-network:	In-network:
period including screenings. The following preventive services are covered at the time	No copay	 No copay
interval recommended at each of the links	Out-of-network:	
below:	No office copay	
• Immunizations such as Pneumococcal,		
influenza, shingles, tetanus/Tdap, and human papillomavirus (HPV). For a complete list		
of immunizations go to the Centers for		
Disease Control (CDC) website at		
https://www.cdc.gov/vaccines/schedules/		
 Screenings such as cancer, osteoporosis, depression, diabetes, high blood pressure, 		
total blood cholesterol, HIV, and colorectal		
cancer screening. For a complete list of		
screenings go to the U.S. Preventive Services Task Force (USPSTF) website at		
https://www.uspreventiveservicestaskforce.		
org/uspstf/recommendation-topics/uspstf-a- and-b-recommendations		
Individual counseling on prevention and		
reducing health risks		
	Preventiv	e care adult - continued on next page

Preventive care, adult - continued on next page

Benefit Description	You pay	
Preventive care, adult (cont.)	Standard BlueChoice Option	Blue Value Plus Option
 Preventive care benefits for women such as Pap smears, gonorrhea prophylactic medication to protect newborns, annual counseling for sexually transmitted infections, contraceptive methods, and screening for interpersonal and domestic violence. For a complete list of preventive care benefits for women go to the Health and Human Services (HHS) website at https://www.healthcare.gov/preventive-care-women/ To build your personalized list of preventive services go to https://health.gov/myhealthfinder Note: Genetic Testing: Prior Authorization is required for genetic testing. Ordering providers 	In-network: • No copay Out-of-network: • No office copay	In-network: • No copay
must obtain authorization for all genetic tests either by accessing the CareFirst provider portal under Pre-Auth/Notifications or calling AIM directly at (844) 377-1277. HLA Typing/ Preimplantation (related to in vitro fertilization) may require authorization through the health plan and can be managed in CareFirst's provider portal under Medical Prior Authorization and no authorization is required for Cologuard®.		
Routine Prostate Specific Antigen (PSA) test - one (1) annually for men age 40 and older in accordance with the most current American Cancer Society guidelines.	In-network: • No copay Out-of-network: • No copay	In-network: • No copay
Routine mammogram-covered	In-network: • No copay Out-of-network: • No copay	In-network: • No copay
Adult immunizations endorsed by the Centers for Disease Control and Prevention (CDC): based on the Advisory Committee on Immunization Practices (ACIP) schedule Note: Any procedure, injection, diagnostic service, laboratory, or X-ray service done in conjunction with a routine examination and is not included in the preventive recommended listing of services will be subject to the applicable member copayments, coinsurance, and deductible.	In-network: • No copay Out-of-network: • No copay	In-network: • No copay

Benefit Description	You pay	
Preventive care, adult (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Medical Nutrition Therapy and Intensive Behavioral Therapy for the prevention of obesity related comorbidities.	In-network: • No copay Out-of-network: • No copay	In-network: • No copay
 Not covered: Physical exams required for obtaining or continuing employment or insurance, attending schools or camp, athletic exams, or travel. Immunizations, boosters, and medications for travel or work-related exposure. 	All charges	All charges
Preventive care, children	Standard BlueChoice Option	Blue Value Plus Option
 Well-child visits, examinations, and immunizations other preventive services as described in the Bright Future Guidelines provided by the American Academy of Pediatrics. For a complete list of the American Academy of Pediatrics Bright Futures Guidelines go to https://brightfutures.aap.org Immunizations such as DTaP/Tdap, Polio, Measles, Mumps, and Rubella (MMR), and Varicella. For a complete list of immunizations go to the Centers for Disease Control (CDC) website at https://www.cdc.gov/vaccines/schedules/index.html 	In-network: • No copay Out-of-network: • No copay	In-network: • No copay
• You can also find a complete list of preventive care services recommended under the U.S. Preventive Services Task Force (USPSTF) online at https://www.uspreventiveservicestaskforce.org/uspstf/recommendation-topics/uspstf-a-and-b-recommendations		
Note: Any procedure, injection, diagnostic service, laboratory, or x-ray service done in conjunction with a routine examination and is not included in the preventive recommended listing of services will be subject to the applicable member copayments, coinsurance, and deductible.		

Benefit Description	You	pay
Maternity Care	Standard BlueChoice Option	Blue Value Plus Option
Complete maternity (obstetrical) care, such as:	In-network:	In-network:
Prenatal and Postpartum care	Preventive- No charge	 Preventive- No charge
• Screening for gestational diabetes	Non-Preventive- No charge	• Non-Preventive- \$50
• Delivery	Professional Services at	 Professional Services at
 Screening and counseling for prenatal and postpartum depression 	Delivery - 20% of plan allowance	Delivery - 25% of plan allowance
NOTE: Members are responsible for both	Out-of-network:	
physician and facility fees. Please refer to	Preventive- No charge	
section 5C for outpatient or inpatient facility	Non-Preventive- No charge	
fees.	Professional Services at	
• Preventive Services:	Delivery - 30% of plan	
 Preventive outpatient obstetrical care of an uncomplicated pregnancy, including 	allowance	
prenatal evaluation and management office visits and one postpartum office visit; - Prenatal laboratory tests and diagnostic	Note: For non-routine maternity admissions, the member is responsible for obtaining authorization for services rendered outside of the service	
services related to the outpatient care of an uncomplicated pregnancy, including those identified in the current recommendations of the United States Preventive Services Task Force that have in effect a rating of "A" or "B" or provided in the comprehensive guidelines for women's preventive health supported by the Health Resources and Services Administration;	area and services rendered by out-of-network non-participating providers.	
- Preventive laboratory tests and services rendered to a newborn during a covered hospitalization for delivery, identified in the current recommendations of the United States Preventive Services Task Force that have in effect a rating of "A" or "B," the Periodicity Schedule of the Bright Futures Recommendations for Pediatric Preventive Health Care, and the Uniform Panel of the Secretary's Advisory Committee on Heritable Disorders in Newborns and Children, including the collection of adequate samples for hereditary and metabolic newborn screening and newborn hearing screening; and		
 Non-Preventive Services: 		

Maternity Care - continued on next page

Benefit Description	You	pay
Maternity Care (cont.)	Standard BlueChoice Option	Blue Value Plus Option
 Outpatient obstetrical care and professional services for all prenatal and post-partum complications, including prenatal and post-partum office visits and ancillary services provided during those visits. Birthing classes, one course per 	 In-network: Preventive- No charge Non-Preventive- No charge Professional Services at Delivery - 20% of plan allowance 	 In-network: Preventive- No charge Non-Preventive- \$50 Professional Services at Delivery - 25% of plan allowance
pregnancy, at a CareFirst BlueChoice approved facility; Note: Members enrolled in the High-Risk OB Care Management Program may be eligible to receive a home blood pressure cuff. • Professional Services at Delivery - Professional services are covered under Section 5(a). Not covered: • Doulas	Out-of-network: • Preventive- No charge • Non-Preventive- No charge • Professional Services at Delivery - 30% of plan allowance Note: For non-routine maternity admissions, the member is responsible for obtaining authorization for services rendered outside of the service area and services rendered by out-of-network non-participating providers. All Charges	
Breastfeeding support, supplies and counseling for each birth. Note: Benefit coverage for breastfeeding support, supplies and counseling for each birth begin immediately after delivery. Note: Breastfeeding support benefits include but are not limited to the following: comprehensive lactation support, lactation counseling, and supplies in conjunction with each birth. These benefits begin immediately following delivery. Note: Breast pumps are available pre or postnatal. Note: Here are some things to keep in mind: You do not need to precertify your vaginal delivery; see page 23for other circumstances, such as extended stays for you or your baby. You may remain in the hospital up to 48 hours after a vaginal delivery and 96 hours after a cesarean delivery. We will extend your inpatient stay if medically necessary.	In-network: • No copay Out-of-network: • No copay	In-network: • No copay

Maternity Care - continued on next page

Benefit Description	You pay	
Maternity Care (cont.)	Standard BlueChoice Option	Blue Value Plus Option
 We cover routine nursery care of the newborn child during the covered portion of the mother's maternity stay. We will cover other care of an infant who requires nonroutine treatment only if we cover the infant under a Self Plus One or Self and Family enrollment. Surgical benefits, not maternity benefits, apply to circumcision. We pay hospitalization and surgeon services for non-maternity care the same as for illness and injury. Hospital services are covered under Section 5(c) and Surgical benefits Section 5(b). Note: When a newborn requires definitive treatment during or after the mother's confinement, the newborn is considered a patient in their own right. If the newborn is eligible for coverage, regular medical or surgical benefits apply rather than maternity benefits. 	In-network: • No copay Out-of-network: • No copay	In-network: • No copay
	Standard BlueChoice Option	Blue Value Plus Option
A range of voluntary family planning services, limited to: • Voluntary sterilization for a woman • Surgically implanted contraceptives • Injectable contraceptive drugs (such as Depo-Provera) • Intrauterine devices (IUDs) • Diaphragms • Contraceptive counseling on an annual basis at no cost sharing. Note: We cover oral contraceptives under the prescription drug benefit. Male Voluntary Sterilization Hospital services are covered under Sect. 5(c)	In-network: • No copay Out-of-network: • No copay In-network: • No copay Out of network:	In-network: • No copay In-network: • No copay
Surgical benefits are covered under Sect. 5(b) Not covered: Reversal of voluntary surgical sterilization Genetic counseling Fertility drugs that are not deemed medically necessary Elective Abortion	Out-of-network: • No copay All charges	All charges

Family planning - continued on next page

Benefit Description	You pay	
Family planning (cont.)	Standard BlueChoice Option	Blue Value Plus Option
FDA Approved Fertility Apps	In-network: • No copay Out-of-network: • No copay	In-network: • No copay

Benefit Description	You pay	
Infertility services	Standard BlueChoice Option	Blue Value Plus Option
Diagnosis and treatment of infertility specific to: • Artificial insemination:	In-network: • 50% coinsurance Out-of-network:	In-network: • 50% coinsurance
 Intravaginal Insemination (IVI) Intracervical Insemination (ICI) Intrauterine Insemination (IUI) Fertility drugs (See Section 5f) 	• 50% coinsurance	
Note:		
We cover drugs for the treatment of infertility, when deemed medically necessary.		
 When covered for artificial insemination, injectable drugs are medical benefits, and oral drugs are benefits under prescription drug coverage. See Section 5(f). 		
 Prior authorization for the treatment must be obtained from CareFirst BlueChoice. 		
• Benefits are limited to three (3) attempts per benefit period.		
 Any charges associated with the collection of the sperm will not be covered unless the partner is also a member. 		
 The member is responsible for the copayment or coinsurance for artificial insemination stated in the Schedule of Benefits. 		
 Coverage is subject to the General Exclusions in Section 6 and the Not Covered section at the end of this Description of Services. 		
 Procedure is covered regardless of whether the couple has a relationship under which the FEHB Program recognizes each partner as a spouse of the other. 		
 Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees. 		
• Infertility is the inability to conceive or produce conception after 1 year of unprotected sex when an individual is under 35 years of age, or 6 months for an individual age 35 or older or failed attempts at artificial insemination. There are various reproductive treatments available for people facing infertility, which are customized according to their medical history and diagnostic results.		

Benefit Description	You pay	
Infertility services (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Iatrogenic infertility	In-network:	In-network:
Standard Fertility Preservation for members who have been diagnosed with Iatrogenic Infertility:	• 50% coinsurance Out-of-network:	• 50% coinsurance Members are responsible for both
 the collection of sperm cryopreservation of sperm collection of embryo cryopreservation of embryo collection of oocyte cryopreservation of oocyte benefits limited to up to 12 months of storage of sperm, oocytes and embryo Prior authorization for the treatment must be obtained from CareFirst BlueChoice. Benefits are limited to three (3) attempts per live birth. If a live birth occurs within the 3 	• 50% coinsurance Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.	physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
attempts the benefit renews. If the member has 3 failed attempts, the benefit is exhausted for the lifetime of the coverage even if the member switches plans the exhausted benefit does not renew.		
Not covered:	All charges	All charges
 In vitro fertilization (IVF) medical procedures. See Section 5(f) for In vitro fertilization (IVF) drug 		
• Embryo transfer and gamete intra-fallopian transfer (GIFT),		
• Zygote intra-fallopian transfer (ZIFT)		
• Intrauterine and Assisted reproductive technology (ART) procedures, such as:		
 Services and supplies related to ART procedures 		
- Cost of donor sperm		
 Cost of donor egg Drugs for non-covered procedure 		

Benefit Description	You	pay
Allergy care	Standard BlueChoice Option	Blue Value Plus Option
 Testing and treatment Allergy injections	In-network:No copay for PCPSpecialist - \$40 copay	In-network:PCP - \$15 copaySpecialist - \$50 copay
	Out-of-network: • \$80 copay Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.	Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
Allergy serum	In-network:	In-network:
	No copay for PCP	• PCP - \$15 copay
	Specialist - \$40 copay	• Specialist - \$50 copay
	Out-of-network:s • \$80 copay Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for	Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
	outpatient or inpatient facility fees.	
Not covered: Provocative food testing and Sublingual allergy desensitization	All charges	All charges
Treatment therapies	Standard BlueChoice Option	Blue Value Plus Option
Radiation therapy	In-network:	In-network:
 Respiratory and inhalation therapy 	No copay for PCP	• PCP - \$15 copay
Dialysis - hemodialysis and peritoneal dialysis	Specialist - \$40 copay	• Specialist - \$50 copay
dialysis • Growth hormone therapy (GHT) Members are responsible for both physician and facility fees. Please refer to section 5C for outpatient or inpatient facility fees.	Out-of-network: • \$80 copay	
Note: We only cover GHT when we preauthorize the treatment. We will ask you to submit information that establishes that the GHT is medically necessary. Ask us to authorize GHT before you begin treatment. We will only cover GHT services and related services and supplies that we determine are medically necessary. For services rendered by Home Health provides see Home Health benefits on page 54.		

Benefit Description	You pay	
Physical, Occupational, and Speech therapies	Standard BlueChoice Option	Blue Value Plus Option
Up to 60 visits (combined physical, occupational and/or speech therapy) per condition per benefit period for the services of the following qualified providers: • Physical therapists • Occupational therapists • Occupational therapists Note: Coverage shall include Physical Therapy, Occupational Therapy and Speech Therapy for the treatment of individuals who have sustained an illness or injury that CareFirst BlueChoice determines to be subject to improvement Note: We only cover therapy when a physician: • orders the care • identifies the specific professional skills the patient requires and the medical necessity for skilled services; and • indicates the length of time the services are needed. Note: Occupational Therapy is limited to the use of purposeful activity or interventions designed to achieve functional outcomes that promote health, prevent injury or disability, and that develop, improve, sustain or restore the highest possible level of independence of an individual. Brochure language also states under member liability: • Other than any applicable inpatient or outpatient facility copay, member has no copay or coinsurance during an approved inpatient stay.		In-network: • \$50 office copay
See Section 5 (c) for information on outpatient facility services. Not covered: • Long-term rehabilitative therapy • Exercise programs • Maintenance therapy	All charges	All charges

Benefit Description	You	pay
Habilitative therapy	Standard BlueChoice Option	Blue Value Plus Option
 Habilitative Services are services, including Occupational Therapy, Physical Therapy, and Speech Therapy, for the treatment of a child with a congenital or genetic birth defect to enhance the child's ability to function. Benefits are subject to the applicable Occupational Therapy, Physical Therapy, and Speech Therapy copay but are not counted toward any visit maximum for therapy services. Habilitative Therapy ABA coverage for Applied Behavioral Analysis include Verbal Behavior therapy, Occupation Therapy, Physical Therapy and Speech Therapy from 18 months to 21 years of age. There will be no visit maximums and preauthorization will be required. Note: Members are responsible for both physician and facility fees. Please refer to section 5(c) for outpatient facility fees. 	In-network: • \$40 office copay Out-of-network: • \$80 office copay • Note: Member is responsible for obtaining authorization for services rendered outside of the service area and services by out-of-network non-participating providers.	In-network: • \$50 office copay
Not Covered: Benefits for Habilitative Services delivered through early intervention or school services.	All charges	All charges
Cardiac Rehabilitation	Standard BlueChoice Option	Blue Value Plus Option
 Up to 90 visits per condition per benefit period Note: Cardiac Rehabilitation benefits are provided to Members who: have been diagnosed with significant cardiac disease suffered a myocardial infarction undergone invasive cardiac treatment immediately preceding referral Note: Members are responsible for both physician and facility fees. Please refer to section 5(c) for outpatient or inpatient facility fees. 	In-network: • \$40 office copay Out-of-network: • \$80 office copay	In-network: • \$50 office copay
Note: Benefits are not provided for maintenance cardiac rehabilitation	All charges	All charges

Benefit Description	You pay	
Pulmonary Rehabilitation	Standard BlueChoice Option	Blue Value Plus Option
Pulmonary Rehabilitation • For those who have significant pulmonary disease or who have undergone certain surgical procedures of the lung. • Limited to one (1) pulmonary rehabilitation program per lifetime. • Benefits are not provided for maintenance programs Note: Members are responsible for both	In-network: • \$40 office copay Out-of-network: • \$80 office copay	In-network: • \$50 office copay
physician and facility fees. Please refer to section 5(c) for outpatient or inpatient facility fees. Hearing services (testing, treatment, and supplies)	Standard BlueChoice Option	Blue Value Plus Option
For treatment related to illness or injury, including evaluation and diagnostic hearing tests performed by an M.D., D.O. or audiologist Note: For routine hearing screening performed during a child's preventive care visit, see	In-network: • \$40 office copay Out-of-network: • \$80 office copay	In-network: • \$50 office copay
Section 5(a) Preventive care. Hearing Aids • Medically necessary external hearing aid is covered up to our plan allowance every 36 months. Note: Medical devices, such as bone anchored hearing aids (BAHA) and cochlear implants, (that or which) are surgically implanted see Orthopedic and Prosthetic Supplies. For	In-network: • 25% of Plan Allowance Out-of-network: • 25% of Plan Allowance Limited to \$3,000 combined in and out of network payment per 36	In-network: • 25% of the plan allowance Limited to \$2,000 payment per 36 months
additional details, see page 51 under the Orthopedic and prosthetic supplies.	months. Provider may bill any amount in excess of our allowance (out-of-network). Participating providers will advise you in writing in advance if you will have a balance.	
Not covered: • Hearing services that are not shown as covered.	All charges	All charges

Benefit Description	You pay	
Vision services (testing, treatment, and supplies)	Standard BlueChoice Option	Blue Value Plus Option
Medical Vision Services	In-network:	In-network:
One pair of eyeglasses or contact lenses to correct an impairment directly caused by accidental ocular injury or intraocular surgery (such as for cataracts)	 \$40 office copay Out-of-network: \$80 office copay 	• \$50 office copay
Annual eye refractions		
Medical eye exams		
Note: This is a medical benefit not a vision benefit		
Routine eye exams	In-network:	In-network:
Note: See Preventive care, children for eye exams for children	\$10 per visit at Davis Vision Providers	• \$10 per visit at Davis Vision Providers
Note: Eye care and exams related to medical	Out-of-network:	
conditions are subject to the specialist copay	All charges above \$33	
Not covered:	All charges	All charges
• Eyeglasses or contact lenses (except as listed above)		
Eye exercises and orthoptics		
Radial keratotomy and other refractive surgery		
• Eyeglasses, contact lenses, routine eye examinations, or vision testing for the prescribing or fitting of eyeglasses or contact lenses except as provided by Davis Vision.		
• Deluxe eyeglass frames or lens features for eyeglasses or contact lenses such as special coating, polarization, UV treatment, etc.		
Multifocal, accommodating, toric, or other premium intraocular lenses (IOLs) including Crystalens, ReStor, and ReZoom		
• Eye exercises, visual training, or orthoptics, except for nonsurgical treatment of medical conditions as outlined in the CareFirst Medical Policy.		
LASIK, INTACS, radial keratotomy, and other refractive surgical services		
• Refractions, including those performed during an eye examination related to a specific medical condition.		

Benefit Description	You pay	
Foot care	Standard BlueChoice Option	Blue Value Plus Option
Routine foot care when you are under active treatment for a metabolic or peripheral vascular disease, such as diabetes. Note: See Orthopedic and prosthetic devices for information on podiatric shoe inserts.	 Specialist - \$40 copay Out-of-network: \$80 copay Note: Members are responsible for both physician and facility fees. 	 In-network: PCP - \$15 copay Specialist - \$50 copay Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
	Please refer to Section 5(c) for outpatient or inpatient facility fees.	

Foot care - continued on next page

Benefit Description	You	pay
Foot care (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Not covered: • Other routine palliative or cosmetic care of the feet including flat foot conditions, supportive devices for the foot, treatment of sublaxations of the foot, care of corns, bunions (except capsular or bone surgery), calluses, toe nails, fallen arches, weak feet, chronic foot strain, and symptomatic complaints of the feet.	All charges	All charges
Orthopedic and prosthetic devices	Standard BlueChoice Option	Blue Value Plus Option
 Externally worn breast prostheses and surgical bras, including necessary replacements, following a mastectomy. Corrective orthopedic appliances for nondental treatment of temporomandibular joint (TMJ) pain dysfunction syndrome. Hair Prosthesis (wig) is covered when prescribed by a treating oncologist and the hair loss is the result of chemotherapy. The Plan will cover up to \$350 for one (1) hair prosthesis per benefit period. Implanted hearing-related devices, such as bone anchored hearing aids (BAHA) and cochlear implants. Internal prosthetic devices such as artificial joints, pacemakers, and surgically implanted breast implant following mastectomy. Medically Necessary molded foot orthotics Notes: For information on the professional charges for the surgery to insert an implant. See Section 5(b) Surgical procedures. For information on the hospital and or ambulatory surgery center benefits, see Section 5(c) Services provided by a hospital or other facility, and ambulance service. 	In-Network: • 25% of plan allowance per device Out-of-network: • 50% of plan allowance per device	In-Network: • 25% of plan allowance per device
 Not covered: Orthopedic and corrective shoes Arch supports, heel pads, and heel cups (except as listed under Orthopedic and prosthetic devices) Over the counter orthotics Lumbosacral supports Corsets, trusses, elastic stockings, support hose, and other supportive devices Wigs, including cranial prostheses, unless otherwise specified 	All charges	All charges

Benefit Description	You	pay
Orthopedic and prosthetic devices (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Prosthetic replacements provided less than three (3) years after the last one we covered	All charges	All charges
 Prosthetic devices such as artificial limbs and lenses following cataract removal unless covered under the DME benefit (see Durable Medical Equipment below) 		
Durable medical equipment (DME)	Standard BlueChoice Option	Blue Value Plus Option
We cover rental or purchase of durable medical equipment, at our option, including repair and adjustment. Covered items include: Oxygen Dialysis equipment Hospital beds Wheelchairs Crutches Walkers Audible prescription reading devices Speech generating devices Canes Diabetic shoes Commodes Glucometers Suction machines Medical supplies (i.e. ostomy and catheter supplies, dialysis supplies, medical foods for inherited metabolic diseases and Inborn Errors of Metabolism (IEM) Externally worn non-surgical durable devices which replace a body part or assist a patient in performing a bodily function	 In-Network: 25% of plan allowance up to allowed benefit Diabetic Supplies- 25% of plan allowance up to \$100 for a 30-day supply Out-of-network: 50% of plan allowance up to allowed benefit. Diabetic Supplies- 50% of plan allowance up to \$100 for a 30-day supply 	In-Network: • 25% of plan allowance up to allowed benefit Diabetic Supplies- 25% of plan allowance up to \$100 for a 30-day supply
 (unless otherwise described in the "orthopedic and prosthetic devices" section above) Externally worn braces which improve the function of a limb Medically Necessary fitted compression stockings 		

Durable medical equipment (DME) - continued on next page

Benefit Description	You pay	
Durable medical equipment (DME) (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Note: Prior authorization is required for certain in-network DME covered services. In-network providers will obtain prior authorization on behalf of the member. See https://provider.carefirst.com/providers/medical/in-network-precertification-preauthorization.page for a list of specific Covered Services which require prior authorization.	 In-Network: 25% of plan allowance up to allowed benefit Diabetic Supplies- 25% of plan allowance up to \$100 for a 30-day supply 	 In-Network: 25% of plan allowance up to allowed benefit Diabetic Supplies- 25% of plan allowance up to \$100 for a 30-day supply
	Out-of-network: • 50% of plan allowance up to allowed benefit. Diabetic Supplies- 50% of plan allowance up to \$100 for a 30-day supply	

Durable medical equipment (DME) - continued on next page

Benefit Description	You	pay
Durable medical equipment (DME) (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Not covered:	All charges	All charges
• Eye glasses and contact lenses (except as listed under Vision Services)		
 Dental prosthetics (except as listed under Orthopedic and Prosthetics above) 		
 Foot orthotics (except as listed under Orthopedic and Prosthetics above) 		
• Environment control products		
• Over the counter compression stockings		
• Medical equipment of an expendable nature (i.e. ace bandages, incontinent pads)		
• Replacement of DME equipment not due to normal wear and tear		
 Comfort and convenience items 		
 Over the counter items, except as listed above 		
• Exercise equipment		
• Equipment that can be used for non-medical purposes		
Home health services	Standard BlueChoice Option	Blue Value Plus Option
Home healthcare ordered by a Plan	In-network:	In-Network:
physician and provided by a registered nurse (R.N.), licensed practical nurse (L.P.N.), licensed vocational nurse (L.V.N.), or home	• \$40 per visit copay	No Charge
health aide.	Out-of-network:	
Services include oxygen therapy.	• \$80 per visit copay	
• Home health care-Postpartum visits limited to two (2) per plan year.		
• Home health care-Post Mastectomy/Testicle Removal visits limited to four (4) per plan year.		
Not covered:	All charges	All charges
 Nursing care requested by, or for the convenience of, the patient or the patient's family 		
• Home care primarily for personal assistance that does not include a medical component and is not diagnostic, therapeutic, or rehabilitative		
• Private duty nursing		

Benefit Description	You	pay
Chiropractic	Standard BlueChoice Option	Blue Value Plus Option
Chiropractic services, limited to spinal manipulation, evaluation, and treatment up to a maximum of 20 visits per benefit period when provided by a Plan chiropractor.	In-network: • \$40 office copay Out-of-network:	In-Network:\$50 office copayNote: Members are responsible for
	• \$80 office copay Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.	both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
Not covered:	All charges	All charges
Services other than for musculoskeletal conditions of the spine.		
Alternative treatments	Standard BlueChoice Option	Blue Value Plus Option
Acupuncture-by a doctor of medicine or	In-network:	In-Network:
osteopathy, or licensed or certified acupuncture practitioner	• \$40 office copay	• \$50 office copay
Limited to 20 visits per Benefit Period.	Out-of-network: • \$80 office copay Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.	Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
Not covered:	All charges	All charges
Naturopathic services		-
• Hypnotherapy		
• Biofeedback		
Educational classes and programs	Standard BlueChoice Option	Blue Value Plus Option
Coverage is provided for:	In-network:	In-network:
• Diabetes self-management (sponsored by the Plan's Health Education Department)		• No copay
 Tobacco and nicotine cessation programs, including individual, group, phone counseling, over-the-counter (OTC) and prescription drugs approved by the FDA to quit nicotine dependence. Coverage for counseling for up to two quit attempts per year. (All medications will require a prescription to be covered, to include those that are available over the counter) Prescribed medications approved by the FDA to treat tobacco dependence will be covered in full under the pharmacy benefit. See page 76. 	Out-of-network: • No copay	

Benefit Description	You pay	
Educational classes and programs (cont.)	Standard BlueChoice Option	Blue Value Plus Option
 Multicomponent, family centered programs focused on childhood obesity that are part of intensive behavioral interventions (behavior change counseling for healthy diet and physical activity) Medically necessary nutrition therapy Medically necessary professional nutritional counseling 	Out-of-network: • No copay	In-network: • No copay
Note: Benefits for all other types of health education classes and self-help programs that are not offered through the Plan's Health Education program are not covered.	All charges	All charges.

Benefit Description	You	pay
Sleep Studies	Standard BlueChoice Option	Blue Value Plus Option
CareFirst BlueChoice has created a network of providers that have agreed to oversee this program. The main objective of this approach is diligent monitoring of sleep apnea patients to ensure compliance with their treatment and reducing any further medical complications arising from sleep disorders. CareFirst BlueChoice has also removed the prior authorizations for sleep apnea equipment such as CPAP machines.	In-network: • Home - No copay • Office - \$40 copay • Freestanding - \$40 copay • Outpatient Hospital - \$150 copay Out-of-network: • Home - \$50 copay • Office - \$80 copay • Freestanding - \$80 copay • Outpatient Hospital - \$200 copay	 In-network: Home - No copay Office - \$50 copay Freestanding - \$50 copay Outpatient Hospital - \$200 copay
Infusion Services	Standard BlueChoice Option	Blue Value Plus Option
Infusion Services means treatment provided by placing therapeutic agents into the vein, and parenteral administration of medication and nutrients. Infusion Services also includes enteral nutrition, which is the delivery of nutrients by tube into the gastrointestinal tract. Infusion Services includes all medications administered intravenously and/or parenterally. Infusion Services: Prior Authorization required for Specialty Drugs • Transfusion services and Infusion Services, including - home infusions, - infusion of therapeutic agents, - medication and nutrients, - enteral nutrition into the gastrointestinal tract, - chemotherapy, and - prescription medications. - Blood and Blood Products (including derivatives and components) that are not replaced by or on behalf of the member Note: High dose chemotherapy in association with autologous bone marrow transplants is limited to those transplants listed under Organ/Tissue Transplants.	In network: • Home/Office/Freestanding - \$40 copay • Outpatient Hospital - \$200 copay Out-of-network: • Home/Office/Freestanding - \$80 copay • Outpatient Hospital- \$200 copay	In network: • Home/Office/Freestanding - \$20 copay • Outpatient Hospital - \$200 copay

Section 5(b). Surgical and Anesthesia Services Provided by Physicians and Other Healthcare Professionals

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- Plan physicians must provide or arrange your care.
- YOUR PHYSICIAN MUST GET PRECERTIFICATION FOR SURGICAL PROCEDURES. Please refer to the precertification information shown in Section 3 to be sure which services require prior authorization and identify which surgeries require precertification.
- Surgical procedures may involve the services of a co-surgeon, surgical assistant or assistant-at surgery who may bill separately from the primary surgeon.
- Under Standard BlueChoice, when you receive out-of-network care from providers contracted with CareFirst BlueCross BlueShield, but not participating in our BlueChoice network, you are only responsible for the appropriate co-pays and coinsurances.
- Blue Value Plus has no medical deductible. There is a \$100 deductible for Self Only enrollment and \$200 deductible for Self Plus One and Self and Family enrollment for Pharmacy Tiers 2 Tiers 4.
- The services listed below are for the charges billed by a physician or other healthcare professional for your surgical care. See Section 5 (c) for charges associated with a facility (i.e., hospital, surgical center, etc.).
- Member is responsible for any applicable co-payment or coinsurance listed in this schedule
- When the plan allowance for any covered service is less than the co-payment listed, the member payment will be the plan allowance.
- Prior authorization is required fro all outpatient services performed in the outpatient department of a hospital.
- If prior authorization is not obtained, benefits for outpatient services performed in the outpatient department of a hospital are considered a non-covered service.
- Prior authorization is not required for clinic visits rendered in a hospital, hospital clinic or health care provider's office on a hospital campus.
- When multiple services are rendered on the same day by more than one provider, member payments are required for each provider.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also read Section 9 about coordinating benefits with other coverage, including with Medicare.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate co-pays and coinsurances.

Benefit Description	You	pay
Surgical procedures	Standard BlueChoice Option	Blue Value Plus Option
A comprehensive range of services, such as: Operative procedures Treatment of fractures, including casting Normal pre- and post-operative care by the surgeon Correction of amblyopia and strabismus Endoscopy procedures Biopsy procedures Removal of tumors and cysts Correction of congenital anomalies (see <i>Reconstructive surgery</i>) Surgical treatment of severe obesity	In-network Office: PCP – No copay Specialist – \$40 copay Ambulatory Surgical Center (ASC): PCP – No copay Specialist – \$40 copay Outpatient Hospital: PCP – No copay Specialist – \$40 copay	In-network Office: PCP - \$15 copay Specialist - \$50 copay Ambulatory Surgical Center (ASC): PCP - \$15 copay Specialist - \$50 copay Outpatient Hospital: PCP - \$15 copay Specialist - \$50 copay
(bariatric surgery) Note: You must meet certain criteria to be eligible for bariatric surgery. Please see CareFirst's Medical Policy for the criteria www.provider.carefirst.com/providers/medical/medical-policy.page. Please contact Member Services at (888)-789-9065 for more details on bariatric surgery. • Insertion of internal prosthetic devices. See 5(a) – Orthopedic and prosthetic devices for device coverage information • Voluntary sterilization (e.g., vasectomy) • Treatment of burns	Inpatient Hospital: • 20% of plan allowance Out-of-Network Office: • \$80 copay Ambulatory Surgical Center (ASC):	Inpatient Hospital: • 25% of plan allowance
Note: Generally, we pay for internal prostheses (devices) according to where the procedure is done. For example, we pay Hospital benefits for a pacemaker and Surgery benefits for insertion of the pacemaker. No additional copay is required for internal prostheses (devices). Note: See Section 5(c) about possible outpatient facility or inpatient hospital admission copayment	Inpatient Hospital: • 30% of plan allowance	
Not covered: • Reversal of voluntary sterilization • Routine treatment of conditions of the foot (see Foot care)	All charges	All charges

Benefit Description	You pay	
Reconstructive surgery	Standard BlueChoice Option	Blue Value Plus Option
Gender Affirming Services	In-network	In-network
We cover medically necessary care including where appropriate gender affirming surgery, hormone therapy, and psychotherapy. Transgender services include, but are not limited to, medical counseling, behavioral health services, hormonal therapy, reconstructive surgery and cosmetic surgery. Please note some cosmetic surgery may be specifically excluded. Prior authorization for transgender services is required. The provider must submit a request for services and clinical information prior to the anticipated date of service through the CareFirst BlueChoice authorization portal or by fax. The clinical information is reviewed for persistent, well-documented gender dysphoria, the capacity to make a fully informed decision and to consent for treatment, age of majority in a given state, documentation to support any significant medical or mental health concerns are reasonably well controlled, and a history of hormone therapy for certain procedures. The request is reviewed according to the member's contract, CareFirst BlueChoice's Operating Procedure for Transgender Services, and CareFirst BlueChoice's Medical Policy for Cosmetic and Reconstructive Surgery. The request is then reviewed by a Medical Director for final determination. The gender affirming surgeries that may be performed for transwomen (male to female) include but are not limited to: Orchiectomy: removal of penis Vaginoplasty: creation of vagina Clitoroplasty: creation of labia Prostatectomy: removal of prostate Urethroplasty: creation of urethra Mammoplasty: breast augmentation The gender reassignment surgeries that may be performed for transmen (female to male) include but are not limited to:	Office: PCP – No copay Specialist – \$40 copay Ambulatory Surgical Center (ASC): PCP – No copay Specialist – \$40 copay Outpatient Hospital: PCP – No copay Specialist – \$40 copay Inpatient Hospital: 20% of plan allowance Out-of-Network Office: \$80 copay Ambulatory Surgical Center (ASC): \$80 copay Outpatient Hospital: \$80 copay Inpatient Hospital: \$80 copay Inpatient Hospital: \$80 copay	Office: PCP - \$15 copay Specialist - \$50 copay Ambulatory Surgical Center (ASC): PCP - \$15 copay Specialist - \$50 copay Outpatient Hospital: PCP - \$15 copay Specialist - \$50 copay Inpatient Hospital: 25% of plan allowance

Benefit Description	You pay	
Reconstructive surgery (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Vaginectomy: removal of vagina	In-network	In-network
 Vaginectomy: removal of vagina Vulvectomy: removal of vulva Metoidioplasty: creation of micro-penis using the clitoris Phalloplasty: creation of penis, with or without urethra Hysterectomy: removal of uterus Urethroplasty: creation of urethra within penis Scrotoplasty: creation of scrotum Testicular prosthesis: implantation of artificial testes Mastectomy: removal of the breast 	In-network Office: PCP - No copay Specialist - \$40 copay Ambulatory Surgical Center (ASC): PCP - No copay Specialist - \$40 copay Outpatient Hospital: PCP - No copay Specialist - \$40 copay Inpatient Hospital: 20% of plan allowance Out-of-Network Office: \$80 copay Ambulatory Surgical Center (ASC): \$80 copay Outpatient Hospital: \$80 copay	In-network Office: PCP - \$15 copay Specialist - \$50 copay Ambulatory Surgical Center (ASC): PCP - \$15 copay Specialist - \$50 copay Outpatient Hospital: PCP - \$15 copay Specialist - \$50 copay Inpatient Hospital: 25% of plan allowance
Surgery to correct a functional defect	• 30% of plan allowance In-network	In-network
 Surgery to correct a condition caused by injury or illness if: the condition produced a major effect on the member's appearance and the condition can reasonably be expected to be corrected by such surgery Surgery to correct a condition that existed at or from birth and is a significant deviation from the common form or norm. Examples of congenital anomalies are: protruding ear deformities; cleft lip; cleft palate; birth marks; webbed fingers; and webbed toes. 	Office: • PCP – No copay • Specialist – \$40 copay Ambulatory Surgical Center (ASC):	Office: • PCP – \$15 copay • Specialist – \$50 copay Ambulatory Surgical Center (ASC): • PCP – \$15 copay • Specialist – \$50 copay Outpatient Hospital: • PCP – \$15 copay • Specialist – \$50 copay

Benefit Description	You pay	
Reconstructive surgery (cont.)	Standard BlueChoice Option	Blue Value Plus Option
• All stages of breast reconstruction surgery following a mastectomy, such as:	In-network	In-network
- surgery to produce a symmetrical	Office:	Office:
appearance of breasts;	• PCP – No copay	• PCP – \$15 copay
 treatment of any physical complications, such as lymphedemas; 	Specialist – \$40 copay	• Specialist – \$50 copay
- breast prostheses and surgical bras and replacements (see Prosthetic devices)	Ambulatory Surgical Center (ASC):	Ambulatory Surgical Center (ASC):
replacements (see Frosthetic devices)	• PCP – No copay	• PCP – \$15 copay
Note: If you need a mastectomy, you may choose to have the procedure performed on an	Specialist – \$40 copay	• Specialist – \$50 copay
inpatient basis and remain in the hospital up to	Outpatient Hospital:	Outpatient Hospital:
48 hours after the procedure.	• PCP – No copay	• PCP – \$15 copay
Note: See Section 5(c) about possible outpatient facility or inpatient hospital	Specialist – \$40 copay	• Specialist – \$50 copay
admission copayment	Inpatient Hospital:	Inpatient Hospital:
	• 20% of plan allowance	• 25% of plan allowance
	Out-of-Network	
	Office:	
	• \$80 copay	
	Ambulatory Surgical Center (ASC):	
	• \$80 copay	
	Outpatient Hospital:	
	• \$80 copay	
	Inpatient Hospital:	
	• 30% of plan allowance	
Not covered: • Cosmetic surgery – any surgical procedure (or any portion of a procedure) performed primarily to improve physical appearance through change in bodily form, except repair of accidental injury	All charges	All charges

Benefit Description	You pay	
Oral and maxillofacial surgery	Standard BlueChoice Option	Blue Value Plus Option
Oral surgical procedures, limited to:	In-network	In-network
	In-network Office: PCP – No copay Specialist – \$40 copay Ambulatory Surgical Center (ASC): PCP – No copay Specialist – \$40 copay Outpatient Hospital: PCP – No copay Specialist – \$40 copay Inpatient Hospital: 20% of plan allowance Out-of-Network Office: \$80 copay Ambulatory Surgical Center (ASC):	•
	 \$80 copay Outpatient Hospital: \$80 copay Inpatient Hospital: 30% of plan allowance 	
Not covered: • Oral implants and transplants	All charges	All charges
 Procedures that involve the teeth or their supporting structures (such as the periodontal membrane, gingiva, and alveolar bone) 		
 Removal of impacted teeth Any other dental surgery not listed or the result of traumatic injury or treatment of cleft pallet 		

Benefit Description	You	pay
Organ/tissue transplants	Standard BlueChoice Option	Blue Value Plus Option
These solid organ transplants are subject to medical necessity and experimental/ investigational review by the plan. Refer to Other services in Section 3 for prior authorization procedures. • Autologous pancreas islet cell transplant (as an adjunct to total or near total pancreatectomy) only for patients with chronic pancreatitis. • Cornea • Heart • Heart/lung • Intestinal transplant • Isolated small intestine • Small intestine with the liver • Small intestine with multiple organs, such as the liver, stomach, and pancreas • Kidney • Kidney-pancreas • Liver • Lung single/bilateral/lobar • Pancreas These tandem blood or marrow stem cell transplants for covered transplants are subject to medical necessity review by the Plan. Refer to other services in Section 3 for prior authorization procedure. • Autologous tandem transplant for: • AL Amyloidosis • Multiple myeloma (de novo and treated) • Recurrent germ cell tumors (including testicular cancer) Note: See Section 5(c) about possible outpatient facility or inpatient hospital	Out-of-Network Office: • \$80 copay Ambulatory Surgical Center (ASC): • \$80 copay	In-network Office: PCP - \$15 copay Specialist - \$50 copay Ambulatory Surgical Center (ASC): PCP - \$15 copay Specialist - \$50 copay Outpatient Hospital: PCP - \$15 copay Specialist - \$50 copay Inpatient Hospital: 25% of plan allowance
admission copayment. Blood or marrow stem cell transplants	In-network Office: • PCP – No copay • Specialist – \$40 copay	In-network Office: PCP – \$15 copay Specialist – \$50 copay
	• Specialist – \$40 copay Ambulatory Surgical Center (ASC):	• Specialist – \$50 copay Ambulatory Surgical Center (ASC):

Benefit Description	You	pay
Organ/tissue transplants (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Physicians consider many features to determine how diseases will respond to different types of	In-network	In-network
treatment. Some of the features measured are	Office:	Office:
the presence or absence of normal and	PCP – No copay	• PCP – \$15 copay
abnormal chromosomes, the extension of the disease throughout the body, and how fast the tumor cells grow. By analyzing these and other	• Specialist – \$40 copay	• Specialist – \$50 copay
characteristics, physicians can determine which diseases may respond to treatment without	(ASC).	Ambulatory Surgical Center (ASC):
transplant and which diseases may respond to	• PCP – No copay	• PCP – \$15 copay
transplant.	Specialist – \$40 copay	 Specialist – \$50 copay
Allogeneic transplants for:	Outpatient Hospital:	Outpatient Hospital:
- Acute lymphocytic or non-lymphocytic (i. e., myelogenous) leukemia	• PCP – No copay	• PCP – \$15 copay
- Advanced Hodgkin's lymphoma with recurrence (relapsed)	Specialist – \$40 copay	• Specialist – \$50 copay
- Advanced non-Hodgkin's lymphoma with	Inpatient Hospital:	Inpatient Hospital:
recurrence (relapsed)	20% of plan allowance	• 25% of plan allowance
- Acute myeloid leukemia	Out-of-Network	
 Advanced Myeloproliferative Disorders (MPDs) 	Office:	
- Advanced neuroblastoma	• \$80 copay	
- Amyloidosis	Ambulatory Surgical Center	
 Chronic lymphocytic leukemia/small lymphocytic lymphoma (CLL SLL) 	(ASC): • \$80 copay	
- Hemoglobinopathy	goo sepay	
- Infantile malignant osteoporosis	Outpatient Hospital:	
- Kostmann's syndrome	• \$80 copay	
- Leukocyte adhesion deficiencies	Inpatient Hospital:	
- Marrow failure and Related Disorders (i.e. Fanconi's PNH, pure red cell aplasia)	• 30% of plan allowance	
 Mucolipidosis (e.g., Gaucher's disease, metachromatic leukodystrophy, adrenoleukodystrophy) 		
 Mucopolysaccharidosis (e.g., Hunter's syndrome, Hurler's syndrome, Sanfilippo's syndrome, Maroteaux-Lamy syndrome variants) 		
 Myelodysplasia/Myelodysplastic syndromes 		
- Paroxysmal Nocturnal Hemoglobinuria		
- Phagocytic/Hemophagocytic deficiency diseases (e.g., Wiskott-Aldrich syndrome)		
- Severe combined immunodeficiency		
- Severe or very severe aplastic anemia		

Benefit Description	You	pay
Organ/tissue transplants (cont.)	Standard BlueChoice Option	Blue Value Plus Option
- Sickle Cell anemia	In-network	In-network
Organ/tissue transplants (cont.) - Sickle Cell anemia - X-linked lymphoproliferative syndrome • Autologous transplants for: - Advanced Childhood kidney cancers - Advanced Ewing sarcoma - Acute lymphocytic or non-lymphocytic (i. e., myelogenous) leukemia - Advanced Hodgkin's lymphoma with recurrence (relapsed) - Advanced non-Hodgkin's lymphoma with recurrence (relapsed) - Amyloidosis - Breast Cancer - Childhood rhabdomyosarcoma - Ependymoblastoma - Epithelial ovarian cancer - Ewing's sarcoma - Mantle Cell (Non-Hodgkin Lymphoma) - Multiple myeloma - Medulloblastoma - Pineoblastoma - Pineoblastoma - Neuroblastoma - Testicular Mediastinal, Retroperitoneal, and ovarian germ cell tumors Mini-transplants performed in a clinical trial setting (non-myeloblative reduced intensity conditioning or RIC) for members with a diagnosis listed below are subject to medical necessity review by the Plan. Refer to Other Services in Section 3 for prior authorization procedures: - Allogeneic transplants for:	-	•
 Acute lymphocytic or non-lymphocytic (i. e.,myelogenous) leukemia Advanced Hodgkin's lymphoma with recurrence (relapsed) Advanced non-Hodgkin's lymphoma with recurrence (relapsed) 		
Acute myeloid leukemia Advanced Myeloproliferative Disorders (MPD's)		a tuangulanta — continued on neut nece

Benefit Description	You pay	
Organ/tissue transplants (cont.)	Standard BlueChoice Option	Blue Value Plus Option
- Amyloidosis	In-network	In-network
Chronic lymphocytic leukemia/small lymphocytic lymphoma (CLL/SLL)Hemoglobinopathy	Office: • PCP – No copay	Office: • PCP – \$15 copay
- Marrow failure and related disorders (i.e. Fanconi's PNH. Pure Red Cell Aplasia)	Specialist – \$40 copay Ambulatory Surgical Center	 Specialist – \$50 copay Ambulatory Surgical Center
 Myelodysplasia/Myelodysplastic syndromes 	(ASC): • PCP – No copay	(ASC): • PCP – \$15 copay
Paroxysmal Nocturnal HemoglobinuriaSevere combined immunodeficiency	• Specialist – \$40 copay	• Specialist – \$50 copay
- Severe or very severe aplastic anemia	Outpatient Hospital:	Outpatient Hospital:
Autologous transplants for:	• PCP – No copay	• PCP – \$15 copay
- Acute lymphocytic or nonlymphocytic (i. e., myelogenous) leukemia	Specialist – \$40 copay	• Specialist – \$50 copay
- Advanced Hodgkin's lymphoma with recurrence (relapsed)	Inpatient Hospital: • 20% of plan allowance	Inpatient Hospital:25% of plan allowance
- Advanced non-Hodgkin's lymphoma with recurrence (relapsed)	Out-of-Network	
- Amyloidosis	Office:	
- Neuroblastoma	• \$80 copay	
Note: See Section 5c about possible outpatient facility or inpatient hospital admission	Ambulatory Surgical Center (ASC):	
copayment.	• \$80 copay	
	Outpatient Hospital:	
	• \$80 copay	
	Inpatient Hospital:	
	• 30% of plan allowance	
These blood or marrow stem cell transplants covered only in a National Cancer Institute or	In-network	In-network
National Institutes of Health approved clinical	Office:	Office:
trial or a Plan-designated center of excellence	• PCP – No copay	• PCP – \$15 copay
if approved by the Plan's medical director in accordance with the Plan's protocols.	Specialist – \$40 copay	• Specialist – \$50 copay
	Ambulatory Surgical Center (ASC):	Ambulatory Surgical Center (ASC):
	• PCP – No copay	• PCP – \$15 copay
	• Specialist – \$40 copay	• Specialist – \$50 copay
	Outpatient Hospital:	Outpatient Hospital:
	• PCP – No copay	• PCP – \$15 copay
	Specialist – \$40 copay	 Specialist – \$50 copay

Benefit Description	You pay	
Organ/tissue transplants (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Organ/tissue transplants (cont.) If you are a participant in a clinical trial, the Plan will provide benefits for related routine care that is medically necessary (such as doctor visits, lab tests, X-rays and scans, and hospitalization related to treating the patient's condition) if it is not provided by the clinical trial. Section 9 has additional information on costs related to clinical trials. We encourage you to contact the Plan to discuss specific services if you participate in a clinical trial. • Allogeneic transplants for: - Advanced Hodgkin's lymphoma - Advanced non-Hodgkin's lymphoma - Beta Thalassemia Major - Chronic inflammatory demyelinating polyneuropathy (CIDP)	In-network Office: PCP - No copay Specialist - \$40 copay Ambulatory Surgical Center (ASC): PCP - No copay Specialist - \$40 copay Outpatient Hospital: PCP - No copay Specialist - \$40 copay Inpatient Hospital:	In-network Office: PCP - \$15 copay Specialist - \$50 copay Ambulatory Surgical Center (ASC): PCP - \$15 copay Specialist - \$50 copay Outpatient Hospital: PCP - \$15 copay Specialist - \$50 copay
 Early stage (indolent or non-advanced) small cell lymphocytic lymphoma Multiple myeloma Multiple scleraes or sclerosis Sickle cell anemia Mini-transplants (non-myeloablative allogeneic transplants, reduced intensity conditioning or RIC) for: Acute lymphocytic or non-lymphocytic (i. e.,myelogenous) leukemia Advanced Hodgkin's lymphoma Advanced non-Hodgkin's lymphoma Breast cancer Chronic lymphocytic leukemia Chronic myelogenous leukemia Colon cancer 	 20% of plan allowance Out-of-Network Office: \$80 copay Ambulatory Surgical Center (ASC): \$80 copay Outpatient Hospital: \$80 copay Inpatient Hospital: 30% of plan allowance 	• 25% of plan allowance
 Chronic lymphocytic lymphoma/small cell lymphocytic lymphoma (CLL/SLL) Early stage (indolent or non-advanced) small cell lymphocytic lymphoma Multiple myeloma Multiple sclerosis Myeloproliferative disorders (MPDs) Non-small cell lung cancer Ovarian cancer Prostate cancer Renal cell carcinoma 		

Benefit Description	You	pay
Organ/tissue transplants (cont.)	Standard BlueChoice Option	Blue Value Plus Option
- Sarcomas	In-network	In-network
- Sickle cell anemia	Office:	Office:
Autologous Transplants for:	• PCP – No copay	• PCP – \$15 copay
- Advanced childhood kidney cancers	• Specialist – \$40 copay	• Specialist – \$50 copay
- Advanced Ewing sarcoma	Ambalatana Sana'a I Gartan	A salada sa Casasir al Casasa
- Advanced Hodgkin's lymphoma	Ambulatory Surgical Center (ASC):	Ambulatory Surgical Center (ASC):
- Advanced non-Hodgkin's lymphoma	• PCP – No copay	• PCP – \$15 copay
- Aggressive non-Hodgkin lymphomas	• Specialist – \$40 copay	• Specialist – \$50 copay
- Breast Cancer		
- Childhood rhabdomyosarcoma	Outpatient Hospital:	Outpatient Hospital:
- Chronic myelogenous leukemia	• PCP – No copay	• PCP – \$15 copay
- Chronic lymphocytic leukemia/small lymphocytic lymphoma (CLL/SLL)	• Specialist – \$40 copay	• Specialist – \$50 copay
- Early stage (indolent or non-advanced) small cell lymphocytic lymphoma	Inpatient Hospital:20% of plan allowance	Inpatient Hospital:25% of plan allowance
- Epithelial ovarian cancer		
- Mantle Cell (Non-Hodgkin lymphoma)	Out-of-Network	
- Multiple sclerosis	Office:	
- Small cell lung cancer	• \$80 copay	
- Systemic lupus erythematosus	Ambulatory Surgical Center	
- Systemic sclerosis	(ASC):	
National Transplant Program (NTP)	• \$80 copay	
Note: We cover related medical and hospital	Outpatient Hospital:	
expenses of the donor when we cover the recipient who is not covered by other	• \$80 copay	
insurance. We cover donor testing for the actual	Inpatient Hospital:	
solid organ donor or up to four bone marrow/	• 30% of plan allowance	
stem cell transplant donors in addition to the testing of family members.	Post and Parameters	
Note: See Section 5c about possible outpatient facility or inpatient hospital admission copayment.		
Not covered:	All charges	All charges
Donor screening tests and donor search expenses, except as shown above		
Implants of artificial organs		
Transplants not listed as covered		

Benefit Description	You pay	
Anesthesia	Standard BlueChoice Option	Blue Value Plus Option
Professional services provided in –	In-network	In-network
• Hospital (inpatient)	Office:	Office:
• Hospital outpatient department	• PCP – No copay	• PCP – \$15 copay
Ambulatory surgical center	• Specialist – \$40 copay	 Specialist – \$50 copay
OfficeSkilled Nursing	Ambulatory Surgical Center (ASC):	Ambulatory Surgical Center (ASC):
	• PCP – No copay	• PCP – \$15 copay
	• Specialist – \$40 copay	• Specialist – \$50 copay
	Outpatient Hospital:	Outpatient Hospital:
	• PCP – No copay	• PCP – \$15 copay
	Specialist – \$40 copay	 Specialist – \$50 copay
	Inpatient Hospital:	Inpatient Hospital:
	• 20% of plan allowance	• 25% of plan allowance
	Out-of-Network	
	Office:	
	• \$80 copay	
	Ambulatory Surgical Center (ASC):	
	• \$80 copay	
	Outpatient Hospital:	
	• \$80 copay	
	Inpatient Hospital:	
	• 30% of plan allowance	

Section 5(c). Services Provided by a Hospital or Other Facility, and Ambulance Services

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- Plan physicians must provide or arrange your care and you must be hospitalized in a Plan facility.
- YOUR PHYSICIAN MUST GET PRE-CERTIFICATION FOR HOSPITAL STAYS. Please refer to Section 3 to be sure which services require pre-certification.
- Surgical procedures may involve the services of a co-surgeon, surgical assistant or assistant-at surgery who may bill separately from the primary.
- A facility copay applies to services that appear in this section but are performed in an ambulatory surgical center of the outpatient department of a hospital. Please refer to Section 5(c) for additional information.
- Prior authorization is required for all outpatient services performed in the outpatient department of a hospital.
- If prior authorization is not obtained, benefits for outpatient services performed in the outpatient department of a hospital are a non-Covered Service.
- Prior authorization is not required for Clinic Visits rendered in a hospital, hospital clinic or health care provider's office on a hospital campus.
- When multiple services are rendered on the same day by more than one provider, Member payments
 are required for each provider.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also read Section 9 about coordinating benefits with other coverage, including with Medicare.
- The amounts listed below are for the charges billed by the facility (i.e., hospital or surgical center) or ambulance service for your surgery or care. Any costs associated with the professional charge (i. e., physicians, etc.) are outlined in Sections 5 (a) or (b).
- The Member is responsible for any applicable, Copayment or Coinsurance listed in this schedule.
- When the Allowed Benefit for any Covered Service is less than the Copayment listed, the Member payment will be the Allowed Benefit.
- If a member chooses an out-of-network facility without prior approval, the member will be responsible for any amount in excess of our allowed benefit. If the admission is urgent or a medical emergency, the member will only be responsible for the per admission copay.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate co-pays and coinsurances.

Benefit Description	You pay	
Inpatient hospital	Standard BlueChoice Option	Blue Value Plus Option
Inpatient hospital Room and board, such as: Ward, semiprivate, or intensive care accommodations; General nursing care Meals and special diets. Note: If you want a private room when it is not medically necessary, you pay the additional charge above the semiprivate room rate. Other hospital services and supplies, such as: Operating, recovery, maternity, and other treatment rooms Prescribed drugs and medications Diagnostic laboratory tests and X-rays Blood or blood plasma, if not donated or replaced Dressings, splints, casts, and sterile tray services Medical supplies and equipment, including oxygen Anesthetics, including nurse anesthetist services Take-home items Acute Inpatient Rehabilitation Medical supplies, appliances, medical equipment, and any covered items billed by a hospital for use at home. Note: Hospitalization solely for Acute Rehabilitation is limited to 90 days per	In-network: • 20% of plan allowance Out-of-network: • 30% of plan allowance	In-network: • 25% of plan allowance In-network: • 25% of plan allowance
Not covered: • Custodial care • Non-covered facilities, such as nursing homes, schools • Personal comfort items, such as phone, television, barber services, guest meals and beds • Private nursing care, except when medically necessary	All Charges	All Charges

Benefit Description	You	pay
Outpatient hospital or ambulatory surgical center	Standard BlueChoice Option	Blue Value Plus Option
 Operating, recovery, and other treatment rooms Prescribed drugs and medications Pre-surgical testing Dressings, casts, and sterile tray services Medical supplies, including oxygen Anesthetics and anesthesia service Professional services, such as those listed in sections 5 (a), that are the sole service and billed by the hospital. Examples include, but are not limited to, covered education classes, physical therapy and cardiac rehabilitation. Note: We cover hospital services and supplies related to dental procedures when necessitated by a non-dental physical impairment. We do not cover the dental procedures. Note: Office visits rendered in a hospital, hospital clinic or health care provider's office visit on a hospital campus are not subject to the facility copay. 	In-network: Outpatient Hospital (Non-Surgical and Clinic Visit): \$100 copay Freestanding /Ambulatory Surgical Center: \$100 copay Outpatient Hospital (Surgical): \$150 copay Out-of-network: Outpatient Hospital (Non-Surgical and Clinic Visit): \$150 copay Freestanding /Ambulatory Surgical Center: \$150 copay Outpatient Hospital (Surgical): \$200 copay Non-participating facilities may bill the member for any amount in excess of our allowed benefit.	In-network: • Outpatient Hospital (Non-Surgical and Clinic Visit): \$50 copay • Freestanding /Ambulatory Surgical Center: \$150 copay • Outpatient Hospital (Surgical): \$200 copay

Outpatient hospital or ambulatory surgical center - continued on next page

Benefit Description	You	pay
Outpatient hospital or ambulatory surgical center (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Diagnostic Services such as laboratory tests and pathology services such as: • Blood tests • Urinalysis • Non-routine Pap tests • Pathology • X-rays • Non-routine mammograms • Ultrasound • Electrocardiogram and EEG • Specialty Imaging: • MRA/MRS • MRI • PET	In-Network: 1. Labs: No copay 2. X-Rays: \$40 copay 3. Other diagnostic services: \$40 copay Out-of-Network: 1. Labs: 20% of plan allowance 2. X-Rays: 20% of plan allowance 3. Other diagnostic services: 20% of plan allowance In-Network: \$75 copay Out-of-Network:	In-Network: 1. Labs: \$50 copay 2. X-Rays: \$100 copay 3. Other diagnostic services: \$100 copay In-Network: \$150 copay
• CAT scans	20% of plan allowance	
Extended care benefits/Skilled nursing care facility benefits	Standard BlueChoice Option	Blue Value Plus Option
If a Plan doctor determines that you need full-time skilled nursing care or need to stay in a skilled nursing facility, and we approve that decision, we will give you the comprehensive range of benefits with no dollar or day limit. • Bed, board, and general nursing care • Drugs, biologicals, supplies, and equipment ordinarily provided or arranged by the skilled nursing facility when prescribed by a Plan doctor.	 In-Network: Facility- 20% of plan allowance Out-of-Network: Facility- 30% of plan allowance 	In-Network: • Facility- 25% of plan allowance
Not covered:	All charges	All charges
Custodial care		
Hospice care	Standard BlueChoice Option	Blue Value Plus Option
If terminally ill, you are covered for supportive and palliative care in your home or at a hospice. This includes inpatient and outpatient care and family counseling. A Plan doctor, who certifies that you are in the terminal stages of illness, with a life expectancy of approximately six (6) months or less, will direct these services. Respite Care is limited to three (3) periods of	Out-of-network.	In-network: • No Charge
48 hours during the Hospice Eligibility Period.		Hospice care - continued on next page

Hospice care - continued on next page

Benefit Description	You	pay
Hospice care (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Bereavement Services are provided for up to three (3) visits during the 90 days following the patient's death.	In-network: • \$40 copay per visit Out-of-network: • \$80 copay per visit	In-network: • No Charge
Not covered: Independent nursing, homemaker services	All charges	All charges
Ambulance	Standard BlueChoice Option	Blue Value Plus Option
 Local professional ambulance service when medically appropriate Air ambulance service when medically appropriate. The in-network cost-share will now be applied to approved out-of-network air ambulance. Members cannot be balanced billed. Not covered: Air ambulance, unless medically necessary and no other transport is reasonably available. 	 In-network: \$100 copay Out-of-network: \$150 copay Non-participating providers may bill the member for the amount in excess of our allowed benefit 	In-network: • \$200 copay

Section 5(d). Emergency Services/Accidents

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate copays and coinsurances.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also read Section 9 about coordinating benefits with other coverage, including with Medicare.

What is a medical emergency?

A medical emergency is the sudden and unexpected onset of a condition or an injury that you believe endangers your life or could result in serious injury or disability, and requires immediate medical or surgical care. Some problems are emergencies because, if not treated promptly, they might become more serious; examples include deep cuts and broken bones. Others are emergencies because they are potentially life-threatening, such as heart attacks, strokes, poisonings, gunshot wounds, or sudden inability to breathe. There are many other acute conditions that we may determine are medical emergencies – what they all have in common is the need for quick action.

What to do in case of emergency:

Benefits are provided for emergency services that you obtain when you have acute symptoms of sufficient severity-including severe pain-such that a prudent layperson who possesses average knowledge of health and medicine could reasonably expect that the absence of immediate medical attention would result in serious jeopardy to the person's health, serious impairment of bodily function, serious dysfunction of any bodily organ or part, or with respect to a pregnant member, serious jeopardy to the health of the member and/or their unborn child.

If you experience a medical emergency, you should call 911 or go directly to the nearest emergency facility. No authorization is needed for you to receive emergency services. Be sure to tell the workers in the emergency room that you are a Plan member so they can notify the Plan.

Urgent Care

An urgent condition is a condition that is not a threat to your life limbs, or bodily organs, but does require prompt medical attention. For urgent situations, please call your primary care provider. If your PCP is unavailable, call FirstHelp a free nurse advice line available 24 hours a day, 7 days a week. Call 800-535-9700 to speak to a registered nurse who will discuss your symptoms and recommend the most appropriate care.

Emergencies inside our service area:

You are encouraged to seek care from Plan providers in cases of accidental injury or medical emergency. However, if you need care immediately and cannot access a Plan provider, we will provide benefits for the initial treatment provided in the emergency room of the hospital, even if the hospital is not a plan hospital. If you need to stay in a facility our plan does not designate (a non-Plan facility), you must notify the Plan at (800) 367-1799 or (202) 646-0090 within 48 hours or on the first working day after the day they admitted you, unless you cannot reasonably do so. If you stay in a non-Plan facility and a Plan doctor believes that a Plan hospital can give you better care, then the facility will transfer you when medically feasible and we will fully cover any ambulance charges.

For this Plan to cover you, only Plan-providers can give you follow-up care that the non-Plan providers recommend.

Emergencies outside our service area:

- We will provide benefits for any medically necessary health service that you require immediately because of injury or unforeseen illness.
- If you need to stay in a medical facility, you must notify the Plan at (800) 367-1799 or (202) 646-0090 within 48 hours or on the first working day after the date they admit you, unless not reasonably possible to do so. If a Plan doctor believes a Plan hospital can give you better care, then the facility will transfer you when medically feasible, and we will fully cover any ambulance charges.
- For this Plan to cover you, Plan providers must provide any of the follow-up care that non-Plan providers may recommend to you.

Benefit Description	You	pay
Emergency Services	Standard BlueChoice Option	Blue Value Plus Option
Emergency care at an urgent care center	In-Network:	In-Network:
 Emergency care as an outpatient in a hospital, including doctors' services 	Emergency Room - \$200 copay per visit (waived if admitted)	• Emergency Room - \$275 copay per visit (waived if admitted)
Note: We waive the ER copay if you are admitted to the hospital.	Emergency Room Professional Services - \$40 copay per visit	• Emergency Room Professional Services - \$50 copay per visit
admitted to the hospital.	Urgent Care Center - \$50 copay per visit	• Urgent Care Center - \$50 copay per visit
Note: For services within the service area and provided by a nonparticipating provider, the	Out-of-Network:	Note: Out-of-Network Emergency
member is not responsible for amounts in excess of the allowed benefits.	Emergency Room - \$200 copay per visit (waived if admitted)	Room and Professional Services are paid at the In-network level
Note: If emergency room and treating	Emergency Room Professional Services - \$40 copay per visit	
physician bill separately, both copays will apply	Urgent Care Center - \$80 copay per visit	
	Note: Out-of-Network Emergency Room and Professional Services are paid at the In-network level	
Not covered: Elective care or non-emergency care	All charges	All charges
Ambulance	Standard BlueChoice Option	Blue Value Plus Option
 Professional ambulance service when medically appropriate. Air ambulance, when medically necessary. 	In-network: \$100 copay per transport Out-of-network:	In-network: \$200 copay per transport
 The in-network cost-share will now be applied to approved out-of-network air ambulance. Members cannot be balanced billed. 	 \$150 copay Non-participating providers may bill the member for the amount in excess of our allowed benefit 	
Note: See 5(c) for non-emergency service.		
Not covered: Air ambulance, unless medically necessary and no other transport is reasonably available.	All charges	All charges

Section 5(e). Mental Health and Substance Use Disorder Benefit

Cost-sharing and limitations for Plan mental health and substance abuse benefits will be not greater than for similar benefits for other illnesses and conditions.

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- If you think you need mental health or substance abuse services, call 800-245-7013 for helping finding a provider.
- Under Standard BlueChoice, when you receive out-of-network care from providers contracted with CareFirst BlueCross BlueShield, but not participating in our BlueChoice network, you are only responsible for the appropriate copays and coinsurances.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay.
- Blue Value Plus has no medical deductible. There is a \$100 deductible for Self and \$200 deductible for Self Plus One and Self and Family for Pharmacy Tiers 2 - Tiers 5.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also read Section 9 about coordinating benefits with other coverage, including with Medicare.
- We will provide medical review criteria or reasons for treatment plan denials to enrollees, members or providers upon request or as otherwise required.
- OPM will base its review of disputes about treatment plans on the treatment plan's clinical appropriateness. OPM will generally not order us to pay or provide one clinically appropriate treatment plan in favor of another.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate co-pays and coinsurances.

Benefit Description	You pay	
Professional services	Standard BlueChoice Option	Blue Value Plus Option
When part of a treatment plan we approve, we cover professional services by licensed professional mental health and substance use disorder treatment practitioners when acting within the scope of their license, such as psychiatrists, psychologists, clinical social workers, licensed professional counselors, or marriage and family therapists. Services include: • Outpatient and office medication management • Diagnostic evaluation • Crisis intervention and stabilization for acute episodes • Medication evaluation and management (pharmacotherapy)	 In-network: Inpatient professional - 20% of plan allowance Office/Outpatient Professional - No copay Out-of-network: Inpatient professional - 30% of plan allowance Office/Outpatient Professional - \$80 copay Note: Member is responsible for any cost between our plan allowance and the provider's billed charges. 	 In-network: Inpatient professional - 25% of plan allowance Office - \$15 copay Outpatient Professional - \$50 copay

Benefit Description	You	pay
Professional services (cont.)	Standard BlueChoice Option	Blue Value Plus Option
 Psychological and neuropsychological testing necessary to determine the appropriate psychiatric treatment Treatment and counseling (including individual or group therapy visits) Diagnosis and treatment of substance use disorders, including detoxification, treatment and counseling Professional charges for intensive outpatient treatment in a provider's office or other professional setting Electroconvulsive therapy 	 In-network: Inpatient professional - 20% of plan allowance Office/Outpatient Professional - No copay Out-of-network: Inpatient professional - 30% of plan allowance Office/Outpatient Professional - \$80 copay Note: Member is responsible for any cost between our plan allowance and the provider's billed charges. 	 In-network: Inpatient professional - 25% of plan allowance Office - \$15 copay Outpatient Professional - \$50 copay
Inpatient hospital or other covered facility	Standard BlueChoice Option	Blue Value Plus Option
 Inpatient services provided and billed by a hospital or other covered facility Room and board, such as semiprivate or intensive accommodations, general nursing care, meals and special diets, and other hospital services 	 In-network: 20% of plan allowance Out-of-network: 30% of plan allowance Member is responsible for any cost between our plan allowance and the facility's billed charges. 	In-network: • 25% of plan allowance
Outpatient hospital or other covered facility	Standard BlueChoice Option	Blue Value Plus Option
 Outpatient services provided and billed by a hospital or other covered facility Services such as partial hospitalization, halfway house, residential treatment, full-day hospitalization, or facility-based intensive outpatient treatment Note: Prior authorization is not required for administration of prescription drugs used to treat an opioid use disorder which contain methadone, buprenorphine, or naltrexone, when rendered in the Outpatient Mental Health and Substance Abuse setting 	In-network: \$50 copay Out-of-Network: \$80 copay	In-network: Facility: \$50 copay

Benefit Description	You pay	
Not covered	Standard BlueChoice Option	Blue Value Plus Option
 Inpatient admissions not precertified through Case Management Care determined not to meet medically 	-	All charges
accepted levels of care. CareFirst Addiction Program	Standard BlueChoice Option	Blue Value Plus Option
The goals of the Alcohol and Drug Addiction Community-Based Program are to: 1. Provide Members with necessary treatments to deliver the best outcomes for their individual clinical circumstances. 2. Provide access to cost effective addiction treatment programs that offer the most up-to- date clinically appropriate standards. 3. Educate Members, PCPs and all stakeholders as to the causes, identification and treatments of addiction. 4. Provide appropriate care in a community setting outside of a hospital or residential setting to enhance sustainable outcomes and lower costs. Members may receive any of the following services as part of their treatment: • Assessment • Intensive Outpatient Program • Outpatient Detox • Partial Hospital Program (PHP) • Individual Therapy • Group Therapy • Family Therapy • Medication Assisted Treatment (MAT) (includes psychiatrist assessment) Preferred Recovery Centers can be located at https://member.carefirst.com/members/health- wellness/staying-healthy/addiction-program. page	 CareFirst Preferred Addiction Recovery center - No cost share for intensive outpatient treatment program Other outpatient recovery centers - Standard out-of- pocket amounts (copay, coinsurance) will apply 	CareFirst Preferred Addiction Recovery center - No cost share for intensive outpatient treatment program Other outpatient recovery centers - Standard out-of-pocket amounts (copay, coinsurance) will apply

Section 5(f). Prescription drug benefits

Important things you should keep in mind about these benefits:

- We cover prescribed drugs and medications, as described in the chart beginning on the next page.
- All benefits are subject to the definitions, limitations and exclusions in this brochure and are payable only when we determine they are medically necessary.
- Federal law prevents the pharmacy from accepting unused medications.
- Your prescribers must obtain prior approval/authorizations for certain prescription drugs and supplies before coverage applies. Prior approval/authorizations must be renewed periodically.
- Blue Value Plus has a \$100 deductible for Self only enrollment and \$200 deductible for Self Plus One enrollment and Self and Family enrollments for pharmacy tiers 2 4.
- Mandatory Generic Drug Substitution applies to the Standard option plan. If your physician writes
 "Dispense as Written" for the brand-name drug, and you receive a brand-name drug when a FDA
 approved generic drug is available, you will have to pay the difference in cost between the brand-name drug and the generic plus the brand copay.
- Out-of-Network: Members will be responsible for all charges for drugs obtained at a non-Plan pharmacy; except for out-of-area emergencies

Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also read Section 9 about coordinating benefits with other coverage, including with Medicare.

There are important features you should be aware of. These include:

- Who can write your prescription. A licensed physician or dentist, and in states allowing it, licensed/certified providers with prescriptive authority prescribing within their scope of practice must prescribe your medication.
- Where you can obtain them. You may fill the prescription at a Plan pharmacy, or by mail. You may contact CVS Health at (800) 241-3371 to get more information on the mail order service. We will now require members to fill certain specialty medications within a designated network. Currently the exclusive specialty pharmacy network consists of CVS/Caremark.
- We use a formulary. A formulary is a list of covered drugs. Our drug list is reviewed and approved by an independent national committee comprised of physicians, pharmacists and other health care professionals who make sure the drugs on the formulary are safe and clinically effective. Some drugs may be excluded from the formulary and others may require prior authorization from the plan before being filled. Members may request a medical necessity waiver from the Plan to obtain medications that require prior authorization or medications that are excluded from the formulary.
- We have a managed formulary for the Standard option. If your provider believes a name brand product is necessary or there is no generic available, a name brand drug from a formulary list may be prescribed. This list of name brand drugs is a preferred list of drugs that we selected to meet patient needs at a lower cost. To order a prescription drug brochure, call CVS Health at (800)241-3371.
- We have an closed formulary for the Blue Value Plus option. If your provider believes a drug is necessary that is excluded from our formulary based on medical necessity, an exception may be available. Members may request a medical necessity waiver from the Plan to obtain medications that require prior authorization or medications that are excluded from the formulary.

- These are the dispensing limitations. You can receive up to 34 days' worth of medication for each fill of prescriptions at a local Plan pharmacy. In addition, you can receive up to 90 days of medications through our mail order pharmacy program or through a local pharmacy, and will pay two (2) copays. Your Standard Option copay will be \$0, \$50, \$75 or \$150 for a 34-day supply or less at the retail pharmacy and twice that amount for 35-day supply or greater up to 90 days. Your Blue Value Plus Option copay will be \$10, \$50, \$100 or \$150 for a 34-day supply or less at the retail pharmacy and twice that amount for 35-day supply or greater up to 90 days. You can purchase the same prescriptions through the mail order service that can be purchased through your community pharmacy. In most cases, you can get a refill once you have taken 75% of the medication. Your prescription will not be refilled prior to the 75% usage guidelines. A generic equivalent will be dispensed if it is available, unless your physician specifically requires a name brand. Certain drugs require clinical prior authorization. Contact the Plan for a listing of which drugs are subject to the prior authorization policy. Prior authorization may be initiated by the Prescriber or the pharmacy by calling CVS Health at (800)241-3371.
- Why use generic drugs? A generic drug is the chemical equivalent of a corresponding brand name drug dispensed at a lower cost. You can reduce your out-of-pocket expenses by choosing a generic drug over a brand name drug. Please check the detailed charts in this section to see what you would pay should you get the brand named drug when a generic equivalent is available. If a drug is not available in a generic form, the appropriate brand copay will apply.
- When you do have to file a claim. Call our preferred drug vendor, CVS Health at (800)241-3371 to order prescription drug claim forms. You will send the prescription drug claim form to: CVS Health, P.O. Box 52136, Phoenix, AZ 85072.
- Specialty drugs are covered exclusively through CVS Specialty. Specialty drugs are high-cost, prescription drugs used to treat serious or chronic medical conditions and require special handling (such as refrigeration), administration or monitoring. Through CVS Specialty, you will receive convenient mail delivery to the address of your choice including your home, doctor's office or a CVS Pharmacy location. CVS Specialty provides your specialty drugs and personalized pharmacy care management services including:
 - Access to a team of clinicians specially trained in your condition
 - On-call pharmacist 24 hours a day, seven days a week
 - Coordination of care with you and your doctor
 - Drug and condition-specific education and counseling
 - Insurance and financial coordination assistance
- Your doctor may send a prescription to CVS Specialty via e-prescription, phone (800-799-0692), or fax (855-296-0210).

Benefit Description	You pay	
Covered medications and supplies	Standard BlueChoice Option	Blue Value Plus Option
 We cover the following medications and supplies prescribed by a Plan physician and obtained from a Plan pharmacy or through our mail order program: Drugs and medications that by Federal law of the United States require a physician's prescription for their purchase, except those listed as <i>Not covered</i> Insulin Diabetic supplies limited to: Disposable needles and syringes for the administration of covered medications Drugs for sexual dysfunction Drugs to treat gender dysphoria The following drug classes are typically used for gender dysphoria and are covered regardless of gender designation: Progestins 	Retail: up to 34-day supply per copay: Tier 1 generics - No copay Tier 2 preferred brand - \$50 copay Tier 3 non-preferred brand - \$75 copay Tier 4 preferred specialty - \$100 copay Tier 5 non-preferred specialty - \$150 copay Preferred and non-preferred brand Insulin -\$30 copay	There is a \$100 Self Only enrollment deductible and \$200 Self Plus One and Self and Family enrollments deductible for pharmacy for the Blue Value Plus option on Tiers 2 - Tiers 4 Retail: up to 34-day supply per copay: Tier 1 Preferred generics - \$10 copay, no deductible Tier 2 Preferred brand - Deductible, then \$50 copay Tier 3 Preferred specialty generic - Deductible, then \$100 copay Tier 4 preferred specialty brand - Deductible, then \$150 copay Preferred brand Insulin - No deductible, then \$30 copay

Benefit Description	You	pay
	Standard BlueChoice Option	Blue Value Plus Option
Gonadotropin-Releasing Hormone Agonists Aldosterone Antagonists, Selective Antineoplastics, Antiandrogens Oral Contraceptives Estrogen Derivatives Androgens Drugs for anti-obesity based on medical necessity and require prior authorization IVF drugs based on medical necessity and require prior authorization Note: Infertility is the inability to conceive or produce conception after 1 year of unprotected sex when an individual is under 35 years of age, or 6 months for an individual age 35 or older or failed attempts at artificial insemination. There are various reproductive treatments available for people facing infertility, which are customized according to their medical history and diagnostic results. Note: Specialty Drugs are typically high in cost and have one or more of the following characteristics: Injectable, infused, inhaled, or oral therapeutic agents, or products of biotechnology Complex drug therapy for a chronic or complex condition, and/or high potential for drug adverse effects Specialized patient training on the administration of the drug (including supplies and devices needed for administration) and coordination of care is required prior to drug therapy initiation and/or during therapy Unique patient compliance and safety monitoring requirements Unique requirements for handling, shipping, and storage Intravenous fluids and medications for home use, implantable drugs (such as Norplant), some injectable drugs (such as Norplant), some injectable drugs (such as Depo Provera), and IUDs are covered under the Medical and Surgical Benefits Specialty drugs require pre-authorization and the use of preferred pharmacies	Retail: up to 34-day supply per copay: Tier 1 generics - No copay Tier 2 preferred brand - \$50 copay Tier 3 non-preferred brand - \$75 copay Tier 4 preferred specialty - \$100 copay Tier 5 non-preferred specialty - \$150 copay Preferred and non-preferred brand Insulin -\$30 copay Maintenance drugs up to 90-day supply per copay: Tier 1 generics - No copay Tier 2 preferred brand - \$100 copay Tier 3 non-preferred brand - \$150 copay Tier 4 preferred specialty - \$200 copay Tier 5 non-preferred specialty - \$300 copay Mandatory Generic Drug Substitution applies to this plan. If your prescriber writes "Dispense as Written" for the brand name drug, and you receive a brand name drug when a Federally approved generic drug is available, you will have to pay the difference in cost between the brand name drug and the generic plus the brand copay. Out-of-Network: Members will be responsible for all charges for drugs obtained at a non-Plan pharmacy; except for out-of-area emergencies	There is a \$100 Self Only enrollment deductible and \$200 Self Plus One and Self and Family enrollments deductible for pharmacy for the Blue Value Plus option on Tiers 2 - Tiers 4 Retail: up to 34-day supply per copay: Tier 1 Preferred generics - \$10 copay, no deductible Tier 2 Preferred brand - Deductible, then \$50 copay Tier 3 Preferred specialty generic - Deductible, then \$100 copay Tier 4 preferred specialty brand - Deductible, then \$150 copay Preferred brand Insulin - No deductible, then \$30 copay Maintenance Drugs Up to 90-day supply per copayment: Tier 1 Preferred generics - \$20 copay, no deductible Tier 2 Preferred brand - Deductible, then \$100 copay Tier 3 Preferred specialty generic - Deductible, then \$200 copay Tier 4 preferred specialty brand - Deductible, then \$200 copay Tier 4 preferred specialty brand - Deductible, then \$300 copay

Benefit Description	You	pav
Covered medications and supplies (cont.)	Standard BlueChoice Option	Blue Value Plus Option
 Glucometers are covered as Durable Medical Equipment under the Medical and Surgical Benefits. See page 52 Specialty drugs are limited to a 34-day supply for the first initial fill 	Retail: up to 34-day supply per copay: Tier 1 generics - No copay Tier 2 preferred brand - \$50 copay Tier 3 non-preferred brand - \$75 copay Tier 4 preferred specialty - \$100 copay Tier 5 non-preferred specialty - \$150 copay Preferred and non-preferred brand Insulin -\$30 copay Maintenance drugs up to 90-day supply per copay: Tier 1 generics - No copay Tier 2 preferred brand - \$100 copay Tier 3 non-preferred brand - \$150 copay Tier 4 preferred specialty - \$200 copay Tier 5 non-preferred specialty - \$300 copay Mandatory Generic Drug Substitution applies to this plan. If your prescriber writes "Dispense as Written" for the brand name drug, and you receive a brand name drug when a Federally approved generic drug is available, you will have to pay the difference in cost between the brand name drug and the generic plus the brand copay. Out-of-Network: Members will be responsible for all charges for drugs obtained at a non-Plan pharmacy; except for out-of-area emergencies	There is a \$100 Self Only enrollment deductible and \$200 Self Plus One and Self and Family enrollments deductible for pharmacy for the Blue Value Plus option on Tiers 2 - Tiers 4 Retail: up to 34-day supply per copay: Tier 1 Preferred generics - \$10 copay, no deductible Tier 2 Preferred brand - Deductible, then \$50 copay Tier 3 Preferred specialty generic - Deductible, then \$100 copay Tier 4 preferred specialty brand - Deductible, then \$150 copay Preferred brand Insulin - No deductible, then \$30 copay Maintenance Drugs Up to 90-day supply per copayment: Tier 1 Preferred generics - \$20 copay, no deductible Tier 2 Preferred brand - Deductible, then \$100 copay Tier 3 Preferred specialty generic - Deductible, then \$200 copay Tier 4 preferred specialty brand - Deductible, then \$300 copay
Preventive Care medications to promote better health as recommended by ACA.	No Copay	No Copay
The following drugs and supplements are covered without cost-share, even if over-the-counter, are prescribed by a health care professional and filled at a network pharmacy:		
	Covered medications	and supplies - continued on next page

Benefit Description	You pay	
Covered medications and supplies (cont.)	Standard BlueChoice Option	Blue Value Plus Option
For a complete list of medications go to the U. S. Preventive Services Task Force (USPSTF) website at www.uspreventiveservicestaskforce.org .	No Copay	No Copay
Note: To receive this benefit a prescription from a doctor must be presented to pharmacy.		

Benefit Description	You pay	
Covered medications and supplies (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Preventive Care medications to promote better health as recommended by ACA includes the following: • Men and women ages 40 through 75 years old	No copay	No copay
No quantity limit		
No prior authorization		
• Low to moderate dose statins, generics only (no high dose or brand statins are included)		
The following generic drugs are covered without cost-share as prescribed by a health care professional and filled at a network pharmacy and will be made available as follows:		
• Atorvastatin 10 mg, 20 mg		
• Fluvastatin 20 mg, 40 mg		
• Fluvastatin ER 80 mg		
• Lovastatin 10 mg, 20 mg, 40 mg		
• Pravastatin 10 mg, 20 mg, 40 mg, 80 mg		
• Rosuvastatin 5 mg, 10 mg		
• Simvastatin 5 mg, 10 mg, 20 mg, 40 mg		
Note: For statin prescriptions outside of these age ranges and/or strengths our standard plan benefits will apply.		
The following prescription drugs are covered in full:	No copay	No copay
 Chemotherapy medications received through a pharmacy 		
 Preventive Breast Cancer drugs for women who are at an increased risk for breast cancer, and at a low risk for adverse medication effects 		
Please refer to our website www.carefirst.com/fedhmo for any updates to this list and for additional information on how these items are covered.		
Contraceptive drugs and devices as listed in the https://aspe.hhs.gov/sites/default/files/documents/786fa55a84e7e3833961933124d70dd2/preventive-services-ib-2022.pdf site.		No copay
	C 1 1' '	1 1' ' 1

Covered medications and supplies (cont.) Contraceptive coverage is available at no cost to FEHB members. The contraceptive benefit includes at least one option in all methods of contraception (as well as the screening, education, counseling, and follow-up care). Any contraceptive that is not already available without cost sharing on the formulary can be accessed through the contraceptive exceptions process described below. • Preventive Services Contraceptive Zero	Standard BlueChoice Option No copay	Blue Value Plus Option No copay
to FEHB members. The contraceptive benefit includes at least one option in all methods of contraception (as well as the screening, education, counseling, and follow-up care). Any contraceptive that is not already available without cost sharing on the formulary can be accessed through the contraceptive exceptions process described below.		No copay
 Preventive Services Contraceptive Zero 		
Copay Exception criteria is intended to allow the member to receive a \$0 member cost share for any Health Care Reform preventive services contraceptive product not already covered at a \$0 member cost share when determined to be medically necessary. To request the exception your provider should contact CVS directly via phone or fax the Exception Request Form.		
• Reimbursement for over-the-counter contraceptives can be submitted by following the instructions on the Prescription Reimbursement Claim Form found here https://www.caremark.com/portal/asset/Carefirst_paperclaim_english.pdf		
Smoking deterrents Note: Medications approved by the FDA to treat tobacco dependence are covered under the tobacco and nicotine cessation benefits and dispensed under our pharmacy program. To be covered, the medications must be prescribed by a physician, even if it is available over-the-counter.		No Charge, up to two (2) attempts per year
Not covered: • Drugs and supplies for cosmetic purposes • Drugs to enhance athletic performance • Fertility drugs that are not deemed medically	All charges	All charges
 Drugs obtained at a non-Plan pharmacy, except for out-of-area emergencies Nonprescription medications unless specifically indicated elsewhere 		

Benefit Description	You	pay
Covered medications and supplies (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Note: Over-the-counter and appropriate prescription drugs approved by the FDA to treat tobacco and nicotine dependence are covered under the Tobacco and nicotine cessation benefit on page 55	All charges	All charges

Section 5(g). Dental Benefits

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary
- If you are enrolled in a Federal Employees Dental/Vision Insurance Program (FEDVIP) Dental Plan, your FEHB Plan will be First Primary payor of any benefit payment and your FEDVIP Plan is secondary to your FEHB Plan. See Section 9 Coordinating benefits with other coverage.
- Plan dentists must provide or arrange your care.
- Under Standard Standard BlueChoice, when you receive out-of-network care from providers
 contracted with CareFirst BlueCross BlueShield, but not participating in our BlueChoice network,
 you are only responsible for the appropriate copays and coinsurances.
- Be sure to read Section 4, *Your costs for covered services*, for valuable information about how costsharing works. Also read Section 9 about coordinating benefits with other coverage, including with Medicare.

Benefit Description	You Pay	
Accidental injury benefit	Standard BlueChoice Option	Blue Value Plus Option
We cover restorative services and supplies necessary to promptly repair (but not replace) sound natural teeth. The need for these services must result from an accidental injury.	In-network:PCP - No copaySpecialist - \$40 copay	In-network:PCP - \$10 copaySpecialist - \$50 copay
	Out-of-network: • \$80 copay	
We have no other dental benefits	All charges	All charges

Section 5(h). Wellness and Other Special Features

Feature	Options	
Feature	Standard BlueChoice Option	Blue Value Plus Option
Flexible benefits	Under the flexible benefits option, we determine the most effective way to provide services.	Under the flexible benefits option, we determine the most effective way to provide services.
	• We may identify medically appropriate alternatives to regular contract benefits as a less costly alternative. If we identify a less costly alternative, we will ask you to sign an alternative benefits agreement that will include all the following terms in addition to other terms as necessary. Until you sign and return the agreement, regular contract benefits will continue.	We may identify medically appropriate alternatives to regular contract benefits as a less costly alternative. If we identify a less costly alternative, we will ask you to sign an alternative benefits agreement that will include all the following terms in addition to other terms as necessary. Until you sign and return the agreement, regular contract benefits will continue.
	 Alternative benefits will be made available for a limited time period and are subject to our ongoing review. You must cooperate with the review process. 	 Alternative benefits will be made available for a limited time period and are subject to our ongoing review. You must cooperate with the review process.
	 By approving an alternative benefit, we do not guarantee you will get it in the future. 	By approving an alternative benefit, we do not guarantee you will get it in the future.
	 The decision to offer an alternative benefit is solely ours, and except as expressly provided in the agreement, we may withdraw it at any time and resume regular contract benefits. 	 The decision to offer an alternative benefit is solely ours, and except as expressly provided in the agreement, we may withdraw it at any time and resume regular contract benefits.
	• If you sign the agreement, we will provide the agreed-upon alternative benefits for the stated time period (unless circumstances change). You may request an extension of the time period, but regular contract benefits will resume if we do not approve your request.	• If you sign the agreement, we will provide the agreed-upon alternative benefits for the stated time period (unless circumstances change). You may request an extension of the time period, but regular contract benefits will resume if we do not approve your request.
	• Our decision to offer or withdraw alternative benefits is not subject to OPM review under the disputed claims process. However, if at the time we make a decision regarding alternative benefits, we also decide that regular contract benefits are not payable, then you may dispute our regular contract benefits decision under the OPM disputed claim process. (See Section 8).	Our decision to offer or withdraw alternative benefits is not subject to OPM review under the disputed claims process. However, if at the time we make a decision regarding alternative benefits, we also decide that regular contract benefits are not payable, then you may dispute our regular contract benefits decision under the OPM disputed claim process. (See Section 8).
24-hour nurse line	If your PCP is unavailable, call FirstHelp a free nurse advice line available 24 hours a day, 7 days a week. Call 800-535-9700 to speak to a registered nurse who will discuss your symptoms and recommend the most appropriate care.	If your PCP is unavailable, call FirstHelp a free nurse advice line available 24 hours a day, 7 days a week. Call 800-535-9700 to speak to a registered nurse who will discuss your symptoms and recommend the most appropriate care.
Services for deaf and hearing impaired	Our TTY number for Customer Service is (202) 479-3546	Our TTY number for Customer Service is (202) 479-3546

Feature - continued on next page

Feature	Options	
Feature (cont.)	Standard BlueChoice Option	Blue Value Plus Option
Care Team Program	We provide programs for members diagnosed with coronary artery disease, congestive heart failure, diabetes, cancer, asthma and other chronic conditions. These programs are designed to help you better understand and manage your condition. Our Care Team Program benefits may include: • Educational materials, such as selfmonitoring charts, resource listings, self-care tips, and a quarterly newsletter • A health assessment and nurse consultation • Access to a 24-hour Nurse Advisor help line Please call us at (800) 783-4582 for more information about our Care Team Program	We provide programs for members diagnosed with coronary artery disease, congestive heart failure, diabetes, cancer, asthma and other chronic conditions. These programs are designed to help you better understand and manage your condition. Our Care Team Program benefits may include: • Educational materials, such as selfmonitoring charts, resource listings, self-care tips, and a quarterly newsletter • A health assessment and nurse consultation • Access to a 24-hour Nurse Advisor help line Please call us at (800) 783-4582 for more information about our Care Team Program
Away from Home Care Program	If you or one of your covered family member move outside of our service area for an extended period of time (for example, if your child goes to college in another state), you may be able to take advantage of our Guest Membership Program. This program would allow you or your dependents the option to utilize the benefits of an affiliated BlueCross BlueShield HMO. Please contact us at (888) 452-6403 for more information on the Guest Membership Program.	If you or one of your covered family member move outside of our service area for an extended period of time (for example, if your child goes to college in another state), you may be able to take advantage of our Guest Membership Program. This program would allow you or your dependents the option to utilize the benefits of an affiliated BlueCross BlueShield HMO. Please contact us at (888) 452-6403 for more information on the Guest Membership Program.
www.carefirst.com/	My Account	My Account
<u>fedhmo</u> Visit our expanded web option	This tool gives members access to their claims and benefit eligibility information when they log in to the secure, password-protected site. Each covered member over the age of 14 may create their own user ID and password. After creating a password, members can:	This tool gives members access to their claims and benefit eligibility information when they log in to the secure, password-protected site. Each covered member over the age of 14 may create their own user ID and password. After creating a password, members can:
	View who is covered under their contract	• View who is covered under their contract
	Current and historical claims status	Current and historical claims status
	 Order a new ID card Prescription Drug Benefits section includes information for prospects and members including: Formulary List 	 Order a new ID card Prescription Drug Benefits section includes information for prospects and members including: Formulary List
	BlueChoice Select Generic List	BlueChoice Select Generic List
	Additional features include: • Drug pricing tool • Hospital comparison tool	Additional features include: • Drug pricing tool • Hospital comparison tool
	• Treatment cost estimator	• Treatment cost estimator
	Provider Directory with special information	Provider Directory with special information

Feature	Options	
Feature (cont.)	Standard BlueChoice Option	Blue Value Plus Option
	Health Risk Assessment	Health Risk Assessment
	My CareFirst	My CareFirst
	This is our member health and wellness section. Here you can find:	This is our member health and wellness section. Here you can find:
	Health Library of Medical Conditions	 Health Library of Medical Conditions
	Health Lifestyle Section-Nutrition, Fitness, etc.	• Health Lifestyle Section-Nutrition, Fitness, etc.
	Personal Health page, with tracking tools and assistance setting health and wellness goals.	 Personal Health page, with tracking tools and assistance setting health and wellness goals.
Telephonic Health Coaching	The healthy lifestyle coaching program fills a void between healthy employees and those who suffer from chronic diseases. Employees who are at high risk for future disease as identified by MyHealth Profile are invited to participate in healthy lifestyle coaching sessions.	The healthy lifestyle coaching program fills a void between healthy employees and those who suffer from chronic diseases. Employees who are at high risk for future disease as identified by MyHealth Profile are invited to participate in healthy lifestyle coaching sessions.
	These are scheduled phone conversations where employees develop a relationship with a clinician (health coach) trained in Motivational Interviewing and in Behavior Change Theory. The health coach identifies a number of factors including the employee's existing barriers to change and their readiness to change. The health coach then helps the employee set achievable short-term and long-term goals so they can make a permanent change in health behavior.	These are scheduled phone conversations where employees develop a relationship with a clinician (health coach) trained in Motivational Interviewing and in Behavior Change Theory. The health coach identifies a number of factors including the employee's existing barriers to change and their readiness to change. The health coach then helps the employee set achievable short-term and long-term goals so they can make a permanent change in health behavior.
BlueRewards	Financial incentives can effectively encourage Members to take an active role in their own health. Through Blue Rewards - the CareFirst Health and Wellness Incentive Program - Members can earn a reward for completing specific activities that increase the likelihood of success in their wellness efforts.	Financial incentives can effectively encourage Members to take an active role in their own health. Through Blue Rewards - the CareFirst Health and Wellness Incentive Program - Members can earn a reward for completing specific activities that increase the likelihood of success in their wellness efforts.
	For 2024, the Blue Rewards incentive program will include Subscribers and Spouse/Domestic Partners for all CareFirst medical plans to encourage initial and ongoing engagement. Blue Rewards will feature three types of rewards 1) participation-based rewards, 2) ongoing rewards, and 3) coaching rewards: Both you and your spouse/domestic partner will be rewarded for completing one, or all of the following activities: 1. Choose a PCP AND complete their health	For 2024, the Blue Rewards incentive program will include Subscribers and Spouse/Domestic Partners for all CareFirst medical plans to encourage initial and ongoing engagement. Blue Rewards will feature three types of rewards 1) participation-based rewards, 2) ongoing rewards, and 3) coaching rewards: Both you and your spouse/domestic partner will be rewarded for completing one, or all of the following activities:
	screening with your PCP or at a CVS MinuteClinic to earn \$100. You must complete within 180 days of your effective date.	

Feature	Options	
Feature (cont.)	Standard BlueChoice Option	Blue Value Plus Option
	2. Complete a health assessment AND provide consent to receive wellness related communications (emails) to earn \$50. You must complete within 180 days of your effective date.	1. Choose a PCP AND complete their health screening with your PCP or at a CVS MinuteClinic to earn \$100. You must complete within 180 days of your effective date.
	3. Retake by updating/confirming responses to your health assessment. Answers must be updated or confirmed no earlier than 90 days after the original assessment, and before the end of the benefit period to earn \$50.	2. Complete a health assessment AND provide consent to receive wellness related communications (emails) to earn \$50. You must complete within 180 days of your effective date.
	4. Participate in Health Coaching Sessions. You may earn rewards for completing one (1), two (2), or three (3) coaching sessions. Completing coaching sessions are based on member participation and not dependent on	3. Retake by updating/confirming responses to your health assessment. Answers must be updated or confirmed no earlier than 90 days after the original assessment, and before the end of the benefit period to earn \$50.
	achieving an outcome and/or health- related goal. Only one (1) coaching session per 2-60 days will count towards an incentive. Members will earn \$30 for coaching session one, \$70 for coaching session two, and \$100 for coaching session three. A maximum of three (3) coaching sessions per Benefit Period will count towards the incentive.	4. Participate in Health Coaching Sessions. You may earn rewards for completing one (1), two (2), or three (3) coaching sessions. Completing coaching sessions are based on member participation and not dependent on achieving an outcome and/or health- related goal. Only one (1) coaching session per 2-60 days will count towards an incentive. A maximum of three (3) coaching sessions per
	Members will receive their incentive in the form of a medical expense debit card to help pay for deductibles, copays, and coinsurance	Benefit Period will count towards the incentive.
	for CareFirst health, pharmacy, vision, and dental costs. The debit card reduces barriers to care and is preloaded with Merchant Category Codes (MCC) for eligible medical expenses that dictate whether the card will work at a specific location. If the member tries to use the card at a location where the MCC is not loaded, the card will reject the charge.	Members will receive their incentive in the form of a medical expense debit card to help pay for deductibles, copays, and coinsurance for CareFirst health, pharmacy, vision, and dental costs. The debit card reduces barriers to care and is preloaded with Merchant Category Codes (MCC) for eligible medical expenses that dictate whether the card will work at a specific location. If the member tries to use the
	To get started, visit carefirst.com/wellbeing. You'll need to complete the one-time registration to link your CareFirst account information. This will help personalize your experience.	card at a location where the MCC is not loaded, the card will reject the charge. To get started, visit www.carefirst.com/wellbeing . You'll need to complete the one-time registration to link your CareFirst account information. This will help personalize your experience.

Feature - continued on next page

Feature	Options	
Feature (cont.)	Standard BlueChoice Option	Blue Value Plus Option
SmartShopper Program	The SmartShopper incentive and engagement Program is available to Subscribers and Spouses for all CareFirst medical plans. A Member is eligible to participate in the program if they require a specific treatment or procedure as specified by CareFirst. A Member is able to utilize the SmartShopper Program by means of CareFirst's integrated digital tool or by calling 888-345-2873 and speaking with a member of the Personal Assistant Team ("PAT"). Members are able to earn rewards for selecting the most cost-effective providers and site of service for care. A Member will receive an incentive for each service or category of Comparable Health Care Service resulting from comparison shopping and there is no limit on the Incentive amount(s) a Member may earn in the benefit period.	The SmartShopper incentive and engagement Program is available to Subscribers and Spouses for all CareFirst medical plans. A Member is eligible to participate in the program if they require a specific treatment or procedure as specified by CareFirst. A Member is able to utilize the SmartShopper Program by means of CareFirst's integrated digital tool or by calling 888-345-2873 and speaking with a member of the Personal Assistant Team ("PAT"). Members are able to earn rewards for selecting the most cost-effective providers and site of service for care. A Member will receive an incentive for each service or category of Comparable Health Care Service resulting from comparison shopping and there is no limit on the Incentive amount(s) a Member may earn in the benefit period.
CareFirst Behavioral Health Digital Resource	CareFirst is working with 7 Cups, an online emotional support company that uses a robust technology platform that allows you to access a variety of support options through your smartphone, computer or tablet. The four main support options are: trained volunteer listeners, growth paths, community support, and licensed professionals. If needed, you have the opportunity to connect with behavioral health providers in the CareFirst provider network.	CareFirst is working with 7 Cups, an online emotional support company that uses a robust technology platform that allows you to access a variety of support options through your smartphone, computer or tablet. The four main support options are: trained volunteer listeners, growth paths, community support, and licensed professionals. If needed, you have the opportunity to connect with behavioral health providers in the CareFirst provider network.
Ovia Health	Included with your CareFirst WellBeing program for members 18 and over, Ovia offers support for reproductive health, including conceiving, pregnancy, post- partum, parenting, and perimenopause/ menopause. Users will choose their goal and Ovia will customize the member experience to deliver personalized insights, tips and content - which includes access to Care Advocates and coaches specializing in reproductive health.	Included with your CareFirst WellBeing program for members 18 and over, Ovia offers support for reproductive health, including conceiving, pregnancy, post- partum, parenting, and perimenopause/menopause. Users will choose their goal and Ovia will customize the member experience to deliver personalized insights, tips and content - which includes access to Care Advocates and coaches specializing in reproductive health.
	Follow these steps to get started today! 1. Log in to your CareFirst WellBeing account (or create one at www.carefirst.com/wellbeing)	Follow these steps to get started today! 1. Log in to your CareFirst WellBeing account (or create one at www.carefirst.com/wellbeing)
	Under Achieve, choose Programs to view your women's health programs	2. Under Achieve, choose Programs to view your women's health programs
	Select Ovia and follow the prompts to get started	3. Select Ovia and follow the prompts to get started
	4. Download the Ovia app and explore	4. Download the Ovia app and explore

Section 5. BlueChoice Advantage HDHP Benefits

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Section 5. BlueChoice Advantage HDHP Overview

This Plan offers a High Deductible Health Plan (HDHP). The BlueChoice Advantage HDHP benefit package is described in this section. Make sure that you review the benefits that are available under the benefit product in which you are enrolled.

The BlueChoice Advantage HDHP Section 5, which describes the HDHP benefits, is divided into subsections. Please read **important things you should keep in mind about these benefits** at the beginning of each subsection. Also read the general exclusions in Section 6; they apply to benefits in the following subsections. To obtain claim forms, claims filing advice, or more information about BlueChoice Advantage HDHP benefits, contact us at (888) 789-9065 or on our website at www.carefirst.com/fedhmo.

Our BlueChoice Advantage HDHP option provides comprehensive coverage for high-cost medical events and a tax-advantaged way to help you build savings for future medical expenses. The Plan gives you greater control over how you use your healthcare benefits.

When you enroll in BlueChoice Advantage HDHP, we establish either a Health Savings Account (HSA) or a Health Reimbursement Arrangement (HRA) for you. We automatically pass through a portion of the total health Plan premium to your HSA or credit an equal amount to your HRA based upon your eligibility. Your full annual HRA credit will be available on your effective date of enrollment. If the member does not open an account within 30 days of receiving the HSA application/forms, their funds will automatically be defaulted into an HRA account.

To register for or log in to your CareFirst My Account: Go to www.carefirst.com/fedhmo. To the far right, click on the LOGIN/REGISTER link. This will automatically direct you to the Welcome to My Account page. To register—select Register. This will take you to the User Details screen where you will be asked to enter your Member ID number. Follow the prompts to create a User ID, password and answer security questions. If you already have an account register, click on Login and enter your User ID and password.

If you do not have access to the internet, call Member Service at 888-789-9065 and let them know which option (HSA or HRA) you want to enroll in. They will document your selection. **As a reminder, once you are enrolled into your plan year benefits, you cannot change your HRA to an HSA election until the next annual Open Enrollment period.**

With this Plan, preventive care is covered in full. As you receive other non-preventive medical care, you must meet the Plan's deductible before we pay benefits according to the benefits described on page 100. You can choose to use funds available in your HSA to make payments toward the deductible or you can pay toward your deductible entirely out-of-pocket, allowing your savings to continue to grow.

BlueChoice Advantage HDHP includes five (5) key components: Preventive care; traditional medical coverage healthcare that is subject to the deductible; savings; catastrophic protection for out-of-pocket expenses; and health education resources and account management tools.

· Preventive care

The Plan covers preventive care services, such as periodic health evaluations (e.g., annual physicals), screening services (e.g., mammograms), routine prenatal and well-child care, child and adult immunizations, tobacco and nicotine cessation programs, obesity/weight loss programs, disease management and wellness programs. These services are covered at 100% if you use a network provider and the services are described in Section 5, *Preventive care*. You do not have to meet the deductible before using these services.

Traditional medical coverage

After you have paid the Plan's deductible, we pay benefits under traditional medical coverage described in Section 5. The Plan typically pays a higher copay after the deductible for out-of-network care that applies to in-network services.

Covered services include:

- Medical services and supplies provided by physicians and other healthcare professionals
- Surgical and anesthesia services provided by physicians and other healthcare professionals
- · Hospital services; other facility or ambulance services

- · Emergency services/accidents
- · Mental health and substance abuse benefits
- · Prescription drug benefits
- · Dental benefits

Savings

Health Savings Accounts or Health Reimbursement Arrangements provide a means to help you pay out-of-pocket expenses.

 Health Savings Accounts (HSAs) By law, HSAs are available to members who are not enrolled in Medicare, cannot be claimed as a dependent on someone else's tax return, have not received VA (except for veterans with a service-connected disability) and/or Indian Health Service (IHS) benefits within the last three months or do not have other health insurance coverage other than another High Deductible Health Plan. In 2024, for each month you are eligible for an HSA premium pass through, we will contribute to your HSA \$75 per month for a Self Only or \$150 per month for a Self Plus One or a Self and Family enrollment. In addition to our monthly contribution, you have the option to make additional tax-free contributions to your HSA, so long as total contributions do not exceed the limit established by law, which is \$4,150 for an individual and \$8,300 for a family. See maximum contribution information on page 94. You can use funds in your HSA to help pay your health plan deductible. You own your HSA, so the funds can go with you if you change plans or employment.

Federal tax tip: There are tax advantages to fully funding your HSA as quickly as possible. Your HSA contribution payments are fully deductible on your Federal tax return. By fully funding your HSA early in the year, you have the flexibility of paying medical expenses from tax-free HSA dollars or after tax out-of-pocket dollars. If you don't deplete your HSA and you allow the contributions and the tax-free interest to accumulate, your HSA grows more quickly for future expenses.

HSA features include:

- · Your contributions to the HSA are tax deductible
- You may establish pre-tax HSA deductions from your paycheck to fund your HSA up
 to IRS limits using the same method that you use to establish other deductions (i.e.,
 Employee Express, MyPay, etc.)
- · Your HSA earns tax-free interest
- You can make tax-free withdrawals for qualified medical expenses for you, your spouse and dependents (see IRS publication 502 for a complete list of eligible expenses)
- · Your unused HSA funds and interest accumulate from year to year
- It is portable the HSA is owned by you and is yours to keep, even when you leave Federal employment or retire

Important consideration if you want to participate in a Healthcare Flexible Spending Account (HCFSA): If you are enrolled in BlueChoice Advantage HDHP with a Health Savings Account (HSA), and start or become covered by a HCFSA healthcare flexible spending account (such as FSAFEDS offers – see Section 11), BlueChoice Advantage HDHP cannot continue to contribute to your HSA. Similarly, you cannot contribute to an HSA if your spouse enrolls in an HCFSA. Instead, when you inform us of your coverage in an HCFSA, we will establish an HRA for you.

Health
 Reimbursement
 Arrangement (HRA)

If you are not eligible for an HSA, for example, you are enrolled in Medicare or have another health plan; we will administer and provide an HRA instead. You must notify us that you are ineligible for an HSA as soon as possible.

In 2024, we will give you an HRA credit of \$900 per year for a Self Only enrollment, or \$1,800 per year for a Self Plus One enrollment, or \$1,800 per year for a Self and Family enrollment. You can use funds in your HRA to help pay your health plan deductible and/or for certain expenses that do not count toward the deductible.

HRA features include:

- For BlueChoice Advantage HDHP, the HRA is administered by Further by Health Equity.
- Entire HRA credit (prorated from your effective date to the end of the plan year) is available from your effective date of enrollment
- Tax-free credit can be used to pay for qualified medical expenses for you and any individuals covered by BlueChoice Advantage HDHP
- · Unused credits carryover from year to year
- · HRA credit does not earn interest
- HRA credit is forfeited if you leave Federal employment or switch health insurance plans
- An HRA does not affect your ability to participate in an FSAFEDS Healthcare
 Flexible Spending Account (HCFSA). However, you must meet FSAFEDS eligibility
 requirements
- Catastrophic protection for out-ofpocket expenses

When you use in-network providers, your annual maximum for out-of-pocket expenses (deductibles, coinsurance and copayments) for covered services is limited to \$5,000 for Self Only enrollment and \$10,000 for Self Plus One, or Self and Family enrollment, and out-of network care is limited to \$7,000 for Self Only enrollment and \$14,000 for Self Plus One or Self and Family enrollment. However, certain expenses do not count toward your out-of-pocket maximum and you must continue to pay these expenses once you reach your out-of-pocket maximum (such as expenses in excess of the Plan's allowable amount or benefit maximum). Refer to Section 4, *Your catastrophic protection out-of-pocket maximum* and BlueChoice Advantage HDHP Section 5 *Traditional medical coverage subject to the deductible* for more details.

Out-Of-Pocket Maximum

- Individual Coverage:
 - The member must meet the individual out-of-pocket maximum.
- Family Coverage:
 - Each member can satisfy their own individual out-of-pocket maximum by meeting
 the individual out-of-pocket maximum. In addition, eligible expenses of all covered
 family members can be combined to satisfy the Self and Family out-of-pocket
 maximum.
 - An individual family member cannot contribute more than the individual out-ofpocket maximum toward meeting the Self and Family out-of-pocket maximum
- Once the family out-of-pocket maximum has been met, this will satisfy the out-of-pocket maximum for all family members. These amounts apply to the out-of-pocket maximum:
 - Co-payments and coinsurance for all covered services
 - Prescription drug benefit Rider co-payments and coinsurance for all covered services
 - Deductible

- **Note**: When the member has reached the out-of-pocket maximum, no further copayments, coinsurance or deductible will be required in that benefit period for covered services. The in-network and out-of-network out-of-pocket maximum contributes towards one another.
- Health education resources and account management tools

BlueChoice Advantage HDHP Section 5(i) describes the health education resources and account management tools available to you to help you manage your healthcare and your healthcare dollars.

Section 5. Savings - HSAs and HRAs

Feature comparison	Health Savings Account (HSA)	Health Reimbursement Arrangement (HRA)
		Provided when you are ineligible for an HSA
Administrator	The Plan will establish an HSA for you with our BlueFund Administrator, BlueChoice Advantage HDHP's fiduciary (an administrator, trustee or custodian as defined by Federal tax code and approved by IRS.)	Further by Health Equity is the HRA fiduciary for this Plan.
Fees	Set-up fee is paid by the BlueChoice Advantage HDHP. No per month administrative fee charged by the fiduciary and taken out of the account balance as long as you are enrolled in the plan.	None
Eligibility	You must: • Enroll in BlueChoice Advantage HDHP	You must enroll in BlueChoice Advantage HDHP.
	 Have no other health insurance coverage (does not apply to specific injury, accident, disability, dental, vision or long- term care coverage) Not be enrolled in Medicare 	Eligibility is determined on the first day of the month following your effective day of enrollment and will be prorated for length of enrollment.
	Not be claimed as a dependent on someone else's tax return	
	Not have received VA (except for veterans with a service-connected disability) and/or Indian Health Service (IHS) benefits in the last three (3) months	
	Enroll in the HSA, as contracted and communicated within 30 days from their effective date	
	• Exceptions will only be considered if there are special circumstances (ex: for a high-ranking official)	
Funding	If you are eligible for HSA contributions, a portion of your monthly health plan premium is deposited to your HSA each month. Premium pass through contributions are based on the effective date of your enrollment in the BlueChoice Advantage HDHP. Note: If your effective date in the HDHP is	Eligibility for the annual credit will be determined on the first day of the month and will be prorated for length of enrollment. The entire amount of your HRA will be available to you upon your enrollment.
	after the 1 st of the month, the earliest your HSA will be established is the 1 st of the following month. Except for members enrolled during open enrollment with an effective date after the 1st in the month of January. These members will still receive the January premium contribution.	

	In addition, you may establish pre-tax HSA deductions from your paycheck to fund your HSA up to IRS limits using the same method that you use to establish other deductions (i.e., Employee Express, MyPay, etc.).	
Self Only enrollment	For 2024, a monthly premium pass through of \$75 will be made by the BlueChoice Advantage HDHP directly into your HSA each month.	For 2024, your HRA annual credit is \$900 (prorated for mid-year enrollment).
Self Plus One enrollment	For 2024, a monthly premium pass through of \$150 will be made by the BlueChoice Advantage HDHP directly into your HSA each month	For 2024, your HRA annual credit is \$1,800 (prorated for mid-year enrollment).
Self and Family enrollment	For 2024, a monthly premium pass through of \$150 will be made by the BlueChoice Advantage HDHP directly into your HSA each month.	For 2024, your HRA annual credit is \$1,800 (prorated for mid-year enrollment).
Contributions/ credits	The maximum that can be contributed to your HSA is an annual combination of the BlueChoice Advantage HDHP premium pass through and enrollee contribution funds, which when combined, do not exceed the maximum contribution amount set by the IRS of \$4,150 for an individual \$8,300 for a family. If you enroll during Open Season, you are eligible to fund your account up to the maximum contribution limit set by the IRS. To determine the amount you may contribute, subtract the amount the Plan will contribute to your account for the year from the maximum allowable contribution.	The full HRA credit will be available, subject to proration, on the effective date of enrollment. The HRA does not earn interest.
	You are eligible to contribute up to the IRS limit for partial year coverage as long as you maintain your BlueChoice Advantage HDHP enrollment for 12 months following the last month of the year of your first year of eligibility. To determine the amount you may contribute, take the IRS limit and subtract the amount the Plan will contribute to your account for the year.	
	If you do not meet the 12-month requirement, the maximum contribution amount is reduced by 1/12 for any month you were ineligible to contribute to an HSA. If you exceed the maximum contribution amount, a portion of your tax reduction is lost and a 10% penalty is imposed. There is an exception for death or disability.	

Self Only enrollment Self Plus One enrollment Self and Family	You may rollover funds you have in other HSAs to the BlueChoice Advantage HDHP HSA (rollover funds do not affect your annual maximum contribution under BlueChoice Advantage HDHP). HSAs earn tax-free interest (does not affect your annual maximum contribution). In addition to the pass through contribution, you may make an annual maximum contribution of \$3,250. In addition to the pass through contribution, you may make an annual maximum contribution of \$6,500. In addition to the pass through contribution,	You cannot contribute to the HRA. You cannot contribute to the HRA.
enrollment	you may make an annual maximum contribution of \$6,500.	Tou cumor continue to the TITE I.
Access funds	 Members may access HSA funds by the following methods: Debit card (default option) Auto-pay (member may elect this option online) Withdrawal form (check or direct deposit) Online claims: Get reimbursed (payment to member) Pay a bill (payment to provider) Debit cards are automatically sent to members upon enrollment. Members have the option to elect auto-pay instead of debit card, but members may only choose one of these options. Debit cards may be used at the point-of-service for immediate access to available funds. Auto-pay claims are processed systematically and do not require manual claims submission. Members pay for out-of-pocket expenses and are then reimbursed for eligible expenses from available funds once the claim is processed. Withdrawal forms and online reimbursement options are both available when the member is enrolled in either Debit card or Auto-pay. 	 Members may access HRA funds by the following methods: Debit card (default option) Auto-pay (member may elect this option online) Withdrawal form (check or direct deposit) Online claims: Get reimbursed (payment to member) Pay a bill (payment to provider) Debit cards are automatically sent to members upon enrollment. Members have the option to elect auto-pay instead of debit card, but members may only choose one of these options. Debit cards may be used at the point-of-service for immediate access to available funds. Auto-pay claims are processed systematically and do not require manual claims submission. Members pay for out-of-pocket expenses and are then reimbursed for eligible expenses from available funds once the claim is processed. Withdrawal forms and online reimbursement options are both available when the member is enrolled in either Debit card or Auto-pay.
Distributions/ withdrawals • Medical	You can pay the out-of-pocket expenses for yourself, your spouse or your dependents (even if they are not covered by the BlueChoice Advantage HDHP) from the funds available in your HSA.	You can pay the out-of-pocket expenses for qualified medical expenses for individuals covered under the BlueChoice Advantage HDHP.



• Non-medical Availability of funds	If you are under age 65, distributions/ withdrawal of funds for non-medical expenses will create a 20% income tax penalty in addition to any other income taxes you may owe on the withdrawn funds. When you turn age 65, distributions/ withdrawal can be used for any reason without being subject to the 20% penalty, however they will be subject to ordinary income tax. Funds are not available for withdrawal until all the following steps are completed: • Your enrollment in BlueChoice Advantage HDHP is effective (effective date is determined by your agency in accord with the event permitting the enrollment change) • The BlueChoice Advantage HDHP receives record of your enrollment and initially establishes your HSA account with the fiduciary by providing information it must furnish and by contributing the minimum amount required to establish an HSA • The fiduciary sends you HSA paperwork for you to complete and the fiduciary	Non-reimbursed qualified medical expenses are allowable if they occur after the effective date of your enrollment in this Plan. See Availability of funds below for information on when funds are available in the HRA. Physician prescribed over-the-counter drugs and Medicare premiums are also reimbursable. Most other types of medical insurance premiums are not reimbursable. Not applicable – distributions will not be made for anything other than non-reimbursed qualified medical expenses. The entire amount of your HRA will be available to you upon your enrollment in the BlueChoice Advantage HDHP.
	receives the completed paperwork back from you	
Account owner	FEHB enrollee	BlueChoice Advantage HDHP
Portable	You can take this account with you when you change plans, separate or retire. If you do not enroll in another HDHP, you can no longer contribute to your HSA.	If you retire and remain in BlueChoice Advantage HDHP, you may continue to use and accumulate credits in your HRA. If you terminate employment or change health plans, only eligible expenses incurred while covered under BlueChoice Advantage HDHP will be eligible for reimbursement subject to timely filing requirements. Unused funds are forfeited.
Annual rollover	Yes, accumulates without a maximum cap.	Yes, accumulates without a maximum cap.

If you have an HSA

Contributions

All contributions are aggregated and cannot exceed the maximum contribution amount set by the IRS. You may contribute your own money to your account through payroll deductions, or you may make lump sum contributions at any time, in any amount not to exceed an annual maximum limit. If you contribute, you can claim the total amount you contributed for the year as a tax deduction when you file your income taxes. Your own HSA contributions are either tax-deductible or pre-tax (if made by payroll deduction). You receive tax advantages in any case. To determine the amount you may contribute, subtract the amount the Plan will contribute to your account for the year from the maximum contribution amount set by the IRS. You have until April 15 of the following year to make HSA contributions for the current year.

If you newly enroll in BlueChoice Advantage HDHP during Open Season and your effective data is after January 1st, or you otherwise have partial year coverage, you are eligible to fund your account up to the maximum contribution limit set by the IRS as long as you maintain your HDHP enrollment for 12 months following the last month of the year of your first year of eligibility. If you do not meet this requirement, a portion of your tax reduction is lost and a 10% penalty is imposed. There is an exception for death or disability.

Over age 55 additional contributions

If you are age 55 or older, the IRS permits you to make additional contributions to your HSA. The allowable additional contribution is \$1,000. Contributions must stop once an individual is enrolled in Medicare. Additional details are available on the IRS website at www.trs.gov or request a copy of IRS Publication 969 by calling 1-800-829-3676. www.treasury.gov/resource-center/faqs/Taxes/Pages/Health-Savings-Accounts.aspx.

· If you die

If you have not named beneficiary, and you are married, you HSA becomes your spouse's; otherwise, your HSA becomes part of your taxable estate.

Qualified expenses

You can pay for "qualified medical expenses;" as defined by IRS Code 213(d). These expenses include, but are not limited to, medical plan deductibles, diagnostic services covered by your plan, long-term care premiums, health insurance premiums if you are receiving Federal unemployment compensation, physician prescribed over-the-counter drugs, LASIK surgery, and some nursing services.

When you enroll in Medicare, you can use the account to pay Medicare premiums or to purchase health insurance other than a Medigap policy. You may not, however, continue to make contributions to your HSA once you are enrolled in Medicare.

For a detailed list of IRS-allowable expenses, request a copy of IRS Publication 502 by calling (800) 829-3676, or visit the IRS website at www.irs.gov and click on "Forms and Publications". Note: although physician prescribed over-the-counter drugs are not listed in the publication, they are reimbursable from your HSA. Also, insurance premiums are reimbursable under limited circumstances.

 Non-qualified expenses You may withdraw money from your HSA for items other than qualified health expenses, but it will be subject to income tax and if you are under 65 years old, an additional 20% penalty tax on the amount withdrawn.

• Tracking your HSA balance

You will receive a periodic statement that shows the "premium pass through", withdrawals, and interest earned on your account. In addition, you will receive an Explanation of Payment statement when you withdraw money from your HSA.

• Minimum reimbursements from your HSA You can request reimbursement in any amount. However, funds will not be disbursed until your reimbursement totals at least \$25.

If you have an HRA

• Why an HRA is established

If you do not qualify for an HSA when you enroll in BlueChoice Advantage HDHP, or later become ineligible for an HSA, we will establish an HRA for you. Also, if you do not open an account within 30 days of receiving the HSA application/forms, your funds will be automatically defaulted into an HRA account. If you are enrolled in Medicare, you are ineligible for an HSA and we will establish an HRA for you. You must tell us if you become ineligible to contribute to an HSA.

· How an HRA differs

Please review the chart on page 101 which details the differences between HRA and an HSA. The major differences are:

- · you cannot make contributions to an HRA
- · funds are forfeited if you leave the HDHP
- · an HRA does not earn interest
- HRAs can only pay for qualified medical expenses, such as deductibles, copayments, and coinsurance expenses, for individuals covered by the BlueChoice Advantage HDHP. FEHB law does not permit qualified medical expenses to include services, drugs, or supplies related to abortions, except when the life of the mother would be endangered if the fetus were carried to term, or when the pregnancy is the result of an act of rape or incest.

Section 5. Preventive Care

Important things you should keep in mind about these benefits:

- In-network preventive care services listed in this Section are not subject to the deductible.
- You must use providers that are part of our network.
- For all other covered expenses, please see Section 5 *Traditional medical coverage subject to the deductible*.
- When seeing providers who are not contracted with CareFirst BlueCross BlueShield or are not
 participating in any of our networks, you may be responsible for any amount in excess of our
 allowed benefit in addition to the appropriate deductible and copay.

Benefit Description	You pay
Preventive care, adult	НДНР
Routine physicals allowed once per benefit period including screenings, such as:	In-network: • No Copay
 Immunizations such as Pneumococcal, influenza, shingles, tetanus/Tdap, and human papillomavirus (HPV). For a complete list of immunizations go to the Centers for Disease Control (CDC) website at https://www.cdc.gov/vaccines/schedules/ Screenings such as cancer, osteoporosis, depression, diabetes, high blood pressure, total blood cholesterol, HIV, and colorectal cancer screening. For a complete list of screenings go to the U.S. Preventive Services Task Force (USPSTF) website at https://www.uspreventiveservicestaskforce.org/uspstf/recommendation-topics/uspstf-a-and-b-recommendations 	 Out-of-network: Calendar year deductible applies No Copay All costs between the plan allowance and the provider billed charges
Individual counseling on prevention and reducing health risks	
 Preventive care benefits for women such as Pap smears, gonorrhea prophylactic medication to protect newborns, annual counseling for sexually transmitted infections, contraceptive methods, and screening for interpersonal and domestic violence. For a complete list of preventive care benefits for women go to the Health and Human Services (HHS) website at https://www.healthcare.gov/preventive-care-women/ 	
 Note: Genetic Testing: Prior Authorization is required for genetic testing. Ordering providers must obtain authorization for all genetic tests either by accessing the CareFirst provider portal under Pre-Auth / Notifications or calling AIM directly at (844) 377-1277. HLA Typing / Preimplantation (related to in vitro fertilization) may require authorization through the health plan and can be managed in CareFirst's provider portal under Medical Prior Authorization and no authorization is required for Cologuard®. 	

Benefit Description	You pay
Preventive care, adult (cont.)	HDHP
 Routine mammogram — covered Adult immunizations endorsed by the Centers for Disease Control and Prevention (CDC): basedon the Advisory Committee on Immunization Practices (ACIP) schedule. Medical Nutrition Therapy and Intensive Behavioral Therapy for the prevention of obesity related comorbidities. Routine exams limited to: 	 In-network: No copay Out-of-network: No copay When seeing providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay In-network:
 One (1) routine eye exam every 12 months One (1) routine OB/GYN exam every 12 months including one (1)Pap smear and related services One (1) routine hearing exam every 24 months 	 No copay Out-of-network: Calendar year deductible applies No copay When seeing providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay
 Not covered: Physical exams required for obtaining or continuing employment or insurance, attending schools or camp, athletic exams or travel. Immunizations, boosters, and medications for travel or work-related exposure 	All charges
Preventive care, children	НДНР
Well-child visits, examinations, and immunizations other preventive services as described in the Bright Future Guidelines provided by the American Academy of Pediatrics. For a complete list of the American Academy of Pediatrics Bright Futures Guidelines go to https://brightfutures.aap.org Immunizations such as DTaP/Tdap, Polio, Measles, Mumps, and Rubella (MMR), and Varicella. For a complete list of immunizations go to the Centers for Disease Control (CDC) website at https://www.cdc.gov/vaccines/schedules/index.html You can also find a complete list of preventive care services recommended under the U.S. Preventive Services Task Force (USPSTF) online at https://www.uspreventiveservicestaskforce.org/uspstf/recommendations	 In-network: No copay Out-of-network: Calendar year deductible applies No copay When seeing providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay

Preventive care, children - continued on next page

Benefit Description	You pay
Preventive care, children (cont.)	HDHP
Note: Any procedure, injection, diagnostic service,	In-network:
laboratory, or x-ray service done in conjunction with a routine examination and is not included in	No copay
the preventive recommended listing of services will be subject to the applicable member	Out-of-network:
copayments, coinsurance, and deductible.	Calendar year deductible applies
	• No copay
	 When seeing providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay
Not covered:	All charges
 Physical exams required for obtaining or continuing employment or insurance, attending schools or camp, or travel 	
 Immunizations, boosters, and medications for travel 	
Dental Preventive Care	HDHP
Preventive care limited to:	All charges
• Prophylaxis (cleaning of teeth) – limited to two (2) treatments per calendar year	
• Fluoride applications (limited to one (1) treatment per calendar year and for children under age 16)	
• Sealants – (once every three (3) years, from the last date of service, on permanent molars for children under age 16)	
Space maintainer (primary teeth only)	
• Bitewing X-rays (one (1) set per calendar year)	
• Complete series X-rays (one (1) complete series every three (3) years)	
Periapical X-rays	
• Routine oral evaluations (limited to two (2) per calendar year)	

Section 5. Traditional Medical Coverage Subject to the Deductible

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- In-network preventive care is covered at 100% and is not subject to the calendar year deductible
- The deductible is \$1,600 per Self Only enrollment, \$3,200 per Self Plus One and Family enrollment for in-network services. The deductible is \$3,200 per Self Only enrollment, or \$6,400 per Self Plus One and Self and Family enrollment for out-of-network care.
- The family deductible can be satisfied by one or more family members.
- The in-network and out-of-network deductibles contribute towards one another.
- A facility copay applies to services that appear in this section but are performed in an ambulatory surgical center of the outpatient department of a hospital. Please refer to Section 5(c) for additional information.
- After you have satisfied your deductible, you will be responsible for your coinsurance amounts or co-payments for eligible medical expenses and prescriptions until you have reached our annual out of pocket maximum.
- When the allowed benefit for any covered service is less than the co-payment listed, the member payment will be the allowed benefit.
- Prior authorization is required for all outpatient services performed in the outpatient department of a hospital.
- If prior authorization is not obtained, benefits for outpatient services performed in the outpatient department of a hospital are a non-covered service.
- Prior authorization is not required for clinic visits rendered in a hospital, hospital clinic or health care provider's office on a hospital campus.
- When multiple services are rendered on the same day by more than one provider, member copayments are required for each provider.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross
 BlueShield or are not participating in any of our networks, you may be responsible for any amount
 in excess of our allowed benefit in addition to the appropriate deductible and co-pays and
 coinsurances.
- Be sure to read Section 4, Your costs for covered services, for valuable information about how costsharing works. Also, read Section 9 about coordinating benefits with other coverage, including with Medicare.

Benefit Description	You pay After the calendar year deductible
Deductible before Traditional medical coverage begins	НДНР
The deductible applies to almost all benefits in this Section. In the You pay column, we say "No deductible" when it does not apply. When you receive covered services from network providers either in-network or out-of-network, you are responsible for paying the allowable charges until you meet the deductible. Only CareFirst allowable charges are applicable to the deductible.	100% of allowable charges until you meet the deductible of \$1,600 per Self Only enrollment, \$3,200 per Self Plus One enrollment and Self and Family enrollment for in-network services and \$3,200 per Self Only, and \$6,400 per Self Plus One and Self and Family for out-of-network care.
After you meet the deductible, we pay the allowable charge (less your coinsurance or copayment) until you meet the annual catastrophic out-of-pocket maximum.	In-network: After you meet the deductible, you pay the indicated coinsurance or copayments for covered services. You may choose to pay the coinsurance and copayments from your HSA or HRA, or you can pay for them out-of-pocket.
	Out-of-network: After you meet the deductible, you pay the indicated coinsurance or copayments based on our Plan allowance and any difference between our allowance and the billed amount.

Section 5(a). Medical Services and Supplies Provided by Physicians and Other Healthcare Professionals

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- In-network preventive care is covered at 100% and is not subject to the calendar year deductible.
- The deductible is \$1,600 per Self Only enrollment, \$3,200 per Self Plus One and Family enrollment for in-network services. The deductible is \$3,200 per Self Only enrollment, or \$6,400 per Self Plus One and Family enrollment for out-of-network care.
- Only CareFirst allowable charges are applicable to the deductible.
- The Self and Family deductible can be satisfied by one or more family members.
- The in-network and out of-network deductibles contribute towards one another.
- After you have satisfied your deductible, you will be responsible for your coinsurance amounts or copayments for eligible medical expenses and prescriptions until you have reached our annual out of pocket maximum.
- When the allowed benefit for any covered service is less than the copayment listed, the member payment will be the allowed benefit.
- Prior authorization is required for all outpatient services performed in the outpatient department of a hospital.
- If prior authorization is not obtained, benefits for outpatient services performed in the outpatient department of a hospital are considered a non-covered service.
- Prior authorization is not required for clinic visits rendered in a hospital, hospital clinic or health care provider's office on a hospital campus.
- When multiple services are rendered on the same day by more than one provider, member copayments are required for each provider.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also, read Section 9 about coordinating benefits with other coverage, including with Medicare.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross
 BlueShield or are not participating in any of our networks, you may be responsible for any amount
 in excess of our allowed benefit in addition to the appropriate deductible and co-pays and
 coinsurances.
- The coverage and cost-sharing listed below are for services provided by physicians and other health care professionals for your medical care. See Section 5(c) for cost-sharing associated with the facility (i.e., hospital, surgical center, etc.).

Benefit Description	You pay After the calendar year deductible
Diagnostic and treatment services	HDHP
Professional services of physicians:	Office/Outpatient Hospital
 In physician's office Inpatient/Skilled nursing Professional (Non-Surgical) Outpatient Professional (Non-Surgical) Office medical consultations Second surgical opinion 	In-network: • PCP - No copay • Specialist - \$35 copay Out-of-network: • \$80 copay Note: Office visits rendered in a hospital, hospital clinic or health care provider's office visit on a hospital campus are not subject to the facility copay. Inpatient Hospital/Skilled Nursing
	 In-network: Deductible, then 20% of plan allowance Out-of-network: Deductible, then 30% of plan allowance

Diagnostic and treatment services - continued on next page

Benefit Description	You pay After the calendar year deductible
Diagnostic and treatment services (cont.)	HDHP
Convenience care (Retail health clinic):	In-network: Deductible, then \$0 copay
While primary care providers should be the first line of defense for members, there are tiered care alternatives members can access when their PCP is not available such as CVS MinuteClinic, Walgreens TakeCare and Target Clinic who can serve as the immediate backup to PCPs (after hours).	Out-of-network: Deductible, then \$80 copay
Telehealth Services	HDHP
CloseKnit, provides virtual only primary care services through a dedicated care team of physicians, nurse practitioners, physician assistants, licensed professional counselors and licensed clinical social workers • Well care / Annual Wellness • Preventative care • Urgent Care • Lifestyle support • Chronic condition prevention and management • Medication management • Clinical educational support • Behavioral Health and mental health support through professional counselors • Care Coordination, including ongoing assistance with care activities such as arranging appointments with specialists, refiling prescriptions, etc.	In-network: deductible, then no copay
Diagnostic Services (Professional)	НДНР
Tests, such as:	Office/Freestanding Setting
 Blood tests Urinalysis Non-routine Pap tests Pathology X-rays Non-routine mammograms Ultrasound Electrocardiogram and EEG 	 In-Network: Labs: Deductible then, no copay X-Rays: Deductible then, \$35 Other diagnostic services: Deductible then, \$35 Out-of-Network: Labs: Deductible then, 20% of plan allowance X-Rays: Deductible then, 20% of plan allowance Other diagnostic services: Deductible then, 20% of plan allowance Other diagnostic services: Deductible then, 20% of plan allowance
Specialty Imaging:	
MRA/MRSMRIPET	In-Network: Deductible then, \$75
CT/CAT scans	Out-of-Network:

Benefit Description	You pay After the calendar year deductible
Diagnostic Services (Professional) (cont.)	НДНР
	Deductible then, 20% of plan allowance
Maternity care	НДНР
Complete maternity (obstetrical) care, such as:	In-network:
Prenatal and Postpartum care	Preventive - No Charge
 Screening for gestational diabetes 	Non-Preventive - Deductible, then no charge
• Delivery	 Professional Services at Delivery - Deductible, then 20% of
 Screening and counseling for prenatal and postpartum depression 	plan allowance
postpartum depression	Out-of-network:
Members are responsible for both physician and	Preventive - Deductible, then no charge
facility fees. Please refer to section 5(c) for outpatient or inpatient facility fees.	Non-Preventive - Deductible, then no charge
1. Preventive Services	 Professional Services at Delivery - Deductible, then 30% of plan allowance
a) Preventive outpatient obstetrical care of an uncomplicated pregnancy, including prenatal evaluation and management office visits and one postpartum office visit;	
b) Prenatal laboratory tests and diagnostic services related to the outpatient care of an uncomplicated pregnancy, including those identified in the current recommendations of the United States Preventive Services Task Force that have in effect a rating of "A" or "B" or provided in the comprehensive guidelines for women's preventive health supported by the Health Resources and Services Administration;	
c) Preventive laboratory tests and services rendered to a newborn during a covered hospitalization for delivery, identified in the current recommendations of the United States Preventive Services Task Force that have in effect a rating of "A" or "B", the Periodicity Schedule of the Bright Futures Recommendations for Pediatric Preventive Health Care, and the Uniform Panel of the Secretary's Advisory Committee on Heritable Disorders in Newborns and Children, including the collection of adequate samples for hereditary and metabolic newborn screening and newborn hearing screening; and	
d) Breastfeeding support, supplies and consultation.	
Note: Breast pumps are available pre or post-natal.	
2. Non-Preventive Services	
a) Outpatient obstetrical care and professional services for all prenatal and post-partum complications, including prenatal and post-partum office visits.	

Benefit Description	You pay After the calendar year deductible
Maternity care (cont.)	HDHP
Note: Here are some things to keep in mind:	In-network:
 You do not need to precertify your vaginal delivery; see page 23 for other circumstances, such as extended stays for you or your baby. You may remain in the hospital up to 48 hours after a vaginal delivery and 96 hours after a cesarean delivery. We will extend your inpatient stay if medically necessary. We cover routine nursery care of the newborn child during the covered portion of the mother's maternity stay. We will cover other care of an infant who requires non-routine treatment only if we cover the infant under a Self Plus One or Self and Family enrollment. Surgical benefits, not maternity benefits, apply to circumcision. We pay hospitalization and surgeon services for non-maternity care the same as for illness and injury. Note: When a newborn requires definitive treatment during or after the mother's confinement, the newborn is considered a patient in their own right. If the newborn is eligible for coverage, regular medical or surgical benefits apply rather than maternity benefits. 	 Preventive - No Charge Non-Preventive - Deductible, then no charge Professional Services at Delivery - Deductible, then 20% of plan allowance Out-of-network: Preventive - Deductible, then no charge
 b) Birthing classes, one course per pregnancy, at a CareFirst BlueChoice approved facility. Note: Members enrolled in the High-Risk OB Care Management Program may be eligible to receive a home blood pressure cuff. 	
3. Professional Services at Delivery - Professional services are covered under Section 5(a).	
Not covered:	All Charges
• Doulas	
Family planning	HDHP
Contraceptive counseling on an annual basis	In-network: • No copay, deductible does not apply Out-of-network: • \$80 copay
A range of voluntary family planning services, limited to: Voluntary sterilization for a woman Surgically implanted contraceptives	In-network: • No copay – deductible does not apply Out-of-network: • \$80 copay

Benefit Description	You pay
Family planning (cont.)	After the calendar year deductible HDHP
Injectable contraceptive drugs (such as Depo-	In-network:
Provera)	 No copay – deductible does not apply
• Intrauterine devices (IUDs)	
• Diaphragms	Out-of-network:
Note: We cover oral contraceptives under the prescription drug benefit	• \$80 copay
Voluntary sterilization for a male:	Deductible applies:
Hospital services are covered under Section 5(c).	In-network:
Surgical benefits are covered under Section 5(b).	• \$0 copay
	Out-of-network:
	• \$80 copay
Not covered:	All charges
Reversal of voluntary surgical sterilization	All charges
Genetic counseling	
Elective Abortion	
FDA Approved Fertility Apps	In-network:
J 11	No copay
	Out-of-network:
	• No copay
Infertility services	НДНР
Diagnosis and treatment of infertility specific to: • Artificial insemination:	In-network: • \$35 office copay
- Intravaginal Insemination (IVI)	\$35 office copay
- Intracervical Insemination (ICI)	Out-of-network:
- Intrauterine Insemination (IUI)	• \$80 copay
• Fertility drugs (See Section 5f)	
Note:	
• We cover drugs for the treatment of infertility, when deemed medically necessary.	
 When covered for artificial insemination, injectable drugs are medical benefits, and oral drugs are benefits under prescription drug coverage. See Section 5(f). 	
 Prior authorization for the treatment must be obtained from CareFirst BlueChoice. 	
Benefits are limited to three (3) attempts per benefit period.	Infertility services - continued on next page

Benefit Description	You pay After the calendar year deductible
Infertility services (cont.)	НДНР
Any charges associated with the collection of the sperm will not be covered unless the partner is also a member.	In-network: • \$35 office copay
• The member is responsible for the copayment or coinsurance for artificial insemination stated in the Schedule of Benefits.	Out-of-network: • \$80 copay
 Coverage is subject to the General Exclusions in Section 6 and the Not Covered section at the end of this Description of Services. 	
 Procedure is covered regardless of whether the couple has a relationship under which the FEHB Program recognizes each partner as a spouse of the other. 	
 Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees. 	
• Infertility is the inability to conceive or produce conception after 1 year of unprotected sex when an individual is under 35 years of age, or 6 months for an individual age 35 or older or failed attempts at artificial insemination. There are various reproductive treatments available for people facing infertility, which are customized according to their medical history and diagnostic results.	
Iatrogenic infertility	In-network:
Standard Fertility Preservation for members who have been diagnosed with Iatrogenic Infertility: • the collection of sperm	 deductible then, \$35 office copay Out-of-network: deductible then, \$80 copay
• cryopreservation of sperm	
collection of embryo	Members are responsible for both physician
cryopreservation of embryocollection of oocyte	and facility fees. Please refer to Section 5(c)
cryopreservation of oocyte	for outpatient or inpatient facility fees.
benefits limited to up to 12 months of storage of sperm, oocytes and embryo	
Prior authorization for the treatment must be obtained from CareFirst BlueChoice.	
Benefits are limited to three (3) attempts per live birth. If a live birth occurs within the 3 attempts the benefit renews. If the member has 3 failed attempts, the benefit is exhausted for the lifetime of the coverage even if the member switches plans the exhausted benefit does not renew.	

Benefit Description	You pay After the calendar year deductible
Infertility services (cont.)	HDHP
Not covered:	All charges
• In vitro fertilization (IVF) medical procedures. See Section 5(f) for In vitro fertilization (IVF) drugs	
• Embryo transfer and gamete intra-fallopian transfer (GIFT)	
• Zygote intra-fallopian transfer (ZIFT)	
• Intrauterine and Assisted reproductive technology (ART) procedures, such as:	
- Services and supplies related to ART procedures	
- Cost of donor sperm	
- Cost of donor egg	
- Drugs for non-covered procedure	
Allergy care	HDHP
Testing and treatment	In-network:
Allergy injections	• \$35 office copay
Note: If there is a charge for the injection and not the office visit, the office copay will still apply.	Out-of-network: • \$80 copay
	Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
Allergy serum	No charge
	Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees
Treatment therapies	НДНР
Radiation therapy	In-network:
Respiratory and inhalation therapy	• \$35 office copay
• Dialysis – hemodialysis and peritoneal dialysis	Out-of network:
Growth hormone therapy (GHT)	• \$80 office copay
Note: Growth hormone is covered under the prescription drug benefit.	Note: Members are responsible for both physician and facility fees. Please refer to section 5(c) for outpatient or inpatient facility
Note: We only cover GHT when we preauthorize the treatment. We will ask you to submit information that establishes that the GHT is medically necessary. Ask us to authorize GHT before you begin treatment. We will only cover GHT services and related services and supplies that we determine are medically necessary.	fees.

Benefit Description	You pay
Dhysical and accumational and speech	After the calendar year deductible
Physical and occupational and speech therapies	НДНР
Up to 60 visits (combined physical, occupational and/	In-network:
or speech therapy) per condition per benefit period for the services of the following qualified providers:	• \$35 office copay
• Physical therapists	Out-of-network:
 Occupational therapists 	• \$80 office copay
Speech therapists	
Note: Coverage shall include Physical Therapy, Occupational Therapy and Speech Therapy for the treatment of individuals who have sustained an illness or injury that CareFirst BlueChoice determines to be subject to improvement	
Note: Occupational Therapy is limited to the use of purposeful activity or interventions designed to achieve functional outcomes that promote health, prevent injury or disability, and that develop, improve, sustain or restore the highest possible level of independence of an individual.	
Note: Other than any applicable inpatient or outpatient facility copay, member has no copay or coinsurance during an approved inpatient stay.	
Note: Members are responsible for both physician and facility fees. Please refer to section 5(c) for outpatient or inpatient facility fees.	
Not covered:	All charges
 Long-term rehabilitative therapy 	
• Exercise programs	
Maintenance therapy	
Cardiac Rehabilitation	HDHP
Cardiac rehabilitation following a heart transplant,	In-network:
bypass surgery or a myocardial infarction is provided for up to 90 sessions per condition per benefit period.	• \$35 office copay
 Cardiac rehabilitation benefits are provided to members who: 	Out-of-network: • \$80 office copay
 have been diagnosed with a significant cardiac disease 	
- suffered a myocardial infarction	
 undergone invasive cardiac treatment immediately preceding referral 	
Note: Members are responsible for both physician and facility fees. Please refer to section 5(c) for outpatient or inpatient facility fees.	
Not Covered:	All charges
	Cardiac Rehabilitation - continued on next name

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Benefit Description	You pay After the calendar year deductible
Cardiac Rehabilitation (cont.)	HDHP
Benefits are not provided for maintenance cardiac rehabilitation.	All charges
Pulmonary Rehabilitation	HDHP
Pulmonary Rehabilitation	In-network:
 For those who have significant pulmonary disease or who have undergone certain surgical procedures of the lung. 	• \$35 office copay Out-of-network:
• Limited to one (1) pulmonary rehabilitation program per lifetime.	• \$80 office copay
 Benefits are not provided for maintenance programs 	
Note: Members are responsible for both physician and facility fees. Please refer to section 5(c) for outpatient or inpatient facility fees.	
Habilitative therapy	НДНР
 Habilitative Services are services, including Occupational Therapy, Physical Therapy, and Speech Therapy, for the treatment of a child with a congenital or genetic birth defect to enhance the child's ability to function. Benefits are subject to the applicable Occupational Therapy, Physical Therapy, and Speech Therapy copay but are not counted toward any visit maximum for therapy services. Habilitative Therapy ABA coverage for Applied Behavioral Analysis include Verbal Behavior therapy, Occupation Therapy, Physical Therapy and Speech Therapy from 18 months to 21 years of age. There will be no visit maximums and preauthorization will be required. Note: Members are responsible for both physician and facility fees. Please refer to section 5(c) for outpatient facility fees 	In-network: • Deductible, then \$35 office copay Out-of-network: • Deductible, then \$80 office copay
Not covered: • Benefits delivered through early intervention or school services	All charges

Benefit Description	You pay After the calendar year deductible
Hearing services (testing, treatment, and supplies)	HDHP
For treatment related to illness or injury, including evaluation and diagnostic hearing tests performed by an M.D., D.O., or audiologist	In-network: • \$35 per visit
 Member is responsible for getting approval for all out-of-network services 	Out-of-network: • \$80 copay
Note: For routine hearing screening performed during a child's preventive care visit, see Section 5 (a), <i>Preventive care, children</i> .	
Hearing Aids	In-network:
 Medically necessary external hearing aid is covered up to our plan allowance every 36 months. 	• 25% of Plan Allowance
	Out-of-network:
Note: For medical devices, such as bone anchored hearing aids (BAHA) and cochlear implants, (that or which) are surgically implanted see Orthopedic and	• 25% of Plan Allowance
prosthetic supplies. For more information on benefits, see Section 5(a) <i>Orthopedic and prosthetic devices</i> .	Limited to \$3,000 combined in and out of network payment per 36 months.
	Provider may bill any amount in excess of our plan allowance. Participating providers will advise you in writing in advance if you will have a balance.
Not covered:	All charges
Hearing services that are not shown as covered	
Vision services (testing, treatment, and supplies)	НДНР
Medical Vision Services	In-network:
One pair of eyeglasses or contact lenses to correct an impairment directly caused by accidental ocular	• Specialist-\$35 copay
injury or intraocular surgery (such as for cataracts)	Out-of-network:
Annual eye refractions	• \$80 copay
Medical eye exams	
Note: This is a medical benefit not a vision benefit.	
Routine eye exams	In-network:
Note: See Preventive care, children for eye exams for children	• \$10 per visit at Davis Vision Providers
Note: Eye care and exams related to medical conditions are subject to the specialist copay	Out-of-network:
conditions are subject to the specialist copus	• All charges above \$33
Not covered:	All charges
 Eyeglasses or contact lenses (except as listed above) 	
Eye exercises and orthoptics	
	on complete (testing treatment and sumplies) continued on next next

Vision services (testing, treatment, and supplies) - continued on next page

Benefit Description	You pay
	After the calendar year deductible
Vision services (testing, treatment, and supplies) (cont.)	НДНР
• Eyeglasses, contact lenses, routine eye examinations, or vision testing for the prescribing or fitting of eyeglasses or contact lenses	All charges
 Deluxe eyeglass frames or lens features for eyeglasses or contact lenses such as special coating, polarization, UV treatment, etc. 	
 Multifocal, accommodating, toric, or other premium intraocular lenses (IOLs) including Crystalens, ReStor, and ReZoom 	
• Eye exercises, visual training, or orthoptics, except for nonsurgical treatment of medical conditions as outlined in the CareFirst Medical Policy.	
 LASIK, INTACS, radial keratotomy, and other refractive surgery and/or other refractive surgical services 	
• Refractions, including those performed during an eye examination related to a specific medical condition	
Foot care	HDHP
Routine foot care when you are under active	In-network:
treatment for a metabolic or peripheral vascular disease, such as diabetes.	• \$35 copay
	Out-of-network:
	• \$80 copay
	Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
Not covered:	All charges
 Cutting, trimming or removal of corns, calluses, or the free edge of toenails, and similar routine treatment of conditions of the foot, except as stated above 	
• Treatment of weak, strained or flat feet or bunions or spurs; and of any instability, imbalance or subluxation of the foot (unless the treatment is by open cutting surgery)	

Benefit Description	You pay After the calendar year deductible
Orthopedic and prosthetic devices	НДНР
Artificial limbs and eyes	In-network:
Prosthetic sleeve or sock	• Deductible, then 25% of plan allowance
• Externally worn breast prostheses and surgical bras, including necessary replacements following a mastectomy	Out-of-network: • Deductible, then 25% of plan allowance
 Corrective orthopedic appliances for non-dental treatment of temporomandibular joint (TMJ) pain dysfunction syndrome. 	
• Hair Prosthesis (wig) is covered when prescribed by a treating oncologist and the hair loss is the result of chemotherapy. The Plan will cover up to \$350 for one (1) hair prosthesis per benefit period.	
• External hearing aids (See Hearing services in this section for additional information)	
 Implanted hearing-related devices, such as bone anchored hearing aids (BAHA) and cochlear implants 	
 Internal prosthetic devices, such as artificial joints, pacemakers, and surgically implanted breast implant following mastectomy. 	
Medically Necessary molded foot orthotics	
Note: For information on the professional charges for the surgery to insert an implant, see Section 5(b) <i>Surgical and anesthesia services</i> . For information on the hospital and/or ambulatory surgery center benefits, see Section 5(c) <i>Services provided by a hospital or other facility, and ambulance services</i> .	
Note: Externally worn prosthetics and devices are treated as Durable medical Equipment (DME). See page 111.	
Not covered:	All charges
 Orthopedic and corrective shoes, arch supports, foot orthotics, heel pads and heel cups 	
Lumbosacral supports	
 Corsets, trusses, elastic stockings, support hose, and other supportive devices 	
• Prosthetic replacements provided less than 3 years after the last one we covered	
Over-the-counter orthotics	

Benefit Description	You pay After the calendar year deductible
Durable medical equipment (DME)	НДНР
We cover rental or purchase of durable medical equipment, at our option, including repair and adjustment. Covered items include:	In-network:Deductible, then 25% of plan allowance
OxygenDialysis equipmentHospital beds	Diabetic Supplies- no deductible, 25% of plan allowance up to \$100 for a 30-day supply
 Wheelchairs Crutches Walkers Audible prescription reading devices Speech generating devices Blood glucose monitors 	Out-of-network: • Deductible, then 25% of plan allowance Diabetic Supplies- no deductible, 25% of plan allowance up to \$100 for a 30-day supply
 Insulin pumps Canes Diabetic shoes Commodes Suction machines Medical supplies (i.e. ostomy and catheter supplies, dialysis supplies, medical foods for inherited metabolic diseases and Inborn Errors of Metabolism (IEM) 	
• Externally worn non-surgical durable devices which replace a body part or assist a patient in performing a bodily function (unless otherwise described in the "orthopedic and prosthetic devices" section above)	
 Externally worn braces which improve the function of a limb 	
 Medically necessary fitted compression stockings Note: Prior authorization is required for certain innetwork DME covered services. In-network providers will obtain prior authorization on behalf of the member. See https://provider.carefirst.com/providers/medical/in-network-precertification-preauthorization.page for a list of specific Covered Services which require prior authorization 	
Not covered:	All Charges
 Eye glasses and contact lenses (except as listed under Vision Services) Dental prosthetics (except as listed under 	
Orthopedic and Prosthetics above) • Foot orthotics (except as listed under Orthopedic and prosthetic devices)	
• Environment control products	

Benefit Description	You pay After the calendar year deductible
Durable medical equipment (DME) (cont.)	HDHP
 Over-the-counter compression stockings Medical equipment of an expendable nature (i.e. ace bandages, incontinent pads) Replacement of DME equipment not due to normal wear and tear Comfort and convenience items Over the counter items, except as listed above Exercise equipment Equipment that can be used for non-medical 	All Charges
purposes Home health services	НДНР
 Home healthcare ordered by a Plan physician and provided by a registered nurse (R.N.), licensed practical nurse (L.P.N.), licensed vocational nurse (L.V.N.), or home health aide. Services include oxygen therapy. Home Health Services-Postpartum visits are limited to two (2) per plan year. Home Health Services-Post Mastectomy/Testicle Removal visits are limited to four (4) per plan year. Not covered: Nursing care requested by, or for the convenience of, the patient or the patient's family Home care primarily for personal assistance that does not include a medical component and is not diagnostic, therapeutic, or rehabilitative Private duty nursing 	In-network: • \$35 copay Out-of-network: • \$80 copay
Chiropractic	HDHP
Chiropractic services are limited to spinal manipulation, evaluation and treatment up to a maximum of 20 visits per benefit period when performed by a Plan chiropractor.	 In-network: \$35 copay Out-of-network: \$80 copay Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
Not covered: • Services other than for musculoskeletal conditions of the spine.	All charges

Benefit Description	You pay After the calendar year deductible
Alternative treatments	HDHP
Acupuncture-by a doctor of medicine or osteopathy, or licensed or certified acupuncture practitioner Limited to 20 visits per Benefit Period.	In-network: • \$35 copay Out-of-network: • \$80 copay Note: Members are responsible for both physician and facility fees. Please refer to Section 5(c) for outpatient or inpatient facility fees.
Not covered: Naturopathic services Hypnotherapy Biofeedback Acupuncture except as listed above	All charges
Educational classes and programs	НДНР
 Coverage is provided for: Tobacco and nicotine cessation programs, including individual/group/phone counseling, and for over the counter (OTC) and prescription drugs approved by the FDA to quit smoking (vaping) or other nicotine use. 	 In-network: No deductible applies Nothing for counseling for up to two (2) quit attempts per year. Nothing for OTC and prescription drugs approved by the FDA to treat tobacco dependence. Out-of-network: \$80 copay
 Diabetes self-management Multicomponent, family centered programs focused on childhood obesity that are part of intensive behavioral interventions (behavior change counseling for healthy diet and physical activity) Medically necessary nutrition therapy Medically necessary professional nutritional counseling 	 In-network: No deductible applies No copay Out-of-network: \$80 copay
Sleep Studies	НДНР
CareFirst BlueChoice has created a network of providers that have agreed to oversee this program. The main objective of this approach is diligent monitoring of sleep apnea patients to ensure compliance with their treatment and reducing any further medical complications arising from sleep disorders. CareFirst BlueChoice has also removed the prior authorizations for sleep apnea equipment such as CPAP machines.	In-Network: Home - Deductible, then No Charge Office/Freestanding - Deductible, then \$35 copay Outpatient Hospital - Deductible, then \$200 copay Out-of-network: Home - Deductible, then \$50 copay Office/Freestanding - Deductible, then \$80 copay Outpatient Hospital - Deductible, then \$500 copay

Benefit Description	You pay After the calendar year deductible
Infusion Services	HDHP
Infusion Services means treatment provided by placing therapeutic agents into the vein, and parenteral administration of medication and nutrients. Infusion Services also includes enteral nutrition, which is the delivery of nutrients by tube into the gastrointestinal tract. Infusion Services includes all medications administered intravenously and/or parenterally.	In-Network: Home/Office/Freestanding - Deductible, then \$20 copay OP Hospital (attended) - Deductible, then \$200 copay Out-of-network: Home/Office/Freestanding - Deductible, then \$80 copay OP Hospital - Deductible, then \$500 copay
Infusion Services: Prior Authorization required for Specialty Drugs	
 Transfusion services and Infusion Services, including 	
- home infusions,	
- infusion of therapeutic agents,	
- medication and nutrients,	
- enteral nutrition into the gastrointestinal tract,	
- chemotherapy, and	
- prescription medications.	
 Blood and Blood Products (including derivatives and components) that are not replaced by or on behalf of the member 	
Note: High dose chemotherapy in association with autologous bone marrow transplants is limited to those transplants listed under Organ/Tissue Transplants.	

Section 5(b). Surgical and Anesthesia Services Provided by Physicians and Other Healthcare Professionals

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- Plan physicians must provide or arrange your care.
- The calendar year deductible is \$1,600 per Self Only enrollment or \$3,200 per Self Plus One and Self and Family enrollment for in-network services and \$3,200 per Self Only enrollment and \$6,400 per Self Plus One and Self and Family enrollment for out-of-network care each calendar year. The Self Only, Self Plus One, and Self and Family deductible can be satisfied by one(1) or more family members. The deductible applies to all benefits in this Section unless we indicate differently.
- Only CareFirst allowable charges are applicable to the deductible.
- After you have satisfied your deductible, your traditional medical coverage begins.
- Under your Traditional medical coverage, you will be responsible for your coinsurance amounts or copayments for eligible medical expenses and prescriptions.
- The services listed below are for the charges billed by a physician or other healthcare professional for your surgical care. See Section 5(c) for charges associated with a facility (i.e., hospital, surgical center, etc.).
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay.
- Surgical procedures may involve the services of a co-surgeon, surgical assistant or assistant-at surgery who may bill separately from the primary surgeon.

YOUR PHYSICIAN MUST GET PRECERTIFICATION FOR SOME SURGICAL

PROCEDURES. Please refer to the precertification information shown in Section 3 to be sure which services require precertification and identify which surgeries require precertification.

Benefit Description	You pay After the calendar year deductible
Surgical procedures	HDHP
A comprehensive range of services, such as:	In-network
Operative procedures	Office/Ambulatory Surgical Center (ASC)/Outpatient
Treatment of fractures, including casting	Hospital:
Normal pre- and post-operative care by the surgeon	• PCP – No copay
Correction of amblyopia and strabismus	• Specialist – \$35 copay
Endoscopy procedures	Innoticut Hognital
Biopsy procedures	Inpatient Hospital:
Removal of tumors and cysts	• Deductible, then 20% of plan allowance
Correction of congenital anomalies (see	Out-of-Network
Reconstructive surgery)	Office/Ambulatory Surgical Center (ASC)/Outpatient
Surgical treatment of severe obesity (bariatric	Hospital:
surgery)	• \$80 copay
• Insertion of internal prosthetic devices. See 5(a) <i>Orthopedic and prosthetic devices</i> for device	
coverage information	Inpatient Hospital:
-	• Deductible, then 30% of plan allowance

Benefit Description	You pay After the calendar year deductible
Surgical procedures (cont.)	НДНР
Voluntary sterilization (e.g., vasectomy)	In-network
Note: You must meet certain criteria to be eligible for bariatric surgery. Please see CareFirst's Medical Policy for the criteria. www.provider.carefirst.com/providers/medical/medical-policy.page Note: Generally, we pay for internal prostheses (devices) according to where the procedure is done. For example, we pay Hospital benefits for a pacemaker and Surgery benefits for insertion of the pacemaker.	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: PCP – No copay Specialist – \$35 copay Inpatient Hospital: Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: \$80 copay Inpatient Hospital:
	Deductible, then 30% of plan allowance
Not covered:	All charges
Reversal of voluntary sterilization	
• Routine treatment of conditions of the foot (see Foot care)	
Reconstructive surgery	НДНР
Surgery to correct a functional defect	In-network
 Surgery to correct a condition caused by injury or illness if: 	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital:
Surgery to correct a condition caused by injury or	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay
 Surgery to correct a condition caused by injury or illness if: the condition produced a major effect on the member's appearance and the condition can reasonably be expected to be 	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital:
 Surgery to correct a condition caused by injury or illness if: the condition produced a major effect on the member's appearance and the condition can reasonably be expected to be corrected by such surgery 	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay • Specialist – \$35 copay Inpatient Hospital:
 Surgery to correct a condition caused by injury or illness if: the condition produced a major effect on the member's appearance and the condition can reasonably be expected to be 	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay • Specialist – \$35 copay
 Surgery to correct a condition caused by injury or illness if: the condition produced a major effect on the member's appearance and the condition can reasonably be expected to be corrected by such surgery Surgery to correct a condition that existed at or from birth and is a significant deviation from the common form or norm. Examples of congenital anomalies are: protruding ear deformities; cleft lip; cleft palate; birthmarks; and webbed fingers 	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: PCP – No copay Specialist – \$35 copay Inpatient Hospital: Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient
 Surgery to correct a condition caused by injury or illness if: the condition produced a major effect on the member's appearance and the condition can reasonably be expected to be corrected by such surgery Surgery to correct a condition that existed at or from birth and is a significant deviation from the common form or norm. Examples of congenital anomalies are: protruding ear deformities; cleft lip; cleft palate; birthmarks; and webbed fingers and toes. All stages of breast reconstruction surgery 	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay • Specialist – \$35 copay Inpatient Hospital: • Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital
 Surgery to correct a condition caused by injury or illness if: the condition produced a major effect on the member's appearance and the condition can reasonably be expected to be corrected by such surgery Surgery to correct a condition that existed at or from birth and is a significant deviation from the common form or norm. Examples of congenital anomalies are: protruding ear deformities; cleft lip; cleft palate; birthmarks; and webbed fingers and toes. All stages of breast reconstruction surgery following a mastectomy, such as: surgery to produce a symmetrical appearance of 	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay • Specialist – \$35 copay Inpatient Hospital: • Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital • \$80 copay Inpatient Hospital:
 Surgery to correct a condition caused by injury or illness if: the condition produced a major effect on the member's appearance and the condition can reasonably be expected to be corrected by such surgery Surgery to correct a condition that existed at or from birth and is a significant deviation from the common form or norm. Examples of congenital anomalies are: protruding ear deformities; cleft lip; cleft palate; birthmarks; and webbed fingers and toes. All stages of breast reconstruction surgery following a mastectomy, such as: surgery to produce a symmetrical appearance of breasts treatment of any physical complications, such as 	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay • Specialist – \$35 copay Inpatient Hospital: • Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital • \$80 copay Inpatient Hospital:

Reconstructive surgery - continued on next page

Benefit Description	You pay After the calendar year deductible
Reconstructive surgery (cont.)	HDHP
Note: If you need a mastectomy, you may choose to have the procedure performed on an inpatient basis and remain in the hospital up to 48 hours after the procedure.	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: PCP – No copay Specialist – \$35 copay Inpatient Hospital: Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital \$80 copay Inpatient Hospital: Deductible, then 30% of plan allowance

Reconstructive surgery - continued on next page

Benefit Description	You pay After the calendar year deductible
econstructive surgery (cont.)	НДНР
Gender Affirming Care Services	In-network
We will cover medically necessary care including where appropriate gender reassignment surgery, hormone therapy, and psychotherapy. Transgender services include, but are not limited to, medical counseling, behavioral health services, hormonal therapy, reconstructive surgery and cosmetic surgery. Please note some cosmetic surgery may be specifically excluded. Prior authorization for transgender services is required. The provider must submit a request for services and clinical information prior to the anticipated date of service through the CareFirst BlueChoice authorization portal or by fax. The clinical information is reviewed for persistent, well-documented gender dysphoria, the capacity to make a fully informed decision and to consent for treatment, age of majority in a given state, documentation to support any significant medical or mental health concerns are reasonably well controlled, and a history of hormone therapy for certain procedures. The request is reviewed according to the member's contract, CareFirst BlueChoice's Operating Procedure for Transgender Services, and CareFirst BlueChoice's Medical Policy for Cosmetic and Reconstructive Surgery. The request is then reviewed by a Medical Director for final determination.	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: PCP – No copay Specialist – \$35 copay Inpatient Hospital: Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital \$80 copay Inpatient Hospital: Deductible, then 30% of plan allowance
The gender reassignment surgeries that may be performed for transwomen (male to female) include but are not limited to:	
Orchiectomy: removal of testicles	
Penectomy: removal of penis	
Vaginoplasty: creation of vagina	
Clitoroplasty: creation of clitoris	
Labiaplasty: creation of labia	
Prostatectomy: removal of prostate	
Urethroplasty: creation of urethra	
Mammoplasty: breast augmentation	
The gender reassignment surgeries that may be performed for transmen (female to male) include but are not limited to:	
• Salpingo-oophorectomy: removal of fallopian tubes and ovaries	
Vaginectomy: removal of vagina	
Vulvectomy: removal of vulva	

Reconstructive surgery - continued on next page

Benefit Description	You pay After the calendar year deductible
Reconstructive surgery (cont.)	HDHP
 Metoidioplasty: creation of micro-penis using the clitoris Phalloplasty: creation of penis, with or without urethra Hysterectomy: removal of uterus Urethroplasty: creation of urethra within penis Scrotoplasty: creation of scrotum Testicular prosthesis: implantation of artificial testes Mastectomy: removal of the breast 	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: PCP – No copay Specialist – \$35 copay Inpatient Hospital: Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital \$80 copay Inpatient Hospital: Deductible, then 30% of plan allowance
Not covered: • Cosmetic surgery – any surgical procedure (or any portion of a procedure) performed primarily to improve physical appearance through change in bodily form, except repair of accidental injury.	All charges
Oral and maxillofacial surgery	НДНР
 Oral surgical procedures, limited to: Reduction of fractures of the jaws or facial bones; Surgical correction of cleft lip, cleft palate or severe functional malocclusion; Removal of stones from salivary ducts; Excision of leukoplakia or malignancies; Excision of cysts and incision of abscesses when done as independent procedures; and Other surgical procedures that do not involve the 	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: PCP – No copay Specialist – \$35 copay Inpatient Hospital: Deductible, then 20% of plan allowance Out-of-Network
teeth or their supporting structures.	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital • \$80 copay Inpatient Hospital: • Deductible, then 30% of plan allowance

Benefit Description	You pay After the calendar year deductible
Organ/tissue transplants	НДНР
These solid organ transplants are covered. Solid organ transplants are limited to: • Autologous pancreas islet cell transplant (as an adjunct to total or near total pancreatectomy) only for patients with chronic pancreatitis	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay
• Cornea	• Specialist – \$35 copay
• Heart	Inpatient Hospital:
Heart/lung	• Deductible, then 20% of plan allowance
Intestinal transplants	0.4.634
- Isolated small intestine	Out-of-Network
- Small intestine with the liver	Office/Ambulatory Surgical Center (ASC)/Outpatient
- Small intestine with multiple organs, such as the liver, stomach, and pancreas	Hospital: • \$80 copay
• Kidney	Inpatient Hospital:
• Liver	Deductible, then 30% of plan allowance
Lung: single/bilateral/lobar	Deductione, then 30% of plan anowance
• Pancreas	
medical necessity review by the Plan. Refer to <i>Other services</i> in Section 3 for prior authorization procedures. • Autologous tandem transplants for - AL Amyloidosis - Multiple myeloma (de novo and treated) - Recurrent germ cell tumors (including testicular cancer)	
Blood or marrow stem cell transplants limited to the stages of the following diagnoses. For the diagnoses listed below, the medical necessity limitation is considered satisfied if the patient meets the staging description. • Allogeneic transplants for	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay • Specialist – \$35 copay
- Acute lymphocytic or non-lymphocytic (i.e.,	Specialist – \$33 copay
myelogenous) leukemia	Inpatient Hospital:
- Acute myeloid leukemia	• Deductible, then 20% of plan allowance
- Advanced Hodgkin's lymphoma with reoccurrence (relapsed)	Out-of-Network
- Advanced Myeloproliferative Disorders (MPDs)	Office/Ambulatory Surgical Center (ASC)/Outpatient
	Hospital
- Advanced neuroblastoma	_
	• \$80 copay
 Advanced neuroblastoma Advanced non-Hodgkin's lymphoma with reoccurrence (relapsed) 	_

Benefit Description	You pay After the calendar year deductible
Organ/tissue transplants (cont.)	HDHP
- Chronic lymphocytic leukemia/small lymphocytic	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient
- Hemoglobinopathy	Hospital:
- lymphoma (CLL/SLL)	• PCP – No copay
- Infantile malignant osteoporosis	• Specialist – \$35 copay
- Kostmann's syndrome	Inpatient Hospital:
- Leukocyte adhesion deficiencies	Deductible, then 20% of plan allowance
 Marrow failure and related disorders (i.e., Fanconi's, PNH, Pure Red Cell Aplasia) 	
- Mucolipidosis (e.g., Gaucher's disease,	Out-of-Network
metachromatic leukodystrophy, adrenoleukodystrophy)	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital
- Mucopolysaccharidosis (e.g., Hunter's syndrome, Hurler's syndrome, Sanfillippo's	• \$80 copay
syndrome, Maroteaux-Lamy syndrome variants)	Inpatient Hospital:
- Myelodysplasia/Myelodysplastic syndromes	• Deductible, then 30% of plan allowance
- Paroxysmal Nocturnal Hemoglobinuria	
 Phagocytic/Hemophagocytic deficiency diseases (e.g., Wiskott-Aldrich syndrome) 	
- Severe combined immunodeficiency	
- Severe or very severe aplastic anemia	
- Sickle Cell anemia	
- X-linked lymphoproliferative syndrome	
 Autologous transplants for 	
 Acute lymphocytic or nonlymphocytic (i.e., myelogenous) leukemia 	
 Advanced Hodgkin's lymphoma with reoccurrence (relapsed) 	
 Advanced non-Hodgkin's lymphoma with reoccurrence (relapsed) 	
- Amyloidosis	
- Breast Cancer	
- Ependymoblastoma	
- Epithelial ovarian cancer	
- Ewing's sarcoma	
- Multiple myeloma	
- Medulloblastoma	
- Pineoblastoma	
- Neuroblastoma	
- Testicular, Mediastinal, Retroperitoneal, and ovarian germ cell tumors	

Benefit Description	You pay After the calendar year deductible
Organ/tissue transplants (cont.)	НДНР
Mini-transplants performed in a clinical trial setting (non-myeloablative, reduced intensity conditioning or RIC) for members with a diagnosis listed below are subject to medical necessity review	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay
Refer to Other services in Section 3 for prior authorization procedures: Allogeneic transplants for - Acute lymphocytic or non-lymphocytic (i.e., myelogenous) leukemia - Advanced Hodgkin's lymphoma with reoccurrence (relapsed) - Advanced non-Hodgkin's lymphoma with reoccurrence (relapsed) - Acute myeloid leukemia - Advanced Myeloproliferative Disorders (MPDs) - Amyloidosis - Chronic lymphocytic leukemia/small lymphocytic lymphoma (CLL/SLL) - Hemoglobinopathy - Marrow failure and related disorders (i.e., Fanconi's, Paroxysmal nocturnal hemoglobinuria (PNH), Pure Red Cell Aplasia) - Myelodysplasia/Myelodysplastic syndromes - Paroxysmal Nocturnal Hemoglobinuria - Severe combined immunodeficiency - Severe or very severe aplastic anemia - Autologous transplants for - Acute lymphocytic or nonlymphocytic (i.e., myelogenous) leukemia - Advanced Hodgkin's lymphoma with reoccurrence (relapsed) - Advanced non-Hodgkin's lymphoma with reoccurrence (relapsed) - Amyloidosis - Breast Cancer	 PCP – No copay Specialist – \$35 copay Inpatient Hospital: Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: \$80 copay Inpatient Hospital: Deductible, then 30% of plan allowance

Organ/tissue transplants - continued on next page

Benefit Description	You pay After the calendar year deductible
Organ/tissue transplants (cont.)	HDHP
These blood or marrow stem cell transplants are covered only in a National Cancer Institute or National Institutes of health approved clinical trial or a Plan-designated center of excellence if approved by the Plan's medical director in accordance with the Plan's protocols. If you are a participant in a clinical trial, the Plan will provide benefits for related routine care that is medically necessary (such as doctor visits, lab tests, X-rays and scans, and hospitalization related to treating the patient's condition) if it is not provided by the clinical trial. Section 9 has additional information on costs related to clinical trials. We encourage you to contact the Plan to discuss specific services if you participate in a clinical trial. • Allogeneic transplants for - Advanced Hodgkin's lymphoma - Advanced non-Hodgkin's lymphoma - Beta Thalassemia Major	In-network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: PCP – No copay Specialist – \$35 copay Inpatient Hospital: Deductible, then 20% of plan allowance Out-of-Network Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: \$80 copay Inpatient Hospital: Deductible, then 30% of plan allowance
 Chronic inflammatory demyelination polyneuropathy (CIDP) Early stage (indolent or non-advanced) small cell lymphocytic lymphoma Multiple myeloma Multiple sclerosis Sickle cell anemia Mini-transplants (non-myeloablative allogeneic, reduced intensity conditioning or RIC) for: Acute lymphocytic or non-lymphocytic (i.e., myelogenous) leukemia Advanced Hodgkin's lymphoma Breast cancer Chronic lymphocytic leukemia Chronic myelogenous leukemia Colon cancer Chronic lymphocytic lymphoma/small lymphocytic lymphoma (CLL/SLL) Early stage (indolent or non-advanced) small cell lymphocytic lymphoma Multiple myeloma Multiple sclerosis Myeloproliferative disorders (MPDs) 	

Benefit Description	You pay After the calendar year deductible
Organ/tissue transplants (cont.)	НДНР
- Ovarian cancer	In-network
- Prostate cancer	Office/Ambulatory Surgical Center (ASC)/Outpatient
- Renal cell carcinoma	Hospital:
- Sarcomas	• PCP – No copay
- Sickle cell anemia	• Specialist – \$35 copay
Autologous Transplants for	
- Advanced childhood kidney cancers	Inpatient Hospital:
- Advanced Ewing sarcoma	• Deductible, then 20% of plan allowance
- Advanced Hodgkin's lymphoma	Out-of-Network
- Advanced non-Hodgkin's lymphoma	Office/Ambulatory Surgical Center (ASC)/Outpatient
- Breast Cancer	Hospital:
- Childhood rhabdomyosarcoma	• \$80 copay
- Chronic myelogenous leukemia	Long Cont House State
- Chronic lymphocytic lymphoma/small lymphocytic lymphoma (CLL/SLL)	Inpatient Hospital:Deductible, then 30% of plan allowance
- Early stage (indolent or non-advanced) small cell lymphocytic lymphoma	
- Epithelial Ovarian Cancer	
- Mantle Cell (Non-Hodgkin lymphoma)	
- Multiple sclerosis	
- Small cell lung cancer	
- Systemic lupus erythematosus	
- Systemic sclerosis	
National Transplant Program (NTP)	In-network
Note: We cover related medical and hospital expenses of the donor when we cover the recipient. We cover donor testing for the actual solid organ donor or up to four bone marrow/stem cell transplant donors in addition to the testing of family members.	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital: • PCP – No copay
	• Specialist – \$35 copay
	Inpatient Hospital:
	Deductible, then 20% of plan allowance
	Out-of-Network
	Office/Ambulatory Surgical Center (ASC)/Outpatient Hospital
	• \$80 copay
	Inpatient Hospital:
	• Deductible, then 30% of plan allowance

Organ/tissue transplants - continued on next page

Benefit Description	You pay
	After the calendar year deductible
Organ/tissue transplants (cont.)	НДНР
 Donor screening tests and donor search expenses, except as shown above 	All charges
• Implants of artificial organs	
• Transplants not listed as covered	
Anesthesia	HDHP
Professional services provided in –	In-network
• Hospital (inpatient)	Office:
Hospital outpatient department	• PCP – No copay
Skilled nursing facility	Specialist – \$35 copay
Ambulatory surgical center	Ambulatory Surgical Center (ASC):
• Office	PCP – No copay
	• Specialist – \$35 copay
	Specialist – \$55 copay
	Outpatient Hospital:
	• PCP – No copay
	Specialist – \$35 copay
	Inpatient Hospital:
	Deductible, then 20% of plan allowance
	Out-of-Network
	Office:
	• \$80 copay
	Ambulatory Surgical Center (ASC):
	• \$80 copay
	Outpatient Hospital:
	• \$80 copay
	Inpatient Hospital:
	Deductible, 30% of plan allowance

Section 5(c). Services Provided by a Hospital or Other Facility and Ambulance Services

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations and exclusions in this brochure and are payable only when we determine they are medically necessary.
- The deductible is \$1,600 per Self Only enrollment or \$3,200 per Self Plus One and Self and Family enrollment for in-network services and \$3,200 per Self Only enrollment and \$6,400 per Self Plus One and Self and Family enrollment for out-of-network care each calendar year. The Self Plus One and Self and Family deductible can be satisfied by one or more family members. The deductible applies to all benefits in this Section unless we indicate differently.
- Only CareFirst allowable charges are applicable to the deductible.
- After you have satisfied your deductible, you will be responsible for your coinsurance amounts or co-payments for eligible medical expenses and prescriptions until you have reached our annual out of pocket maximum.
- The services listed below are for the charges billed by a physician or other health care professional for your surgical care. See Section 5 (c) for charges associated with the facility (i.e., hospital, surgical center, etc.).
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay.
- Surgical procedures may involve the services of a co-surgeon, surgical assistant or assistant-at surgery who may bill separately from the primary surgeon.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also, read Section 9 about coordinating benefits with other coverage, including with Medicare.
- The amounts listed below are for the charges billed by the facility (i.e., hospital or surgical center) or ambulance service for your surgery or care. Any costs associated with the professional charge (i. e., physicians, etc.) are in Sections 5(a) or (b).
- If a member chooses an out-of-network facility without prior approval, the member will be responsible for any amount in excess of our allowed benefit. If the admission is urgent or a medical emergency, the member will only be responsible for the per admission copay.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate co-pays and coinsurances.

YOUR PHYSICIAN MUST GET PRE-CERTIFICATION FOR SOME SURGICAL

PROCEDURES. Please refer to the pre-certification information shown in Section 3 to be sure which services require pre-certification and identify which surgeries require pre-certification.

Benefit Description	You pay After the calendar year deductible
Inpatient hospital	HDHP
Room and board, such as	In-network:
 Ward, semiprivate, or intensive care accommodations 	Deductible, then 20% of plan allowance
General nursing care	Out-of-network:
Meals and special diets	Deductible, then 30% of plan allowance
Note: If you want a private room when it is not medically necessary, you pay the additional charge above the semiprivate room rate.	
Other hospital services and supplies, such as:	In-network:
 Operating, recovery, maternity, and other treatment rooms 	Deductible, then 20% of plan allowance
Prescribed drugs and medications	Out-of-network:
Blood or blood plasma, if not donated or replaced	Deductible, then 30% of plan allowance
• Dressings, splints, casts, and sterile tray services	
Medical supplies and equipment, including oxygen	
• Anesthetics, including nurse anesthetist services	
• Take-home items	
 Medical supplies, appliances, medical equipment, and any covered items billed by a hospital for use at home (Note: calendar year deductible applies.) 	
Note: Hospitalization solely for Acute Rehabilitation is limited to 90 days per benefit period.	
Not covered:	All charges
• Custodial care	
 Non-covered facilities, such as nursing homes, schools 	
 Personal comfort items, such as phone, television, barber services, guest meals and beds 	
• Private nursing care	
Outpatient hospital or ambulatory surgical center	НДНР
Operating, recovery, and other treatment rooms	In-network:
 Prescribed drugs and medications 	Calendar year deductible applies
Pre-surgical testing	\$100 copay at an ambulatory surgical center
• Dressings, casts, and sterile tray services	\$300 copay in the outpatient department of a hospital for
 Medical supplies, including oxygen 	surgical procedures
Anesthetics and anesthesia service	\$200 for non-surgical hospital outpatient and clinic visit
Note: We cover hospital services and supplies related to dental procedures when necessitated by a non- dental physical impairment. We do not cover the dental procedures.	Out-of-network: • Calendar year deductible applies • \$500 copay at an ambulatory surgical center

Benefit Description	You pay After the calendar year deductible
Outpatient hospital or ambulatory surgical center (cont.)	HDHP
Note: Office visits rendered in a hospital, hospital clinic or health care provider's office visit on a hospital campus are not subject to the facility copay.	 In-network: Calendar year deductible applies \$100 copay at an ambulatory surgical center \$300 copay in the outpatient department of a hospital for surgical procedures \$200 for non-surgical hospital outpatient and clinic visit Out-of-network: Calendar year deductible applies \$500 copay at an ambulatory surgical center \$500 copay in the outpatient department of a hospital and clinic visit
Diagnostic Services such as laboratory tests and pathology services such as: Non-surgical Includes but, not limited to EKG's and EEG's Specialty Imaging	In-Network: 1) Labs: Deductible then, \$35 2) X-Rays: Deductible then, \$50 3) Other diagnostic services: Deductible then, \$50 4) Specialty Imaging: Deductible then, \$100 Out-of-Network: • Deductible, then 30% of plan allowance
Not covered: Blood and blood derivatives not replaced by the member	All Charges HDHP
Extended care benefits/Skilled nursing care facility benefits	пинг
If a Plan doctor determines that you need full-time skilled nursing care or need to stay in a skilled nursing facility, and we approve that decision, we will cover the comprehensive range of benefits with no dollar or day limit. • Bed, board, and general nursing care • Drugs, biologicals, supplies, and equipment ordinarily provided or arranged by the skilled nursing facility when prescribed by a Plan doctor.	 In-Network: Facility- 20% of plan allowance Out of Network: Facility- 30% of plan allowance
Not covered: Custodial care	All charges

Benefit Description	You pay After the calendar year deductible
Hospice care	НДНР
If terminally ill, you are covered for a supportive and palliative care in your home or at a hospice. This includes inpatient and outpatient care and family counseling. A Plan doctor, who certifies that you are in the terminal stages of illness, with a life expectancy of approximately six (6) months or less, will direct these services. Respite Care is limited to three (3) periods of 48 hours during the Hospice Eligibility Period. Bereavement Services are provided for up to three (3) visits during the 90 days following the patient's death. Note: Hospice services must be pre-approved	 In-network: Deductible applies \$35 copay Out-of-network Deductible applies \$80 copay
Not covered: Independent nursing, homemaker services	All charges
Ambulance	HDHP
 Local professional ambulance service when medically appropriate. Air ambulance, when medically necessary. The in-network cost-share will now be applied to approved out-of-network air ambulance. Members cannot be balanced billed. 	In-network: Calendar year deductible applies \$100 per trip Out-of-network: Calendar year deductible applies \$150 per trip Non-participating provider may charge you for the amount in excess of our allowed benefit.
Not covered: Air Ambulance unless medically necessary and no other transport is reasonably available.	All Charges

Section 5(d). Emergency Services/Accidents

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- Under the BlueChoice Advantage Option, the calendar year deductible is \$1,600 per Self Only enrollment or \$3,200 per Self Plus One and Self and Family enrollment for in-network services and \$3,200 per Self Only enrollment and \$6,400 per Self Plus One and Self and Family enrollment for out-of-network care each calendar year. The deductible applies to all benefits in this Section unless we indicate differently.
- Only CareFirst allowable charges are applicable to the deductible.
- After you have satisfied your deductible, your traditional medical coverage begins.
- Under your Traditional medical coverage, you will be responsible for your coinsurance amounts and copayments for eligible medical expenses and prescriptions.
- Please remember that when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also, read Section 9 about coordinating benefits with other coverage, including with Medicare.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate co-pays and coinsurances.

What is a medical emergency?

A medical emergency is the sudden and unexpected onset of a condition or an injury that you believe endangers your life or could result in serious injury or disability, and requires immediate medical or surgical care. Some problems are emergencies because, if not treated promptly, they might become more serious; examples include deep cuts and broken bones. Others are emergencies because they are potentially life-threatening, such as heart attacks, strokes, poisonings, gunshot wounds, or sudden inability to breathe. There are many other acute conditions that we may determine are medical emergencies – what they all have in common is the need for quick action.

What to do in case of emergency:

Benefits are provided for emergency services that you obtain when you have acute symptoms of sufficient severity-including severe pain-such that a prudent layperson who possesses average knowledge of health and medicine could reasonably expect that the absence of immediate medical attention would result in serious jeopardy to the person's health, serious impairment of bodily function, serious dysfunction of any bodily organ or part, or with respect to a pregnant member, serious jeopardy to the health of the member and/or their unborn child.

If you experience a medical emergency, you should call 911 or go directly to the nearest emergency facility. No authorization is needed for you to receive emergency services. Be sure to tell the workers in the emergency room that you are a Plan member so they can notify the Plan.

Urgent Care:

An urgent condition is a condition that is not a threat to your life, limbs, or bodily organs, but does require prompt medical attention. For urgent situations, please call your primary care provider. If your PCP is unavailable, call FirstHelp a free nurse advice line available 24 hours a day, 7 days a week. Call 800-535-9700 to speak to a registered nurse who will discuss your symptoms and recommend the most appropriate care.

Emergencies inside our service area:

You are encouraged to seek care from Plan providers in cases of accidental injury or medical emergency. However, if you need care immediately and cannot access a Plan provider, we will provide benefits for the initial treatment provided in the emergency room of the hospital, even if the hospital is not a plan hospital. If you need to stay in a facility our plan does not designate (a non-Plan facility), you must notify the Plan at(800) 367-1799 or (202) 646-0090 within 48 hours or on the first working day after the day they admitted you, unless you cannot reasonably do so. If you stay in a non-Plan facility and a Plan doctor believes that a Plan hospital can give you better care, then the facility will transfer you when medically feasible and we will fully cover any ambulance charges.

For this Plan to cover you, only Plan-providers can give you follow-up care that the non-Plan providers recommend.

Emergencies outside our service area:

- We will provide benefits for any medically necessary health service that you require immediately because of injury or unforeseen illness.
- If you need to stay in a medical facility, you must notify the Plan at (800) 367-1799 or (202) 646-0090 within 48 hours or on the first working day after the date they admit you, unless not reasonably possible to do so. If a Plan doctor believes a Plan hospital can give you better care, then the facility will transfer you when medically feasible, and we will fully cover any ambulance charges.
- For this Plan to cover you, Plan providers must provide any of the follow-up care that non-Plan providers may recommend to you.

Benefit Description	You pay After the calendar year deductible
Emergency Services	HDHP
Emergency care at an urgent care center	In-network:
• Emergency care as an outpatient in a hospital,	• Emergency Room - \$300 copay per visit (waived if admitted)
including doctors' services	Emergency Room-Professional Services - No copay
Note: We waive the ER copay if you are admitted to the hospital.	• Urgent care center - \$50 copay per visit
•	Out-of-network:
Note: For services within the service area and provided by a non-participating provider, the member	• Emergency Room - \$300 copay per visit (waived if admitted)
is not responsible for amounts in excess of the	Emergency Room-Professional Services - No copay
allowed benefits.	• Urgent care center - \$50 copay per visit
	Note: Out-of-Network Emergency Room and Professional Services are paid at the In-network level
Not covered:	All charges
Elective care or non-emergency care	
Ambulance	HDHP
Professional ambulance service when medically	In-network:
appropriate.	Calendar year deductible applies
Air ambulance, when medically necessary.	• \$100 per trip
 The in-network cost-share will now be applied to approved out-of-network air ambulance. Members 	Out-of-network:
cannot be balanced billed.	Calendar year deductible applies
Note: See 5(c) for non-emergency service.	• \$150 per trip
	 Non-participating provider may charge you for the amount in excess of our allowed benefit.
	Ambulance continued on next page

Benefit Description	You pay After the calendar year deductible
Ambulance (cont.)	HDHP
	Not covered: Air Ambulance unless medically necessary and no other transport is reasonably available.
Not covered:	All charges
Air Ambulance unless medically necessary and no other transport is reasonably available.	

Section 5(e). Mental Health and Substance Use Disorder Benefits

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- The calendar year deductible is \$1,600 per Self Only enrollment or \$3,200 per Self Plus One and Self and Family enrollment for in-network services and \$3,200 per Self Only enrollment and \$6,400 per Self Plus One and Self and Family enrollment for out-of-network care each calendar year. The Self Plus One and Self and Family deductible can be satisfied by one (1) or more family members. The deductible applies to all benefits in this Section unless we indicate differently. We added "No deductible" to show when a deductible does not apply.
- Only CareFirst allowable charges are applicable to the deductible.
- For facility care, the inpatient deductible applies to almost all benefits in this Section. We added "No deductible" to show when a deductible does not apply.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also, read Section 9 about coordinating benefits with other coverage, including with Medicare.
- YOUR PHYSICIAN MUST GET PRECERTIFICATION FOR HOSPITAL STAYS. Please refer to Section 3 for more information about precertification.
- We will provide medical review criteria or reason for treatment plan denial to enrollees, members or providers upon request or as otherwise required.
- OPM will base its review of disputes about treatment plans on the treatment plan's clinical appropriateness. OPM will generally not order us to pay or provide one clinically appropriate treatment plan in favor of another.
- Members will be responsible for all costs between the plan allowance and provider billed charges.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate co-pays and coinsurances.

Note: Inpatient professional services are paid the same as medical inpatient professional services.

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Benefit Description	You pay After the calendar year deductible
Professional services	НДНР
When part of a treatment plan we approve, we cover professional services by licensed professional mental health and substance use disorder treatment practitioners when acting within the scope of their license, such as psychiatrists, psychologists, clinical social workers, licensed professional counselors, or marriage and family therapists	Your cost-sharing responsibilities are no greater than for other illnesses or conditions.
 Diagnosis and treatment of psychiatric conditions, mental illness, or mental disorders. Services include: Diagnostic evaluation Crisis intervention and stabilization for acute episodes Medication evaluation and management 	 In-network: Inpatient professional - Deductible, then 20% of plan allowance Office - No copay Outpatient Professional Services- \$35 copay Out-of-network:
(pharmacotherapy)	• Inpatient professional - Deductible, then 30% of plan allowance

Professional services - continued on next page

Benefit Description	You pay After the calendar year deductible
Professional services (cont.)	НДНР
 Psychological and neuropsychological testing necessary to determine the appropriate psychiatric treatment Treatment and counseling (including individual or group therapy visits) 	 In-network: Inpatient professional - Deductible, then 20% of plan allowance Office - No copay Outpatient Professional Services- \$35 copay
 Diagnosis and treatment of substance use disorders, including detoxification, treatment and counseling Professional charges for intensive outpatient treatment in a provider's office or other professional setting 	 Out-of-network: Inpatient professional - Deductible, then 30% of plan allowance Office/Outpatient Professional Services - \$80 copay Note: Member is responsible for any cost between our plan allowance and the provider's billed charges.
Inpatient hospital or other covered facility	НДНР
Inpatient services provided and billed by a hospital or other covered facility Room and board, such as semiprivate or intensive accommodations, general nursing care, meals and special diets, and other hospital services	 In-network: Deductible, then 20% of plan allowance Out-of-network: Deductible, then 30% of plan allowance
Outpatient hospital or other covered facility	НДНР
Outpatient services provided and billed by a hospital or other covered facility Services such as partial hospitalization, half-way house, residential treatment, full-day hospitalization, or facility-based intensive outpatient treatment Note: Prior authorization is not required for administration of prescription drugs used to treat an opioid use disorder which contain methadone, buprenorphine, or naltrexone, when rendered in the Outpatient Mental Health and Substance Abuse setting	 In-network: Calendar year deductible applies \$100 for non-surgical hospital outpatient admissions Out-of-network: Calendar year deductible applies \$150 copay in the outpatient department of a hospital
Not covered Services	НДНР
Services that are not part of a preauthorized approved treatment plan.	All charges

Benefit Description	You pay After the calendar year deductible
CareFirst Addiction Program	HDHP
The goals of the Alcohol and Drug Addiction Community-Based Program are to:	CareFirst Preferred Addiction Recovery center - No cost share for intensive outpatient treatment program
 Provide Members with necessary treatments to deliver the best outcomes for their individual clinical circumstances. Provide access to cost effective addiction treatment programs that offer the most up-to-date clinically appropriate standards. Educate Members, PCPs and all stakeholders as to the causes, identification and treatments of addiction. Provide appropriate care in a community setting outside of a hospital or residential setting to enhance sustainable outcomes and lower costs. 	Other outpatient recovery centers - standard out-of-pocket amounts (copay, deductible, coinsurance) will apply.
Members may receive any of the following services as part of their treatment:	
Assessment	
Intensive outpatient program	
Outpatient detox	
Partial hospital program (PHP)	
Individual therapy	
Group therapy	
Family therapy	
 Medication assisted treatment (MAT) (includes psychiatrist assessment) 	
Preferred Recovery Centers can be located at https://member.carefirst.com/members/health-wellness/staying-healthy/addiction-program.page	

Section 5(f). Prescription Drug Benefits

Here are some important things to keep in mind about these benefits:

- We cover prescribed drugs and medications, as described in the chart beginning on the next page.
- Please remember that all benefits are subject to the definitions, limitations and exclusions in this brochure and are payable only when we determine they are medically necessary.
- Federal law prevents the pharmacy from accepting unused medications.
- Members must make sure their prescriber obtain prior approval/authorizations for certain prescription drugs and supplies before coverage applies. Prior approval/authorizations must be renewed periodically.
- The calendar year deductible is \$1,600 per Self Only enrollment or \$3,200 per Self Plus One and Self and Family enrollment for in-network services and \$3,200 per Self Only enrollment and \$6,400 per Self Plus One and Self and Family enrollment for out-of-network care each calendar year. The Self Plus One and Self and Family deductible can be satisfied by one (1) or more family members. The deductible applies to all benefits in this section unless we indicate differently.
- Only CareFirst allowable charges are applicable to the deductible.
- After you have satisfied your deductible, your traditional medical coverage begins.
- The deductible is waived for preferred generic drugs to treat asthma, blood pressure, cholesterol, depression and diabetes.
- Under your traditional medical coverage, you will be responsible for your coinsurance amounts for eligible medical expenses or copayments for eligible prescriptions.
- Mandatory Generic Drug Substitution applies to this plan. If your physician writes "Dispense as Written" for the brand-name drug, and you receive a brand-name drug when a Federally approved generic drug is available, you will have to pay the difference in cost between the brand-name drug and the generic plus the brand copay.
- Out-of-Network: Members will be responsible for all charges for drugs obtained at a non-Plan pharmacy; except for out-of-area emergencies.

Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also read Section 9 about coordinating benefits with other coverage, including with Medicare.

There are important features you should be aware of. These include:

- Who can write your prescription. A licensed physician or dentist, and in states allowing it, licensed/certified providers with prescriptive authority prescribing within their scope of practice must prescribe your medication.
- Where you can obtain them. You may fill the prescription at a Plan pharmacy, or by mail. You may contact CVS Health at (800) 241-3371 to get more information on the mail order service. We will now require members to fill certain specialty medications within a designated network. Currently the exclusive specialty pharmacy network consists of CVS/Caremark.
- We use a formulary. A formulary is a list of covered drugs. Our drug list is reviewed and approved by an independent national committee comprised of physicians, pharmacists and other heatlh care professionals who make sure the drugs on the formulary are safe and clinically effective. Some drugs may be excluded from the formulary and others may require prior authorization from the plan before being filled. Members may request a medical necessity waiver from the plan to obtain medications that require prior authorization or medications that are excluded from formulary.
- We have a managed formulary. If your provider believes a name brand product is necessary or there is no generic available, a name brand drug from a formulary list may be prescribed. This list of name brand drugs is a preferred list of drugs that we selected to meet patient needs at a lower cost. To order a prescription drug brochure, you may contact CVS Health at (800)241-3371.

- These are the dispensing limitations. You can receive up to 34 days' worth of medication for each fill of prescriptions at a local Plan pharmacy. In addition, you can receive up to 90 days of medications through our mail order pharmacy program or through a local pharmacy, and will pay two (2) copays. Your copay will be \$0, \$50, \$75 or \$150 for a 34-day supply or less at the retail pharmacy and twice that amount for 35-day supply or greater up to 90 days. You can purchase the same prescriptions through the mail order service that can be purchased through your community pharmacy. In most cases, you can get a refill once you have taken 75% of the medication. Your prescription will not be refilled prior to the 75% usage guidelines. A generic equivalent will be dispensed if it is available, unless your physician specifically requires a name brand. Certain drugs require clinical prior authorization. Contact the Plan for a listing of which drugs are subject to the prior authorization policy. Prior authorization may be initiated by the Prescriber or the pharmacy by calling CVS Health at (800)241-3371.
- Why use generic drugs? A generic drug is the chemical equivalent of a corresponding brand name drug dispensed at a lower cost. You can reduce your out-of-pocket expenses by choosing a generic drug over a brand name drug. Please check the detailed charts in this section to see what you would pay should you get the brand named drug when a generic equivalent is available. If a drug is not available in a generic form, the appropriate brand copay will apply. Mandatory Generic Drug Substitution applies to this plan. If your physician writes "Dispense as Written" for the brand name drug, and you receive a brand name drug when a Federally approved generic drug is available, you will have to pay the difference in cost between the brand name drug and the generic plus the brand copay.
- When you do have to file a claim. Call our preferred drug vendor, CVS Health at (800)241-3371 to order prescription drug claim forms. You will send the prescription drug claim form to: CVS Health, P.O. Box 52136, Phoenix, AZ 85072.
- Specialty drugs are covered exclusively through CVS Specialty. Specialty drugs are high-cost, prescription drugs used to treat serious or chronic medical conditions and require special handling (such as refrigeration), administration or monitoring. Through CVS Specialty, you will receive convenient mail delivery to the address of your choice including your home, doctor's office or a CVS Pharmacy location. CVS Specialty provides your specialty drugs and personalized pharmacy care management services including:
 - Access to a team of clinicians specially trained in your condition
 - On-call pharmacist 24 hours a day, seven days a week
 - Coordination of care with you and your doctor
 - Drug and condition-specific education and counseling
 - Insurance and financial coordination assistance
- Your doctor may send a prescription to CVS Specialty via e-prescription, phone (800-799-0692), or fax (855-296-0210).

Benefit Description	You pay After the calendar year deductible
Covered medications and supplies	HDHP
 We cover the following medications and supplies prescribed by a Plan physician and obtained from a Plan pharmacy or through our mail order program: Drugs and medications that by Federal law of the United States require a physician's prescription for their purchase, except those listed as <i>Not covered</i> Insulin Diabetic supplies limited to: Disposable needles and syringes for administration of covered medications. Drugs for sexual dysfunction (Subject to dosage limitations) Drugs to treat gender dysphoria 	Retail up to 34-day supply per copay: Select Generics - No deductible and \$0 Tier 1 generics - Deductible, then \$0 Tier 2 preferred brand - Deductible, then \$50 Tier 3 non-preferred brand - Deductible, then \$75 Tier 4 preferred specialty - Deductible, then \$100 Tier 5 non-preferred specialty - Deductible, then \$150 Preferred and non-preferred brand Insulin - No deductible, then \$30 copay Maintenance Drugs up to 90-day supply per copay: Select Generics - No deductible and \$0 Tier 1 generics - Deductible, then \$0 Tier 2 preferred brand - Deductible, then \$150 Tier 3 non-preferred brand - Deductible, then \$150 Tier 4 preferred specialty - Deductible, then \$200 Tier 5 non-preferred specialty - Deductible, then \$300

Benefit Description	You pay After the calendar year deductible
Covered medications and supplies (cont.)	НДНР
 The following drug classes are typically used for gender dysphoria and are covered regardless of gender designation: Progestins Gonadotropin-Releasing Hormone Agonists Aldosterone Antagonists, Selective Antineoplastics, Antiandrogens Oral Contraceptives Estrogen Derivatives Androgens Drugs for anti-obesity based on medical necessity and require prior authorization IVF drugs based on medical necessity and require prior authorization 	Retail up to 34-day supply per copay: Select Generics - No deductible and \$0 Tier 1 generics - Deductible, then \$0 Tier 2 preferred brand - Deductible, then \$50 Tier 3 non-preferred brand - Deductible, then \$75 Tier 4 preferred specialty - Deductible, then \$100 Tier 5 non-preferred specialty - Deductible, then \$150 Preferred and non-preferred brand Insulin - No deductible, then \$30 copay Maintenance Drugs up to 90-day supply per copay: Select Generics - No deductible and \$0 Tier 1 generics - Deductible, then \$0 Tier 2 preferred brand - Deductible, then \$150 Tier 4 preferred specialty - Deductible, then \$200
Note: Infertility is the inability to conceive or produce conception after 1 year of unprotected sex when an individual is under 35 years of age, or 6 months for an individual age 35 or older or failed attempts at artificial insemination. There are various reproductive treatments available for people facing infertility, which are customized according to their medical history and diagnostic results.	Tier 5 non-preferred specialty - Deductible, then \$300 Mandatory Generic Drug Substitution applies to this plan. If your prescriber writes "Dispense as Written" for the brand name drug, and you receive a brand name drug when a Federally approved generic drug is available, you will have to pay the difference in cost between the brand name drug and the generic plus the brand copay.
Note:	
Specialty drugs are typically high in cost and have one or more of the following characteristics:	
- Injectable, infused, inhaled, or oral therapeutic agents, or products of biotechnology	
 Complex drug therapy for a chronic or complex condition, and/or high potential for drug adverse effects 	
- Specialized patient training on the administration of the drug (including supplies and devices needed for administration) and coordination of care is required prior to drug therapy initiation and/or during therapy	
Unique patient compliance and safety monitoring requirements	
- Unique requirements for handling, shipping, and storage	
- Intravenous fluids and medications for home use, implantable drugs (such as Norplant), some injectable drugs (such as Depo Provera), and IUDs are covered under the Medical and Surgical Benefits	

Covered medications and supplies - continued on next page

Benefit Description	You pay After the calendar year deductible
Covered medications and supplies (cont.)	НДНР
 Specialty drugs require pre-authorization and the use of preferred pharmacies Glucometers are covered as Durable Medical Equipment under the Medical and Surgical Benefits. See page 125 No deductible for select generic drugs for treatment of asthma, blood pressure, cholesterol, depression and diabetes Specialty drugs are limited to a 34-day supply for the first initial fill 	Retail up to 34-day supply per copay: Select Generics - No deductible and \$0 Tier 1 generics - Deductible, then \$0 Tier 2 preferred brand - Deductible, then \$50 Tier 3 non-preferred brand - Deductible, then \$100 Tier 5 non-preferred specialty - Deductible, then \$150 Preferred and non-preferred brand Insulin - No deductible, then \$30 copay Maintenance Drugs up to 90-day supply per copay: Select Generics - No deductible and \$0 Tier 1 generics - Deductible, then \$100 Tier 2 preferred brand - Deductible, then \$100 Tier 3 non-preferred brand - Deductible, then \$150 Tier 4 preferred specialty - Deductible, then \$200 Tier 5 non-preferred specialty - Deductible, then \$300 Mandatory Generic Drug Substitution applies to this plan. If your prescriber writes "Dispense as Written" for the brand name drug, and you receive a brand name drug when a Federally approved generic drug is available, you will have to pay the difference in cost between the brand name drug and the generic plus the brand copay.
Preventive Care medications to promote better health as recommended by ACA	No copay
The following drugs and supplements are covered without cost-share, even if over-the-counter, are prescribed by a health care professional and filled at a network pharmacy.	
For a complete list of medications go to the U.S. Preventive Services Task Force (USPSTF) website at www.uspreventiveservicestaskforce.org\	
Note: To receive this benefit a prescription from a doctor must be presented to pharmacy.	

Covered medications and supplies - continued on next page

Benefit Description	You pay After the calendar year deductible
Covered medications and supplies (cont.)	НДНР
Preventive Care medications to promote better health as recommended by ACA includes the following:	No copay
Men and women ages 40 through 75 years old	
No quantity limit	
No prior authorization	
 Low to moderate dose statins, generics only (no high dose or brand statins are included) 	
The following generic drugs are covered without cost-share as prescribed by a health care professional and filled at a network pharmacy and will be made available as follows:	
Atorvastatin 10 mg, 20 mg	
Fluvastatin 20 mg, 40 mg	
Fluvastatin ER 80 mg	
• Lovastatin 10 mg, 20 mg, 40 mg	
 Pravastatin 10 mg, 20 mg, 40 mg, 80 mg 	
• Rosuvastatin 5 mg, 10 mg	
• Simvastatin 5 mg, 10 mg, 20 mg, 40 mg	
Note: For statin prescriptions outside of these age ranges and/or strengths our standard plan benefits will apply.	
The following prescription drugs are covered in full:	No copay
- Chemotherapy medications received through a pharmacy	
 Preventive breast cancer drugs for women who are at an increased risk for breast cancer, and at a low risk for adverse medication effects 	
Please refer to our website www.carefirst.com/fedhmo for any updates to this list and for additional information on how these items are covered.	
Smoking deterrents	Nothing, up to two (2) attempts per year
Note: Medications approved by the FDA to treat tobacco dependence are covered under the tobacco cessation benefits and dispensed under our pharmacy program. To be covered, the medications must be prescribed by a physician, even if it is available overthe-counter.	
Contraceptive drugs and devices as listed in the www.aspe.hhs.gov/sites/default/files/documents/786fa55a84e7e3833961933124d70dd2/preventive-services-ib-2022.pdf site.	No copay
	Covered medications and supplies - continued on next page

Benefit Description	You pay
	After the calendar year deductible
Covered medications and supplies (cont.)	НДНР
Contraceptive coverage is available at no cost to FEHB members. The contraceptive benefit includes at least one option in all methods of contraception (as well as the screening, education, counseling, and follow-up care). Any contraceptive that is not already available without cost sharing on the formulary can be accessed through the contraceptive exceptions process described below.	No copay
• Preventive Services Contraceptive Zero Copay Exception criteria is intended to allow the member to receive a \$0 member cost share for any Health Care Reform preventive services contraceptive product not already covered at a \$0 member cost share when determined to be medically necessary. To request the exception your provider should contact CVS directly via phone or fax the Exception Request Form.	
 Reimbursement for over-the-counter contraceptives can be submitted by following the instructions on the Prescription Reimbursement Claim Form found here https://www.caremark.com/portal/asset/ Carefirst_paperclaim_english.pdf 	
Not covered:	All Charges
• Drugs and supplies for cosmetic purposes	
Drugs to enhance athletic performance	
• Medical supplies such as dressings and antiseptics	
 Drugs obtained at a non-Plan pharmacy; except for out-of-area emergencies 	
 Vitamins, nutrients and food supplements not listed as a covered benefit even if a physician prescribes or administers them, except as listed above 	
 Nonprescription medications unless specifically indicated elsewhere 	
 Fertility drugs that are not deemed medically necessary. 	
Note: Drugs that do not require a prescription by Federal law (Over-the-counter medications) that are not part of the preventive drug benefit. Listed preventive care over-the-counter drugs can be submitted only if the member presents a prescription form completed by an authorized provider.	

Section 5(g). Dental Benefits

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- If you are enrolled in a Federal Employees Dental/Vision Insurance Program (FEDVIP) Dental Plan, your FEHB Plan will be first/primary payor of any Benefit payments and your FEDVIP Plan is secondary to your FEHB Plan. *See Section 9*, Coordinating benefits with other coverage.
- Plan dentists must provide or arrange your care.
- We cover hospitalization for dental procedures only when a non-dental physical impairment exists which makes hospitalization necessary to safeguard the health of the patient. See Section 5(c) for inpatient hospital benefits. We do not cover the dental procedure unless it is described below.
- Please remember that, when you see providers who are not contracted with CareFirst BlueCross BlueShield or are not participating in any of our networks, you may be responsible for any amount in excess of our allowed benefit in addition to the appropriate deductible and copay.
- Be sure to read Section 4, *Your costs for covered services*, for valuable information about how cost-sharing works. Also, read Section 9 about coordinating benefits with other coverage, including with Medicare.

Benefit Description	You pay After the calendar year deductible	
Accidental injury benefit	НДНР	
We cover restorative services and supplies necessary to promptly repair (but not replace) sound natural teeth. The need for these services must result from an accidental injury.	In-network: • \$35 visit copay Out-of-network: • \$80 visit copay	
Dental benefits	НДНР	
We have no other benefits	All charges	

Section 5(h). Wellness and Other Special Features

Feature	Description	
Flexible benefits option	Under the flexible benefits option, we determine the most effective way to provide services.	
	 We may identify medically appropriate alternatives to regular contract benefits as a less costly alternative. If we identify a less costly alternative, we will ask you to sign an alternative benefits agreement that will include all of the following terms in addition to other terms as necessary. Until you sign and return the agreement, regular contract benefits will continue. 	
	• Alternative benefits will be made available for a limited time period and are subject to our ongoing review. You must cooperate with the review process.	
	By approving an alternative benefit, we do not guarantee you will get it in the future.	
	 The decision to offer an alternative benefit is solely ours, and except as expressly provided in the agreement, we may withdraw it at any time and resume regular contract benefits. 	
	• If you sign the agreement, we will provide the agreed-upon alternative benefits for the stated time period (unless circumstances change). You may request an extension of the time period, but regular contract benefits will resume if we do not approve your request.	
	 Our decision to offer or withdraw alternative benefits is not subject to OPM review under the disputed claims process. However, if at the time we make a decision regarding alternative benefits, we also decide that regular contract benefits are not payable, then you may dispute our regular contract benefits decision under the OPM disputed claim process (see Section 8). 	
24 hour nurse line	If you have any health concerns, call FirstHelp at (800) 535-9700, 24 hours a day, 7 days a week and talk with a registered nurse who will discuss treatment options and answer your health questions.	
Services for deaf and hearing impaired	Our TTY number for Customer Service is (202) 479-3546.	
Care Team Program	We provide programs for members diagnosed with coronary artery disease, congestive heart failure, diabetes, cancer, asthma and other chronic conditions. These programs are designed to help you better understand and manage your condition. Our Care Team Program benefits may include:	
	• Educational materials, such as self-monitoring charts, resource listings, self-care tips, and a quarterly newsletter	
	A health assessment and nurse consultation	
	Access to a 24-hour Nurse Advisor help line	
	Please call us at (800) 783-4582 for more information about our Care Team Program.	
Guest membership	If you, or one of your covered family members, move outside of our service area for an extended period of time (for example, if your child goes to college in another state), you may be able to take advantage of our Guest Membership Program. This program may allow you or your dependents the option to utilize the benefits of an affiliated BlueCross BlueShield HMO. Please contact us at (888) 452-6403 for more information of the Guest Membership Program.	

Blue Rewards	Financial incentives can effectively encourage Members to take an active role in their own health. Through Blue Rewards - the CareFirst Health and Wellness Incentive Program - Members can earn a reward for completing specific activities that increase the likelihood of success in their wellness efforts. For 2024, the Blue Rewards incentive program will include Subscribers and Spouse/ Domestic Partners for all CareFirst medical plans to encourage initial and ongoing engagement. Blue Rewards will feature three types of rewards 1) participation-based rewards, 2) ongoing rewards, and 3) coaching rewards: Both you and your spouse/domestic partner will be rewarded for completing one, or all of the following activities: 1. Choose a PCP AND complete their health screening with your PCP or at a CVS MinuteClinic to earn \$100. You must complete within 180 days of your effective date. 2. Complete a health assessment AND provide consent to receive wellness related communications (emails) to earn \$50. You must complete within 180 days of your effective date. 3. Retake by updating/confirming responses to your health assessment. Answers must be updated or confirmed no earlier than 90 days after the original assessment, and before the end of the benefit period to earn \$50. 4. Participate in Health Coaching Sessions. You may earn rewards for completing one (1), two (2), or three (3) coaching sessions. Completing coaching sessions are based on member participation and not dependent on achieving an outcome and/or health-related goal. Only one (1) coaching session per 2-60 days will count towards an incentive. Members will earn \$30 for coaching session one, \$70 for coaching session two, and \$100 for coaching session three. A maximum of three (3) coaching sessions per Benefit Period will count towards the incentive in the form of a medical expense debit card to help pay for deductibles, copays, and coinsurance for CareFirst health, pharmacy, vision, and dental costs. The debit card reduces barriers to care and is preloaded wit
SmartShopper Program	The SmartShopper incentive and engagement Program is available to Subscribers and Spouses for all CareFirst medical plans. A Member is eligible to participate in the program if they require a specific treatment or procedure as specified by CareFirst. A Member is able to utilize the SmartShopper Program by means of CareFirst's integrated digital tool or by calling 888-345-2873 and speaking with a member of the Personal Assistant Team ("PAT"). Members are able to earn rewards for selecting the most cost-effective providers and site of service for care. A Member will receive an incentive for each service or category of Comparable Health Care Service resulting from comparison shopping and there is no limit on the Incentive amount(s) a Member may earn in the benefit period.
CareFirst Behavioral Health Digital Resource	CareFirst is working with 7 Cups, an online emotional support company that uses a robust technology platform that allows you to access a variety of support options through your smartphone, computer or tablet. The four main support options are: trained volunteer listeners, growth paths, community support, and licensed professionals. If needed, you have the opportunity to connect with behavioral health providers in the CareFirst provider network.

Ovia Health

Included with your CareFirst WellBeing program for members 18 and over, Ovia offers support for reproductive health, including conceiving, pregnancy, post- partum, parenting, and perimenopause/ menopause. Users will choose their goal and Ovia will customize the member experience to deliver personalized insights, tips and content - which includes access to Care Advocates and coaches specializing in reproductive health.

Follow these steps to get started today!

- 1. Log in to your CareFirst WellBeing account (or create one at carefirst.com/wellbeing)
- 2. Under Achieve, choose Programs to view your women's health programs
- 3. Select Ovia and follow the prompts to get started
- 4. Download the Ovia app and explore

Section 5(i). Health Education Resources and Account Management Tools

Special features	Description			
Health education	My Account			
resources	This tool gives members access to their claims and benefit eligibility information when			
www.carefirst.com/fedhmo	they log in to the secure, password- protected site. Each covered member over the age of 14 may create their own user ID and password. After creating a password, members can:			
Visit our expanded web	View who is covered under their contract			
option	Current and historical claims status			
	Order a new ID card			
	Additional features include:			
	Drug pricing tool			
	Hospital comparison tool			
	Treatment cost estimator			
	Provider Directory with special information			
	Health Risk Assessment			
	My CareFirst			
	This is our member health and wellness section. Here you can find:			
	Health Library of Medical Conditions			
	Health Lifestyle Section: Nutrition, Fitness, etc.			
	Personal Health page, with tracking tools and assistance setting health and wellness goals			
	Telephonic Health Coaching			
	The healthy lifestyle coaching program fills a void between healthy employees and those who suffer from chronic diseases. Employees who are at high risk for future disease as identified by MyHealthProfile are invited to participate in healthy lifestyle coaching sessions.			
	These are scheduled phone conversations where employees develop a relationship with a clinician (health coach) trained in motivational interviewing and in behavior change theory. The health coach identifies a number of factors including the employee's existing barriers to change and their readiness to change. The health coach then helps the employee set achievable short-term and long-term goals so they can make a permanent change in health behavior.			
Account management tools	For each HSA and HRA account holder, we maintain a complete claims payment history online through www.carefirst.com/fedhmo			
	Your balance will also be shown on your explanation of benefits (EOB) form. You will receive an EOB after every claim.			
	If you have an HSA :			
	Once your account is activated, periodic accounts statements will be available			
	To receive electronic statements:			
	- Log on on to www.carefirst.com/fedhmo to complete initial registration and gain entry to "My Account"			
	You may also access your account on-line at <u>www.carefirst.com/fedhmo</u>			

	If you have an HRA: • Your balance will also be shown on your EOB form. • Log on on to www.carefirst.com/fedhmo • Your HRA balance will be available online after you login through www.carefirst.com/fedhmo then click on "Coverage" and under "My Plan" click on "BlueFund HRA."
Consumer choice information	As a member of BlueChoice Advantage HDHP, you may choose any provider. However, you will receive discounts when you see a network provider. Directories are available online at www.carefirst.com/fedhmo . Pricing information for medical care and prescription drugs is available at www.carefirst.com/fedhmo . Link to online pharmacy through www.carefirst.com/fedhmo . Educational materials on the topics of HSAs, HRAs and HDHPs are available at www.carefirst.com/fedhmo .
Care support	Patient safety information is available online at www.carefirst.com/fedhmo/html/health-wellness .

Non-FEHB benefits available to Plan members

Non-FEHB benefits available to Plan members

The benefits on this page are not part of the FEHB contract or premium, and you cannot file an FEHB disputed claim about them. Fees you pay for these services do not count toward FEHB deductibles or out-of-pocket maximums. These programs and materials are the responsibility of the Plan and all appeals must follow their guidelines. For additional information, contact the Plan at (888)789-9065 or visit their website at www.carefirst.com/fedhmo

Options/Blue365 Discount Programs

As a member, you have access to fitness centers, acupuncture, spas, chiropractic care, nutritional counseling, laser vision correction, hearing aids and more. Visit www.carefirst.com/options to learn more.

Dental Savings Plan

BlueChoice Discount Dental Program -- "Save 20%-40% off most dental procedures including routine office visits, x-rays, exams, fillings, root canals and even orthodontics. The BlueChoice Discount Dental Program is included at no additional charge as part of your CareFirst BlueChoice medical plan and is administered by The Dental Network, an independent licensee of the Blue Cross and Blue Shield Association. There is no separate ID card. To get your dental services at discounted fees, simply present your BlueChoice member ID card when you visit any participating provider. There are no claim forms, no maximums, and no deductibles. To find a participating provider, search our online provider directory at www.carefirst.com/fedhmo. If you have any questions regarding the discount dental program, please call 844-495-0653.

Non-FEHB benefits available to Plan members

MediGap-65 and Supplement-65 Medicare Supplemental Plans (For Medicare-eligible individuals in Maryland, District of Columbia and Northern Virginia)

Choose from eight (8) CareFirst Medicare Supplemental plans to give you protection against the important costs Medicare doesn't cover—costs that can add up to thousands of dollars each year.

Dental Plans (For Maryland, District of Columbia and Northern Virginia residents) Regular, preventive dental care is an important part of staying healthy. That's why CareFirst brings you 4 dental plans:

- Dental HMO (Less than \$.35 a day) 580+ participating providers and predictable copayments for routine and major dental services (Administered by The Dental Network in MD and CareFirst BlueChoice, Inc. in DC and VA)
- Preferred Dental (Less than \$.50 a day) 3,600+ participating providers and 100% coverage for preventive and diagnostic care (Administered by Group Hospitalization and Medical Services, Inc. in DC and VA)
- BlueDental Preferred (Less than \$1.00 a day) and Preferred Dental Plus (Less than \$1.30 a day) 63,000+ network
 providers, 100% coverage for preventive and diagnostic care and extensive benefits for major dental services
 (Administered by CareFirst of Maryland, Inc. in MD and by Group Hospitalization and Medical Services, Inc. in DC and
 VA)

Section 6. General Exclusions – Services, Drugs and Supplies We Do Not Cover

The exclusions in this section apply to all benefits. There may be other exclusions and limitations listed in Section 5 of this brochure. Although we may list a specific service as a benefit, we will not cover it unless your Plan doctor determines it is medically necessary to prevent, diagnose, or treat your illness, disease, injury, or condition. For information on obtaining prior approval for specific services, such as transplants, see Section 3, You need prior approval for certain services.

We do not cover the following:

- Services, drugs, or supplies you receive while you are not enrolled in this Plan.
- Services, drugs, or supplies not medically necessary.
- · Services, drugs, or supplies not required according to accepted standards of medical, dental, or psychiatric practice.
- Experimental or investigational procedures, treatments, drugs or devices (see specifics regarding transplants).
- Services, drugs, or supplies related to abortions, except when the life of the mother would be endangered if the fetus were carried to term, or when the pregnancy is the result of an act of rape or incest.
- Services, drugs, or supplies you receive from a provider or facility barred from the FEHB Program.
- Services, drugs, or supplies you receive without charge while in active military service.
- Services or supplies for which no charge would be made if the covered individual had no health insurance coverage.
- Services or supplies furnished by yourself, immediate relatives or household members, such as spouse, parents, children, brothers or sisters by blood, marriage or adoption.
- Services or supplies furnished or billed by a non-covered facility, exception being medically necessary prescription drugs and physical, speech and occupational therapy rendered by a qualified professional therapist on an outpatient basis are covered subject to Plan Limits.
- Charges which the enrollee or Plan has no legal obligation to pay, such as excess charges for an annuitant age 65 or older who is not covered by Medicare Parts A and/or B, doctor's charges exceeding the amount specified by the Department of Health Medicare limiting charge, or State premium taxes however applied).
- Services or supplies we are prohibited from covering under the law.

Section 7. Filing a Claim for Covered Services

This Section primarily deals with post-service claims (claims for services, drugs or supplies you have already received). See Section 3 for information on pre-service claims procedures (services, drugs or supplies requiring prior Plan approval), including urgent care claims procedures. When you see Plan providers, receive services at Plan hospitals and facilities, or obtain your prescription drugs at Plan pharmacies, you will not have to file claims. Just present your identification card and pay your copayment, coinsurance, or deductible.

You will only need to file a claim when you receive emergency services from non-plan providers. Sometimes these providers bill us directly. Check with the provider.

How to claim benefits

To obtain claim forms, claims filing advice or answers about our benefits, contact us at (888) 789-9065, or on our website at www.carefirst.com/fedhmo.

In most cases, providers and facilities file claims for you. Provider must file the form CMS-1500, Health Insurance Claim Form. Your facility will file the UB-04 form.

When you must file a claim – such as for services you received overseas or when another group health plan is primary – submit it on the CMS-1500 or a claim form that includes the information shown below. Bills and receipts should be itemized and show:

- Patient's name, date of birth, address, phone number and relationship to enrollee
- Patient's Plan identification number
- Name and address of the provider or facility providing the service or supply
- · Dates that services or supplies were furnished
- · Diagnosis
- · Type of each service or supply
- · Charge for each service or supply

Note: Canceled checks, cash register receipts, or balance due statements are not acceptable substitutes for itemized bills.

In addition:

- If another health plan is your primary payor, you must send a copy of the explanation of benefits (EOB) form you received from your primary payor (such as the Medicare Summary Notice (MSN)) with your claim.
- Bills for home nursing care must show that the nurse is a registered or licensed practical nurse.
- If your claim is for the rental or purchase of durable medical equipment; private duty
 nursing; and/or physical therapy, occupational therapy, or speech therapy, you must
 provide a written statement from the physician specifying the medical necessity for the
 service or supply and the length of time needed.
- Claims for prescription drugs and supplies must include receipts that show the
 prescription number, name of drug or supply, prescribing physician's name, date, and
 charge.
- We will provide translation and currency conversion services for claims for overseas (foreign) services.

Deadline for filing your claim

Send us all the documents for your claim as soon as possible. You must submit the claim by December 31 of the year after the year you received the service. If you could not file on time because of Government administrative operations or legal incapacity, you must submit your claim as soon as reasonably possible. Once we pay benefits there is a (3) three-year limitation on the reissuance of uncashed checks.

Post service claims procedure

We will notify you of our decision within 30 days after we receive your post-service claim. If matters beyond our control require an extension of time, we may take up to an additional 15 days for review and we will notify you before the expiration of the original 30-day period. Our notice will include the circumstances underlying the request for the extension and the date when a decision is expected.

If we need an extension because we have not received necessary information from you, our notice will describe the specific information required and we will allow you up to 60 days from the receipt of the notice to provide the information.

If you do not agree with our initial decision, you may ask us to review it by following the disputed claims process detailed in Section 8 of this brochure.

Records

Keep a separate record of the medical expenses of each covered family member as deductibles and maximum allowances apply separately to each person. Save copies of all medical bills, including those you accumulate to satisfy a deductible. In most instances they will serve as evidence of your claim. We will not provide duplicate or year-end statements.

Overseas claims

For covered services you receive in hospitals outside the United States and Puerto Rico and performed by physicians outside the United States, send a completed Overseas Claim Form and the itemized bill to:

BlueCard Worldwide Service Center, P.O. Box 72017, Richmond, VA 23255-2017 USA. Obtain Overseas Claim Forms from our website, www.carefirst.com/fedhmo. If you have questions about the processing of overseas claims contact (800) 810-2583.

When we need more information

Please reply promptly when we ask for additional information. We may delay processing or deny benefits for your claim if you do not respond. Our deadline for responding to your claim is stayed while we await all of the additional information notified to process your claim.

Authorized representative

You may designate an authorized representative to act on your behalf for filing a claim or to appeal claims decisions to us. For urgent care claims, we will permit a health care professional with knowledge of your medical condition to act as your authorized representative without your express consent. For the purposes of this section, we are also referring to your authorized representative when we refer to you.

Notice Requirements

If you live in a county where at least 10% of the population is literate only in a non-english language (as determined by the Secretary of Health and Human Services), we will provide language assistance in that non-English language. You can request a copy of your Explanation of Benefits (EOB) statement, related correspondence, oral language service (such as phone customer assistance), and help with filing claims and appeals (including external reviews) in the applicable non-English language. The English versions of your EOBs and related correspondence will include information in the non-English language about how to access language services in that non-English language.

Any notice of an adverse benefit determination or correspondence from us confirming an adverse benefit determination will include information sufficient to identify the claim involved (including the date of service, the healthcare provider, and the claim amount, if applicable), and a statement describing the availability, upon request, of the diagnosis and procedure codes.

Section 8. The Disputed Claims Process

You may appeal directly to the Office of Personnel Management (OPM) if we do not follow required claims processes. For more information about situations in which you are entitled to immediately appeal to OPM, including additional requirements not listed in Sections 3, 7 and 8 of this brochure, please call your plan's customer service representative at the phone number found on your enrollment card, plan brochure, or plan website.

Please follow this Federal Employees Health Benefits Program disputed claims process if you disagree with our decision on your post-service claim (a claim where services, drugs or supplies have already been provided). In Section 3 *If you disagree with our pre-service claim decision*, we describe the process you need to follow if you have a claim for services, referrals, drugs or supplies that must have prior Plan approval, such as inpatient hospital admissions.

To help you prepare your appeal, you may arrange with us to review and copy, free of charge, all relevant materials and Plan documents under our control relating to your claim, including those that involve any expert review(s) of your claim. To make your request, please contact our Customer Service Department by writing to Mail Administrator, P.O. Box 14114, Lexington, KY 40512-4114 or calling (888) 789-9065.

Our reconsideration will take into account all comments, documents, records, and other information submitted by you relating to the claim, without regard to the initial benefit determination or whether the information was submitted or consideration the initial benefit determination.

When our initial decision is based (in whole or in part) on a medical judgment (i.e., medical necessity, experimental/investigational), we will consult with a healthcare professional who has appropriate training and experience in the field of medicine involved in the medical judgment and who was not involved in making the initial decision.

Our reconsideration will not take into account the initial decision. The review will not be conducted by the same person, or their subordinate who made the initial decision.

We will not make our decisions regarding hiring, compensation, termination, promotion, or other similar matters with respect to any individual (such as a claims adjudicator or medical expert) based upon the likelihood that the individual will support the denial of benefits.

Disagreements between you and the HDHP fiduciary regarding the administration of an HSA or HRA are not subject to the disputed claims process.

Step Description

Ask us in writing to reconsider our initial decision. You must:

- a) Write to us within 6 months from the date of our decision; and
- b) Send your request to us at: Mail Administrator, P.O. Box 14114, Lexington, KY 40512-4114; and
- c) Include a statement about why you believe our initial decision was wrong, based on specific benefit provisions in this brochure; and
- d) Include copies of documents that support your claim, such as physicians' letters, operative reports, bills, medical records, and explanation of benefits (EOB) forms
- e) Include your email address (optional for member), if you would like to receive our decision via email. Please note that by giving us your email, we may be able to provide our decision more quickly.

We will provide you, free of charge and in a timely manner, with any new or additional evidence considered, relied upon, or generated by us or at our direction in connection with your claim and any new rationale for our claim decision. We will provide you with this information sufficiently in advance of the date that we are required to provide you with our reconsideration decision to allow you a reasonable opportunity to respond to us before that date. However, our failure to provide you with new evidence or rationale in sufficient time to allow you to timely respond shall not invalidate our decision on reconsideration. You may respond to that new evidence or rationale at the OPM review stage described in step 4.

Step Description

2 In the case of a post-service claim, we have 30 days from the date we receive your request to:

- a) Pay the claim or
- b) Write to you and maintain our denial or
- c) Ask you or your provider for more information

You or your provider must send the information so that we receive it with 60 days of our request. We will then decide within 30 more days.

If we do not receive the information within 60 days we will decide within 30 days of the date the information was due. We will base our decision on the information we already have. We will write to you with our decision.

3 If you do not agree with our decision, you may ask OPM to review it.

You must write to OPM within:

- 90 days after the date of our letter upholding our initial decision; or
- 120 days after you first wrote to us -- if we did not answer that request in some way within 30 days; or
- 120 days after we asked for additional information.

Write to OPM at: United States Office of Personnel Management, Healthcare and Insurance, Federal Employee Insurance Operations, FEHB 3, 1900 E Street, NW, Washington, DC 20415-3630.

Send OPM the following information:

- A statement about why you believe our decision was wrong, based on specific benefit provisions in this brochure:
- Copies of documents that support your claim, such as physicians' letters, operative reports, bills, medical records, and explanation of benefits (EOB) forms;
- Copies of all letters you sent to us about the claim;
- Copies of all letters we sent to you about the claim; and
- Your daytime phone number and the best time to call; and/or
- Your email address, if you would like to receive OPM's decision via email. Please note that by providing your email address, you may receive OPM's decision more quickly.

Note: If you want OPM to review more than one claim, you must clearly identify which documents apply to which claim.

Note: You are the only person who has a right to file a disputed claim with OPM. Parties acting as your representative, such as medical providers, must include a copy of your specific written consent with the review request. However, for urgent care claims, a healthcare professional with knowledge of your medical condition may act as your authorized representative without your express consent.

Note: The above deadlines may be extended if you show that you were unable to meet the deadline because of reasons beyond your control.

OPM will review your disputed claim request and will use the information it collects from you and us to decide whether our decision is correct. OPM will send you a final decision or notify you of the status of OPM's review within 60 days. There are no other administrative appeals.

If you do not agree with OPM's decision, your only recourse is to file a lawsuit. If you decide to sue, you must file the suit against OPM in Federal court by December 31 of the third year after the year in which you received the disputed services, drugs, or supplies or from the year in which you were denied precertification or prior approval. This is the only deadline that may not be extended.

OPM may disclose the information it collects during the review process to support their disputed claim decision. This information will become part of the court record.

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You may not file a lawsuit until you have completed the disputed claims process. Further, Federal law governs your lawsuit, benefits, and payment of benefits. The Federal court will base its review on the record that was before OPM when OPM decided to uphold or overturn our decision. You may recover only the amount of benefits in dispute.

Note: **If you have a serious or life threatening condition** (one that may cause permanent loss of bodily functions or death if not treated as soon as possible), and you did not indicate that your claim was a claim for urgent care, then call us at (888) 789-9065. We will expedite our review (if we have not yet responded to your claim); or we will inform OPM so they can quickly review your claim on appeal. You may also call OPM's FEHB 3 at (202) 606-0737 between 8 a.m. and 5 p.m. Eastern Time.

Please remember that we do not make decisions about Plan eligibility issues. For example, we do not determine whether you or a family member is covered under this Plan. You must raise eligibility issues with your Agency personnel/payroll office if you are an employee, your retirement system if you are an annuitant or the Office of Workers' Compensation Programs if you are receiving workers' compensation benefits.

Section 9. Coordinating Benefits with Medicare and Other Coverage

When you have other health coverage

You must tell us if you or a covered family member has coverage under any other group health plan or has automobile insurance that pays healthcare expenses without regard to fault. This is called "double coverage".

When you have double coverage, one plan normally pays its benefits in full as the primary payor and the other plan pays a reduced benefit as the secondary payor. We, like other insurers, determine which coverage is primary according to the National Association of Insurance Commissioners' (NAIC) guidelines. For more information on NAIC rules regarding the coordinating of benefits, visit our website at www.carefirst.com/fedhmo.org.

When we are the primary payor, we will pay the benefits described in this brochure.

When we are the secondary payor, we will determine our allowance. After the primary processes the benefit, we will pay what is left of our allowance, up to our regular benefit. We will not pay more than our allowance.

TRICARE and CHAMPVA

TRICARE is the healthcare program for eligible dependents of military persons, and retirees of the military. TRICARE includes the CHAMPUS program. CHAMPVA provides health coverage to disabled Veterans and their eligible dependents. If TRICARE or CHAMPVA and this Plan cover you, we pay first. See your TRICARE or CHAMPVA Health Benefits Advisor if you have questions about these programs.

Suspended FEHB coverage to enroll in TRICARE or CHAMPVA: If you are an annuitant or former spouse, you can suspend your FEHB coverage to enroll in one of these programs, eliminating your FEHB premium (OPM does not contribute to any applicable plan premiums). For information on suspending your FEHB enrollment, contact your retirement office. If you later want to re-enroll in the FEHB Program, generally you may do so only at the next Open Season unless you involuntarily lose coverage under the TRICARE or CHAMPVA.

• Workers' Compensation

Every job-related injury or illness should be reported as soon as possible to your supervisor. Injury also means any illness or disease that is caused or aggravated by the employment as well as damage to medical braces, artificial limbs and other prosthetic devices. If you are a federal or postal employee, ask your supervisor to authorize medical treatment by use of form CA-16 before you obtain treatment. If your medical treatment is accepted by the Dept. of Labor Office of Workers' Compensation (OWCP), the provider will be compensated by OWCP. If your treatment is determined not job-related, we will process your benefit according to the terms of this plan, including use of in-network providers. Take form CA-16 and form OWCP-1500/HCFA-1500 to your provider, or send it to your provider as soon as possible after treatment, to avoid complications about whether your treatment is covered by this plan or by OWCP.

We do not cover services that:

- You (or a covered family member) need because of a workplace-related illness or injury that the Office of Workers' Compensation Programs (OWCP) or a similar federal or state agency determines they must provide; or
- OWCP or a similar agency pays for through a third-party injury settlement or other similar proceeding that is based on a claim you filed under OWCP or similar laws.

Medicaid

When you have this Plan and Medicaid, we pay first.

Suspended FEHB coverage to enroll in Medicaid or a similar state-sponsored program of medical assistance: If you are an annuitant or former spouse, you can suspend your FEHB coverage to enroll in one of these state programs, eliminating your FEHB premium. For information on suspending your FEHB enrollment, contact your retirement office. If you later want to re-enroll in the FEHB Program, generally you may do so only at the next Open Season unless you involuntarily lose coverage under the state program.

When other Government agencies are responsible for your care

We do not cover services and supplies when a local, state, or federal government agency directly or indirectly pays for them.

When others are responsible for injuries

Our right to pursue and receive subrogation and reimbursement recoveries is a condition of, and a limitation on, the nature of benefits or benefit payments and on the provision of benefits under our coverage.

If you have received benefits or benefit payments as a result of an injury or illness and you or your representatives, heirs, administrators, successors, or assignees receive payment from any party that may be liable, a third party's insurance policies, your own insurance policies, or a workers' compensation program or policy, you must reimburse us out of that payment. If you do not seek damages for your illness or injury, you must permit us to initiate recovery on your behalf (including the right to bring suit in your name). This is called subrogation. Our right to pursue and receive subrogation and reimbursement recoveries is a condition of, and a limitation on, the nature of benefits or benefit payments and on the provision of benefits under our coverage. Our right of reimbursement extends to any payment received by settlement, judgment, or otherwise.

We are entitled to reimbursement to the extent of the benefits we have paid or provided in connection with your injury or illness. However, we will cover the cost of treatment that exceeds the amount of the payment you received.

Reimbursement to us out of the payment shall take first priority (before any of the rights of any other parties are honored) and is not impacted by how the judgment, settlement, or other recovery is characterized, designated, or apportioned. Our right of reimbursement is not subject to reduction based on attorney fees or costs under the "common fund" doctrine and is fully enforceable regardless of whether you are "made whole" or fully compensated for the full amount of damages claimed.

We may, at our option, choose to exercise our right of subrogation and pursue a recovery from any liable party as successor to your rights.

If you do pursue a claim or case related to your injury or illness, you must promptly notify us and cooperate with our reimbursement or subrogation efforts.

If another person or entity, through an act or omission, causes you to suffer an injury or illness, and if we paid benefits for that injury or illness, you must agree to the provisions listed below. In addition, if you are injured and no other person or entity is responsible but you receive (or are entitled to) a recovery from another source, and if we paid benefits for that injury, you must agree to the provisions below. These provisions constitute a condition of and a limitation on the nature of benefits or benefit payments and the provision of benefits to you. These provisions apply to all situations where we provide benefits and you have a right to recover damages under any law or type of insurance, including but not limited to:

- · Automobile liability, uninsured or underinsured coverage,
- No-fault insurance, regardless of whether that insurance is primary or secondary to other plans,
- · Homeowners or property insurance,
- Business, personal or umbrella liability coverage,

- · Workers' compensation,
- Payments made directly by responsible individuals,
- Trust funds or accounts established from the proceeds of settlements, judgments, or awards received paid by responsible parties or payors.

All of our benefit payments in these circumstances are conditional, and remain subject to our contractual benefit limitations, exclusions, and maximums. By accepting these conditional benefits, you agree to the following:

- All recoveries you or your representatives obtain (whether by lawsuit, settlement, insurance or benefit program claims, or otherwise), no matter how characterized, designated, or apportioned, must be used to reimburse us in full for benefits we paid. Our recovery must be effectuated first before any of the rights of other parties are effectuated. Our share of any recovery extends only to the amount of benefits we have paid or will pay to you or your representatives. For purposes of this provision, "you" includes your covered dependents, and "your representatives" include, if applicable, your heirs, administrators, legal representatives, parents (if you are a minor), successors, or assignees. This is our right of recovery.
- We are entitled under our right of recovery to be reimbursed for our benefit payments even if you are not "made whole" for all of your damages in the recoveries that you receive. Our right of recovery is not subject to reduction for attorney's fees and costs under the "common fund" or any other doctrine.
- We will not reduce our share of any recovery unless, in the exercise of our discretion, we agree in writing to a reduction (1) because you do not receive the full amount of damages that you claimed or (2) because you had to pay attorneys' fees.
- You must cooperate in doing what is reasonably necessary to assist us with our right of recovery. You must not take any action that may prejudice our right of recovery.
- If you do seek damages for your illness or injury, you must tell us promptly that you have made a claim against another party for a condition that we have paid or may pay benefits for, you must seek recovery of our benefit payments and liabilities, and you must tell us about any recoveries you obtain, whether in or out of court. We may seek a first priority lien on the proceeds of your claim in order to reimburse ourselves to the full amount of benefits we have paid or will pay. Our lien will apply to any settlements, judgments, and/or recoveries that you obtain from any source, no matter how characterized (e.g., as "pain and suffering" or "non-medical", or "other.")

We may request that you sign a reimbursement agreement and/or assign to us (1) your right to bring an action or (2) your right to the proceeds of a claim for your illness or injury. We may delay processing of your claims until you provide the signed reimbursement agreement and/or assignment, and we may enforce our right of recovery by offsetting future benefits. To avoid any unnecessary delay in processing benefits, it is essential that you and any dependent covered by this plan cooperate with our investigation and recovery efforts. You or your legal representative can also avoid delays by notifying us in writing within 30 days of making a claim against any responsible party or payor for illness or injury that requires medical attention and to notify us at least 10 days prior to reaching agreement with any other responsible party or payor when we have provided benefits for your illness or injury.

Contact us if you need more information about our recovery rights.

When you have Federal Employees Dental and Vision Insurance Plan coverage (FEDVIP) coverage

Clinical Trials

Some FEHB plans already cover some dental and vision services. When you are covered by more than one vision and dental plan, coverage provided under your FEHB plan remains as your primary coverage. FEDVIP coverage pays secondary to that coverage. When you enroll in a dental and or vision plan at www.BENEFEDS.com or by phone at (877) 888-3337 (TTY 877-889-5680), you will be asked to provide information on your FEHB plan so that your plan can coordinate benefits. Providing your FEHB information may reduce your out-of-pocket cost.

An approved clinical trial includes a phase II, phase III, or phase IV clinical trial that is conducted in relation to the prevention, detection, or treatment of cancer or other life-threatening disease or condition and is either Federally funded; conducted under an investigational new drug application reviewed by the Food and Drug Administration; or is a drug trial that is exempt from the requirement of an investigational new drug application.

If you are a participant in a clinical trial, this health plan will provide related care as follows, if it is not provided by the clinical trial:

- Routine care costs- Costs for routine services such as doctor visits, lab tests, X-rays and scans, and hospitalizations related to treating the patient's condition, whether the patient is in a clinical trial or is receiving standard therapy. These costs are covered by this plan.
- Extra care costs-costs related to taking part in a clinical trial such as additional tests that a patient may need as part of the trial, but not as part of the patient's routine care. This plan covers some of these costs, providing the plan determines the services are medically necessary. For more specific information. We encourage you to contact the plan to discuss specific services if you participate in a clinical trial.
- Research costs-costs related to conducting the clinical trial such as research physician
 and nurse time, analysis of results, and clinical tests performed only for research
 purposes. These costs are generally covered by the clinical trials. This Plan does not
 cover these costs.

When you have Medicare

For more detailed information on "What is Medicare?" and "Should I Enroll in Medicare?" please contact Medicare at 1-800-MEDICARE (800-633-4227), (TTY 877-486-2048) or at www.medicare.gov

The Original Medicare Plan (Part A or Part B)

The Original Medicare Plan (Original Medicare) is available everywhere in the United States. It is the way everyone used to get Medicare benefits and is the way most people get their Medicare Part A and Part B benefits now. You may go to any doctor, specialist, or hospital that accepts Medicare. The Original Medicare Plan pays its share and you pay your share.

All physicians and other providers are required by law to file claims directly to Medicare for members with Medicare Part B when Medicare is primary. This is true whether or not they accept Medicare.

When you are enrolled in Original Medicare along with this Plan, you still need to follow the rules in this brochure for us to cover your care. Your care must continue to be authorized by your Plan PCP, or precertified as required.

Claims process when you have the Original Medicare Plan - You will probably not need to file a claim form when you have both our Plan and the Original Medicare Plan.

When we are the primary payor, we process the claim first.

When Original Medicare is the primary payor, Medicare processes your claim first. In most cases, your claim will be coordinated automatically and we will then provide secondary benefits for covered charges. When the benefit design includes coinsurance, the members' coinsurance is based on the remaining charge after Medicare's payment, not on the allowance. To find out if you need to do something to file your claim, call us at (888) 789-9065 or see our Web site at www.carefirst.com/fedhmo

We waive some costs if the Original Medicare Plan is your primary payor- we will waive some out-of-pocket costs as follows:

 In-network and Out-of-Network copays, coinsurance and deductibles pertaining to medical services and supplies provided by physicians and other Healthcare professionals.

Please review the following examples which illustrate your cost share if you are enrolled in Medicare Part B. If you purchase Medicare Part B, your provider is in our network and participates in Medicare, then we waive some costs because Medicare will be the primary payor.

Benefit Description: Deductible

You Pay without Medicare: Standard BlueChoice: None; Blue Value Plus: None; BlueChoice Advantage HDHP: \$1,600 Self Only/\$3,200 Self Plus One and Self and Family

You Pay with Medicare Part B:Standard BlueChoice: None; Blue Value Plus: None; BlueChoice Advantage HDHP: No deductible

Benefit Description: Primary Care Provider

You Pay without Medicare: Standard Blue Choice: \$0 copay; Blue Value Plus: \$10

copay; BlueChoice Advantage HDHP: \$0 copay

You Pay with Medicare Part B:StandardBlueChoice: Nothing; Blue Value Plus:

Nothing; BlueChoice Advantage HDHP: Nothing

Benefit Description: Specialist

You Pay without Medicare:StandardBlueChoice: \$40 copay; Blue Value Plus: \$50

copay; BlueChoice Advantage HDHP: \$35 copay

You Pay with Medicare Part B:StandardBlueChoice: Nothing; Blue Value Plus:

Nothing; BlueChoice Advantage HDHP: Nothing

Benefit Description: Out-of-Pocket Maximum

You Pay without Medicare:StandardBlueChoice: \$5,000 Self Only/\$10,000 per Self Plus One or Self and Family; Blue Value Plus: \$6,000 Self Only/\$12,000 per Self Plus One or Self and Family; BlueChoice Advantage HDHP: \$5,000 Self Only/\$10,000 per Self Plus One or Self and Family

You Pay with Medicare Part B:StandardBlueChoice: \$5,000 Self Only/\$10,000 per Self Plus One or Self and Family; **Blue Value Plus:** \$6,000 Self Only/\$12,000 per Self Plus One or Self and Family; **BlueChoice Advantage HDHP:** \$5,000 Self Only/\$10,000 per Self Plus One or Self and Family

Benefit Description: Inpatient Hospital

You Pay without Medicare: Standard Blue Choice: 20% of plan allowance; Blue Value Plus: 25% of plan allowance; Blue Choice Advantage HDHP: After deductible, 20% of plan allowance

You Pay with Medicare Part B:StandardBlueChoice: Nothing; Blue Value Plus: Nothing; BlueChoice Advantage HDHP: Nothing

Benefit Description: Outpatient Hospital

You Pay without Medicare:

StandardBlueChoice: Outpatient Hospital (Non-Surgical): \$100 copay per visit; Free standing / Ambulatory Surgical Center: \$100 copay; Outpatient Hospital (Surgical): \$150 copay

Blue Value Plus: Outpatient Hospital (Non-Surgical): \$50 copay per visit; Free standing / Ambulatory Surgical Center: \$150 copay; Outpatient Hospital (Surgical): \$200 copay BlueChoice Advantage HDHP: Calendar year deductible applies; \$100 copay at an ambulatory surgical center; \$300 copay in the outpatient department of a hospital for surgical procedures; \$200 for non-surgical hospital outpatient admissions

You Pay with Medicare Part B: StandardBlueChoice: Nothing; Blue Value Plus: Nothing; BlueChoice Advantage HDHP: Nothing

Benefit Description: Part B Premium Reimbursement Offered

You Pay without Medicare: Standard BlueChoice: No premium reimbursement offered; Blue Value Plus: No premium reimbursement offered; BlueChoice Advantage HDHP: No premium reimbursement offered

You Pay with Medicare: Standard BlueChoice: No premium reimbursement offered; Blue Value Plus: No premium reimbursement offered; BlueChoice Advantage HDHP: No premium reimbursement offered

Benefit Description: Incentives Offered

You Pay without Medicare: Standard BlueChoice: No incentives offered; Blue Value Plus: No incentives offered; BlueChoice Advantage HDHP: No incentives offered You Pay with Medicare:

Standard BlueChoice: In-network and Out-of-Network copays, coinsurance and deductibles pertaining to medical services and supplies provided by physicians and other Healthcare professionals.

Blue Value Plus: In-network copays, coinsurance and deductibles pertaining to medical services and supplies provided by physicians and other Healthcare professionals.

BlueChoice Advantage HDHP: In-network and Out-of-Network copays, coinsurance and deductibles pertaining to medical services and supplies provided by physicians and other Healthcare professionals.

You can find more information about how one plan coordinates benefits with Medicare in CareFirst BlueChoice at www.carefirst.com/fedhmo

• Tell us about your
Medicare coverage
You must tell us if you or a covered family member has Medicare coverage and let us
obtain information about services denied or paid under Medicare if we ask. You must also
tell us about other coverage you or your covered family member(s) may have as this
coverage may affect the primary or secondary status of this Plan and Medicare.

 Medicare Advantage (Part C) If you are eligible for Medicare, you may choose to enroll in and get your Medicare benefits from a Medicare Advantage. These are private healthcare choices (like HMOs and regional PPOs) in some areas of the country. To learn more about Medicare Advantage plans, contact Medicare at 1-800-MEDICARE (800) 633-4227), (TTY (877) 486-2048) or at www.medicare.gov.

If you enroll in a Medicare Advantage plan, the following options are available to you:

This Plan and another plan's Medicare Advantage plan: You may enroll in another plan's Medicare Advantage plan and also remain enrolled in our FEHB plan. We will still provide benefits when your Medicare Advantage plan is primary, even out of the Medicare Advantage plan's network and/or service area (if you use our Plan providers). However, we will not waive any of our copayments. If you enroll in a Medicare Advantage plan, tell us. We will need to know whether you are in the Original Medicare Plan or in a Medicare Advantage plan so we can correctly coordinate benefits with Medicare.

Suspended FEHB coverage to enroll in a Medicare Advantage plan: If you are an annuitant or former spouse, you can suspend your FEHB coverage to enroll in a Medicare Advantage plan, eliminating your FEHB premium. (OPM does not contribute to your Medicare Advantage plan premium.) For information on suspending your FEHB enrollment, contact your retirement office or employing office. If you later want to reenroll in the FEHB Program, generally you may do so only at the next Open Season unless you involuntarily lose coverage or move out of the Medicare Advantage plan's service area.

 Medicare prescription drug coverage (Part D) When we are the primary payor, we process the claim first. If you enroll in Medicare Part D and we are the secondary payor, we will review claims for your prescription drug costs that are not covered by Medicare Part D and consider them for payment under the FEHB plan.

Medicare always makes the final determination as to whether they are the primary payor. The following chart illustrates whether Medicare or this Plan should be the primary payor for you according to your employment status and other factors determined by Medicare. It is critical that you tell us if you or a covered family member has Medicare coverage so we can administer these requirements correctly. (Having coverage under more than two health plans may change the order of benefits determined on this chart.)

Primary Payor Chart			
A. When you - or your covered spouse - are age 65 or over and have Medicare and you		The primary payor for the individual with Medicare is	
	Medicare	This Plan	
1) Have FEHB coverage on your own as an active employee		✓	
2) Have FEHB coverage on your own as an annuitant or through your spouse who is an annuitant	✓		
3) Have FEHB through your spouse who is an active employee		✓	
4) Are a reemployed annuitant with the Federal government and your position is excluded from the FEHB (your employing office will know if this is the case) and you are not covered unde FEHB through your spouse under #3 above			
5) Are a reemployed annuitant with the Federal government and your position is not excluded from the FEHB (your employing office will know if this is the case) and			
 You have FEHB coverage on your own or through your spouse who is also an active employee 		✓	
• You have FEHB coverage through your spouse who is an annuitant	✓		
6) Are a Federal judge who retired under title 28, U.S.C., or a Tax Court judge who retired under Section 7447 of title 26, U.S.C. (or if your covered spouse is this type of judge) and you are not covered under FEHB through your spouse under #3 above	~		
7) Are enrolled in Part B only, regardless of your employment status	✓ for Part B services	for other services	
8) Are a Federal employee receiving Workers' Compensation		√ *	
9) Are a Federal employee receiving disability benefits for six months or more	✓		
B. When you or a covered family member			
1) Have Medicare solely based on end stage renal disease (ESRD) and			
• It is within the first 30 months of eligibility for or entitlement to Medicare due to ESRD (30-month coordination period)		✓	
• It is beyond the 30-month coordination period and you or a family member are still entitled to Medicare due to ESRD	✓		
2) Become eligible for Medicare due to ESRD while already a Medicare beneficiary and			
 This Plan was the primary payor before eligibility due to ESRD (for 30 month coordination period) 		✓	
• Medicare was the primary payor before eligibility due to ESRD	✓		
3) Have Temporary Continuation of Coverage (TCC) and			
Medicare based on age and disability	✓		
• Medicare based on ESRD (for the 30 month coordination period)		✓	
• Medicare based on ESRD (after the 30 month coordination period)	✓		
C. When either you or a covered family member are eligible for Medicare solely due to disability and you			
1) Have FEHB coverage on your own as an active employee or through a family member who is an active employee		✓	
2) Have FEHB coverage on your own as an annuitant or through a family member who is an annuitant	✓		
D. When you are covered under the FEHB Spouse Equity provision as a former spouse	✓		

^{*}Workers' Compensation is primary for claims related to your condition under Workers' Compensation.

Section 10. Definitions of Terms We Use in This Brochure

Allowed benefit

For a contracting physician or contracting provider, the allowed benefit is the lesser of:

The actual charge; or the amount CareFirst BlueChoice allows for the service in effect on the date that the service is rendered.

The benefit payment is made directly to the contracting physician or the contracting provider and is accepted as payment is full, except for any applicable deductible, copayment or coinsurance as stated in the Schedule of Benefits. The member is responsible for any applicable deductible, copayment or coinsurance as stated in the Schedule of Benefits and the contracting physician or contracting provider may bill the member directly for such amounts.

For a non-contracting physician or a non-contracting provider, the allowed benefit for a covered service will be determined in the same manner as the allowed benefit for a contracting physician or contracting provider. Benefits may be paid to the member or to the non-contracting physician or non-contracting provider at the discretion of CareFirst BlueChoice. When benefits are paid to the member, it is the member's responsibility to apply any CareFirst BlueChoice payments to the claim from the non-contracting physician or non-contracting provider.

Note that, under the hearing aid benefit, the provider may have the member sign a document requiring them to pay an amount which exceeds our allowed benefit for certain services.

Assignment

An authorization by you (the enrollee or covered family member) that is approved by us (the Carrier), for us to issue payment of benefits directly to the provider.

- We reserve the right to pay you directly for all covered services. Benefits payable under the contract are not assignable by you to any person without express written approval from us, and in the absence of such approval, any assignment shall be void.
- Your specific written consent for a designated authorized representative to act on your behalf to request reconsideration of a claim decision (or, for an urgent care claim, for a representative to act on your behalf without designation) does not constitute an Assignment.
- OPM's contract with us, based on federal statute and regulation, gives you a right to seek judicial review of OPM's final action on the denial of a health benefits claim but it does not provide you with authority to assign your right to file such a lawsuit to any other person or entity. Any agreement you enter into with another person or entity (such as a provider, or other individual or entity) authorizing that person or entity to bring a lawsuit against OPM, whether or not acting on your behalf, does not constitute an Assignment, is not a valid authorization under this contract, and is void.

Calendar year

January 1 through December 31 of the same year. For new enrollees, the calendar year begins on the effective date of their enrollment and ends on December 31 of the same year.

Care Plan

A plan of action developed and submitted to CareFirst by a Primary Care Provider (PCP) who is a member of a Patient-Centered Medical Home panel. This is a customized program designed for members who are at risk for, or suffering from, a chronic disease or illness.

Clinical Trials Cost Categories

An approved clinical trial includes a phase I, phase II, phase III, or phase IV clinical trial that is conducted in relation to the prevention, detection, or treatment of cancer or other life-threatening disease or condition and is either Federally funded; conducted under an investigational new drug application reviewed by the Food and Drug Administration; or is a drug trial that is exempt from the requirement of an investigational new drug application.

- Routine care costs-costs for routine services such as doctor visits, lab tests, X-rays and scans, and hospitalizations related to treating the patient's condition, whether the patient is in a clinical trial or is receiving standard therapy.
- Extra care costs-costs related to taking part in a clinical trial such as additional tests that a patient may need as part of the trial, but not as part of the patient's routine care.
- Research costs-costs related to conducting the clinical trial such as research physician
 and nurse time, analysis of results, and clinical tests performed only for research
 purposes are generally covered by the clinical trials. This plan does not cover these
 costs

Coinsurance See Section 4 page 26

Copayment See Section 4 page 26

Cost-sharing See Section 4 page 26

Covered services Care we provide benefits for, as described in this brochure.

Deductible See Section 4 page 26

Experimental or investigational service

We consider services experimental or investigational if they do not meet the following criteria:

- Services legally used in testing or other studies on human patients
- Services recognized as safe and effective for the treatment of a specific condition.
- Services approved by any governmental authority whose approval is required.
- Services approved for human use by the Federal Food and Drug Administration in the case a drug, therapeutic regimen, or device is used.

Group health coverage

Health coverage made available through employment or membership with a particular organization or group.

Healthcare professional

A physician or other health care professional licensed, accredited, or certified to perform specified health services consistent with state law.

Iatrogenic Infertility

An impairment of fertility caused directly or indirectly by surgery, chemotherapy, radiation, or other medical treatment affecting the reproductive organs or processes.

Infertility

Infertility is the inability to conceive or produce conception after 1 year of unprotected sex when an individual is under 35 years of age, or 6 months for an individual age 35 or older or failed attempts at artificial insemination. There are various reproductive treatments available for people facing infertility, which are customized according to their medical history and diagnostic results.

Medical Foods

The term medical food, as defined in Section 5(b) of the Orphan Drug Act (21 U.S.C. 360ee (b) (3)) is "a food which is formulated to be consumed or administered enterally under the supervision of a physician and which is intended for the specific dietary management of a disease or condition for which distinctive nutritional requirements, based on recognized scientific principles, are established by medical evaluation." In general, to be considered a medical food, a product must, at a minimum, meet the following criteria: the product must be a food for oral or tube feeding; the product must be labeled for the dietary management of a specific medical disorder, disease, or condition for which there are distinctive nutritional requirements; and the product must be intended to be used under medical supervision.

Medical necessity

Medically necessary or Medical necessity means health care services or supplies that a health care provider, exercising clinical judgment, renders to or recommends for, a patient for the purpose of preventing, evaluating, diagnosing or treating an illness, injury, disease or its symptoms. These health care services are:

- 1. in accordance with generally accepted standards of medical practice;
- 2. clinically appropriate, in terms of type, frequency, extent, site and duration, and considered effective for a patient's illness, injury or disease;
- 3. not primarily for the convenience of a patient or health care provider; and
- 4. not more costly than an alternative service or sequence of services at least as likely to produce equivalent therapeutic or diagnostic results in the diagnosis or treatment of that patient's illness, injury or disease.

For these purposes, "generally accepted standards of medical practice" means standards that are based on credible scientific evidence published in peer-reviewed medical literature generally recognized by the relevant medical community, physician specialty society recommendations and views of health care providers practicing in relevant clinical areas, and any other relevant factors.

The fact that a health care provider may prescribe, authorize, or direct a service does not of itself make it Medically Necessary or covered by the Group Contract.

Observation care

Hospital outpatient services you get while your doctor decides whether to admit you as an inpatient or discharge you. You can get observation services in the emergency department or another area of the hospital.

Unless the provider has written an order to admit you as an inpatient to the hospital, you are an outpatient and pay the cost-sharing amounts for outpatient hospital services. Even if you stay in the hospital overnight, you might still be considered an "outpatient". If you are not sure if you are an outpatient, you should ask the hospital staff.

Plan allowance

Plan allowance is the amount we use to determine our payment and your coinsurance for covered services. Plans determine their allowances in different ways.

You should also see Important Notice About Surprise Billing – Know Your Rights in Section 4 that describes your protections against surprise billing under the No Surprises Act.

Post-service claims

Any claims that are not pre-service claims. In other words, post-service claims are those claims where treatment has been performed and the claims have been sent to us in order to apply for benefits.

Pre-service claims

Those claims (1) that require precertification, prior approval, or a referral and (2) where failure to obtain precertification, prior approval, or a referral result in a reduction of benefits.

Primary Care Medical Home (PCMH)

CareFirst created these provider panels, composed of members of our BlueChoice network, to improve health care quality and help slow rising health care costs over time.

Our Primary Care Medical Home (PCMH) program focuses on the relationship between you and your primary care provider (PCP). It's designed to provide your PCP – whether it's a physician or nurse practitioner – with a more complete view of your health needs, as well as the care you're receiving from other providers. As the leader of your health care team, your PCP will be able to use this information to better manage and coordinate your care, a key to better health.

Reimbursement

A carrier's pursuit of a recovery if a covered individual has suffered an illness or injury and has received, in connection with that illness or injury, a payment from any party that may be liable, any applicable insurance policy, or a workers' compensation program or insurance policy, and the terms of the carrier's health benefits plan require the covered individual, as a result of such payment, to reimburse the carrier out of the payment to the extent of the benefits initially paid or provided. The right of reimbursement is cumulative with and not exclusive of the right of subrogation.

Subrogation

A carrier's pursuit of a recovery from any party that may be liable, any applicable insurance policy, or a workers' compensation program or insurance policy, as successor to the rights of a covered individual who suffered an illness or injury and has obtained benefits from that carrier's health benefits plan.

Surprise bill

An unexpected bill you receive for

- emergency care when you have little or no say in the facility or provider from whom you receive care, or for
- non-emergency services furnished by nonparticipating providers with respect to patient visits to participating health care facilities, or for
- air ambulance services furnished by nonparticipating providers of air ambulance services.

Us and We refer to CareFirst BlueChoice, Inc.

You refers to the enrollee and each covered family member.

A claim for medical care or treatment is an urgent care claim if waiting for the regular time limit for non-urgent care claims could have one of the following impacts:

- Waiting could seriously jeopardize your life or health;
- Waiting could seriously jeopardize your ability to regain maximum function; or
- In the opinion of a physician with knowledge of your medical condition, waiting would subject you to severe pain that cannot be adequately managed without the care or treatment that is the subject of the claim.

Urgent care claims usually involve pre-service claims and not post-service claims. We will evaluate whether or not a claim is an urgent care claim by applying the judgment of a prudent layperson who possesses an average knowledge of health and medicine.

If you believe your claim qualifies as an urgent care claim, please contact our Customer Service Department at (888)789-9065. You may also prove that your claim is an urgent care claim by providing evidence that a physician with knowledge of your medical condition has determined that your claim involves urgent care.

Us/We

You

Urgent care claims

In<u>dex</u>

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Summary of Benefits - Standard BlueChoice for 2024

Do not rely on this chart alone. This is a summary.

All benefits are subject to the definitions, limitations, and exclusions in this brochure. Before making a final decision, please read this FEHB brochure. You can also obtain a copy of our Summary of Benefits and Coverage as required by the Affordable Care Act at https://www.carefirst.com/fedhmo/attachments/standard-bluechoice-fehb-sbc.pdf.

- If you want to enroll or change your enrollment in this Plan, be sure to put the correct enrollment code from the cover on your enrollment form.
- Standard BlueChoice has no deductible for medical or pharmacy.
- We only cover services provided or arranged by Plan physicians, except in emergencies.

Standard BlueChoice	You pay	Page
Medical services provided by a physician: Diagnostic and treatment services provided in the office	Preventive Care - No copay In-network: No copay for primary care provider and \$40 for a specialist	34
	Out-of-network: , \$80 copay Preventive Care - No copay	
Services provided in a hospital: Inpatient	In-network: 20% of plan allowance	72
	Out-of-network: 30% of plan allowance	
Services provided in a hospital: Outpatient	In-network:	73
	Outpatient Hospital (Non-Surgical and clinic visit): \$100 copay per visit	
	Freestanding /Ambulatory Surgical Center: \$100 copay	
	Outpatient Hospital (Surgical): \$150 copay	
	Out-of-network:	
	Outpatient Hospital (Non-Surgical): \$150 copay per visit	
	Freestanding /Ambulatory Surgical Center: \$150 copay	
	Outpatient Hospital (Surgical): \$200 copay	
	Non-participating facilities may bill the member for any amount in excess of our allowed benefit.	
Emergency Benefits: In-area	In-Network:	77
	Emergency Room -\$200 copay (waived if admitted)	
	Emergency Room Professional - \$40 copay	
	Urgent Care Center – \$50 copay	
	Ambulance- \$100 copay	

Standard BlueChoice	You pay	Page
Emergency Benefits: Out-of-area	Out of Network: • Emergency Room- In-network - \$200 copay • Emergency Room Professional- Innetwork \$40 copay • Urgent Care Center – \$80 copay • Ambulance- \$150 copay	77
Mental health and substance use disorder treatment:	Regular cost sharing	78
Prescription drugs:	Mandatory Generic Drug Substitution: A generic equivalent will be dispensed if it is available, unless our physician specifically writes "Dispense as Written" for the brand name drug. Mandatory Generic Drug Substitution applies to this plan. Even if your physician writes "Dispense as Written" for the brand-name drug, if you receive a brand-name drug when a Federally approved generic drug is available, you will have to pay the difference in cost between the brand-name drug and the generic plus the brand copay.	82
	Out-of-Network: Members will be responsible for all charges for drugs obtained at a non-Plan pharmacy; except for out-of-area emergencies	
• Retail	 For up to a 34-day supply: Tier 1 - No copay (generic drugs) Tier 2 - \$50 preferred brand name drug copay Tier 3 - \$75 copay for non-preferred brand name drug Tier 4 - \$100 for preferred specialty drugs Tier 5 - \$150 for non-preferred specialty drug Preferred and non-preferred brand Insulin - \$30 copay For 35-day through 90-day supply, two (2) copays apply for all tiers. 	81
Mail order	 Maintenance Drugs: for up to a 90-day supply: Tier 1 - No copay (generic drugs) Tier 2 - \$100 preferred brand name drug copay Tier 3 - \$150 copay for non-preferred brand name drug Tier 4 - \$200 for preferred specialty drugs 	82

	Tier 5 - \$300 for non-preferred specialty drugs For 35-day through 90-day supply, two (2) copays apply for all tiers.	
Dental care:	No benefit except for services related to an accidental injury	89
Vision care:	Davis network providers: \$10 per visit copay for routine eye exams.	49
Special features: 24-hour nurse line; Care team program; Guest membership. Care plans, Blue Rewards.	No additional cost	90
Protection against catastrophic costs (out-of-pocket maximum)	In-network: Nothing after \$5,000 Self only, \$10,000 Self Plus One and \$10,000 for Self and Family for per year based on contract, not members	27
	Out-of-network: After \$8,500 Self only, \$18,000 Self Plus One and \$18,000 for Self and Family per year based on contract, the member is liable for charges in excess of our allowed benefit.	
	Some costs do not count toward this protection	

Summary of Benefits - Blue Value Plus for 2024

Do not rely on this chart alone. This is a summary.

All benefits are subject to the definitions, limitations, and exclusions in this brochure. Before making a final decision, please read this FEHB brochure. You can also obtain a copy of our Summary of Benefits and Coverage as required by the Affordable Care Act at https://www.carefirst.com/fedhmo/attachments/blue-value-plus-fehb-sbc.pdf.

- If you want to enroll or change your enrollment in this Plan, be sure to put the correct enrollment code from the cover on your enrollment form.
- Blue Value Plus has no medical deductible. There is a \$100 deductible for Self and \$200 deductible for Self Plus One and Self and Family for Pharmacy Tiers 2 Tiers 5.
- We only cover services provided or arranged by Plan physicians, except in emergencies.

Blue Value Plus	You Pay	Page
Medical services provided by a physician: Diagnostic and treatment services provided in the office	Preventive Care - No deductible or copay In-network: \$15 copay for primary care provider and \$50 for a specialist	34
Services provided in a hospital: Inpatient	In-network: 25% of plan allowance	72
Services provided in a hospital: Outpatient	In-network:	73
	Outpatient Hospital (Non-Surgical and clinic visit): \$50 copay per visit	
	Freestanding /Ambulatory Surgical Center: \$150 copay	
	Outpatient Hospital (Surgical): \$200 copay	
Emergency Benefits: In-area	In-Network:	77
	• Emergency Room -\$275 copay (waived if admitted)	
	Emergency Room Professional - \$50 copay	
	Urgent Care Center – \$50 copay	
	Ambulance- \$200 copay	
Emergency Benefits: Out-of-area	In-Network:	77
	Emergency Room -\$275 copay (waived if admitted)	
	Emergency Room Professional - \$50 copay	
	Urgent Care Center – \$50 copay	
	Ambulance- \$200 copay	
Mental health and substance use disorder treatment:	Regular cost sharing	78
Prescription drugs:	There is a \$100 Self Only deductible and \$200 Self Plus One and Self and Family deductible for pharmacy for the Blue Value Plus option on Tiers 2 - Tiers 4	82

Blue Value Plus Summary

	Mandatory Generic Drug Substitution benefit indicating that if the member gets a brandname drug when a generic is available, the member is responsible for the price difference between the brand-name drug and its generic equivalent as well as the brand copay.	
• Retail	Retail: up to 34-day supply per copay: Tier 1 Preferred generics - \$10 copay, no deductible Tier 2 Preferred brand - Deductible, then \$50 copay Tier 3 Preferred specialty generic - Deductible, then \$100 copay Tier 4 preferred specialty brand - Deductible, then \$150 copay * Preferred brand Insulin - No deductible, then \$30	82
• Mail order	Maintenance Drugs Up to 90-day supply per copayment: Tier 1 Preferred generics - \$20 copay, no deductible Tier 2 Preferred brand - Deductible, then \$100 copay Tier 3 Preferred specialty generic - Deductible, then \$200 copay Tier 4 preferred specialty brand - Deductible, then \$300 copay	82
Dental care:	No benefit except for services related to an accidental injury	89
Vision care:	Davis network providers: \$10 per visit copay for routine eye exams.	49
Special features: 24-hour nurse line; Care team program; Guest membership. Care plans, Blue Rewards.	No additional cost	90
Protection against catastrophic costs (out-of-pocket maximum)	In-network: Nothing after \$6,000 Self only, \$12,000 Self Plus One and \$12,000 for Self and Family for per year based on contract, not members	27

Summary of Benefits - BlueChoice Advantage HDHP for 2024

Do not rely on this chart alone. This is a summary.

All benefits are subject to the definitions, limitations, and exclusions in this brochure. Before making a final decision, please read this FEHB brochure. You can also obtain a copy of our Summary of Benefits and Coverage as required by the Affordable Care Act at www.carefirst.com/fedhmo/attachments/bluechoice-advantage-fehb-sbc.pdf.

If you want to enroll or change your enrollment in this Plan, be sure to put the correct enrollment code from the cover on your enrollment form.

In 2023, for each month you are eligible for the Health Savings Account, BlueChoice Advantage HDHP will deposit \$75 per month for Self-Only enrollment, \$150 for Self Plus One enrollment, or \$150 per month for Self and Family enrollment to your HSA. For the HSA you may use your HSA or pay out of pocket to satisfy your calendar year deductible of \$1,600 innetwork and \$3,200 out-of-network for Self-Only and \$3,200 in-network and \$6,400 out-of-network for Self Plus One and Self and Family. Only CareFirst allowable charges are applicable to the deductible. Once you satisfy your calendar year deductible, traditional medical coverage begins.

For the Health Reimbursement Arrangement (HRA), your health charges are applied to your annual HRA Fund of \$75 per month for Self-Only enrollment and \$150 for Self Plus One and Self and Family. Once your HRA is exhausted, you must satisfy your calendar year deductible. Once your calendar year deductible is satisfied, traditional medical coverage begins.

The deductible is \$1,600 per Self Only enrollment or \$3,200 per Self Plus One and Self and Family enrollment for innetwork services and \$3,200 per Self Only enrollment and \$6,400 per Self Plus One and Self and Family enrollment for out-of-network services each calendar year. The Self Plus One and Self and Family deductible can be satisfied by one or more family members. The deductible applies to all benefits unless we indicate differently in Sections 5(a) through 5(g) of this brochure.

Under BlueChoice Advantage, you may earn a medical expense debit card to help pay for qualified medical expenses of up to \$400 per Self Only enrollment and up to \$800 per Self Plus One and Self and Family enrollment.

BlueChoice Advantage HDHP	You pay	Page
Medical services provider by a physician: Diagnostic and treatment services provided in the office	In-network: Preventive Care and Women's Health: No copay	112
	All other office care: After deductible, No copay for PCP and \$35 for a specialist	
	Out-of-network: After deductible, \$80 copay	
Services provided in a hospital: Inpatient	In-network: After deductible, 20% of plan allowance	141
	Out-of-network: After deductible, 30% of plan allowance	

BlueChoice Advantage HDHP	You pay	Page
Services provided in a hospital: Outpatient	In-network: Calendar year deductible applies \$100 copay at an ambulatory surgical center \$300 copay in the outpatient department of a hospital for surgical procedures \$200 for non-surgical hospital outpatient admissions and clinic visit Out-of-network: Calendar year deductible applies \$500 copay at an ambulatory surgical center \$500 copay in the outpatient department of a hospital and clinic visit	141
Emergency Benefits: In area	After the deductible: • \$50 copay for Urgent care center • \$100 copay for Ambulance services • \$300 copay for Emergency room services Note: We waive the ER copay if you are admitted to the hospital.	145
Emergency Benefits: Out-of-area	After the deductible: • \$50 copay for urgent care center • \$150 copay for ambulance services • \$300 copay for emergency room services Note: We waive the ER copay if you are admitted to the hospital.	145
Mental health and substance use disorder treatment:	Regular cost sharing	147
Prescription drugs:	Mandatory Generic Drug Substitution A generic equivalent will be dispensed if it is available, unless your physician specifically requires a name brand. Member is responsible for the price difference between the brand and its generic equivalents as well as the copay. Out-of-Network: Members will be responsible for all charges for drugs obtained at a non-Plan pharmacy; except for out-of-area emergencies	151
• Retail	No deductible for select generic drugs for the treatment of asthma, blood pressure, cholesterol, depression and diabetes After deductible: For up to a 34-day supply:	82

membership; Care plans; Blue Rewards Protection against catastrophic costs (out-of-pocket		27
Special features: 24 nurse line; Care team program; Guest	No additional costs	157
	Discount program is available for lenses, frames and contacts	
TIME CALL	Out-of-network: You pay all charges	122
Dental care: Vision Care	No benefit except for services related to an accidental injury In-network: \$10 for routine eye exams	89 122
	No Deductible for selected generic drugs for the treatment of asthma, blood pressure, cholesterol, depression and diabetes After deductible: Maintenance Drugs: for up to a 34-day supply: Select Generics - No deductible and \$0 • Tier 1 generics - Deductible, then \$0 • Tier 2 preferred brand - Deductible, then \$100 • Tier 3 non-preferred brand - Deductible, then \$150 • Tier 4 preferred specialty - Deductible, then \$200 • Tier 5 non-preferred specialty - Deductible, then \$300 • For 35-day through 90-day supply, two (2) copays apply for all tiers.	
• Mail order	Select Generics - No deductible and \$0 • Tier 1 generics - Deductible, then \$0 • Tier 2 preferred brand - Deductible, then \$50 • Tier 3 non-preferred brand - Deductible, then \$75 • Tier 4 preferred specialty - Deductible, then \$100 • Tier 5 non-preferred specialty - Deductible, then \$150 Preferred and non-preferred brand Insulin - No deductible, then \$30 copay For 35-day through 90-day supply, two (2) copays apply for all tiers. Benefit is designed for maintenance drugs only	82

In-network: Nothing after \$5,000 under a Self-Only enrollment, \$10,000 for Self Plus One and \$10,000 for Self and Family enrollment per year.
Out-of-network: After \$7,000 on a Self-Only enrollment, \$14,000 for Self Plus One and \$14,000 for Self and Family enrollment. The member remains liable for charges in excess of our allowed benefit.
Some costs do not count toward this protection.

Notes

Notes

2024 Rate Information for CareFirst BlueChoice, Inc.

To compare your FEHB health plan options please go to www.opm.gov/fehbcompare.

To review premium rates for all FEHB health plan options please go to www.opm.gov/FEHBpremiums or <a href="www.opm.gov/FEHBpremiums

Premiums for Tribal employees are shown under the Monthly Premium Rate column. The amount shown under employee contribution is the maximum you will pay. Your Tribal employer may choose to contribute a higher portion of your premium. Please contact your Tribal Benefits Officer for exact rates.

		Premium Rate				
		Biweekly		Monthly		
Type of Enrollment	Enrollment	Gov't	Your	Gov't	Your	
	Code	Share	Share	Share	Share	
Standard Option Self Only	2G4	\$271.43	\$243.36	\$588.10	\$527.28	
Standard Option Self Plus One	2G6	\$586.50	\$443.08	\$1,270.75	\$960.01	
Standard Option Self and Family	2G5	\$646.18	\$576.95	\$1,400.06	\$1,250.06	
HDHP Option Self Only	B61	\$251.49	\$83.83	\$544.90	\$181.63	
HDHP Option Self Plus One	B63	\$502.97	\$167.65	\$1,089.76	\$363.25	
HDHP Option Self and Family	B62	\$597.52	\$199.17	\$1,294.62	\$431.54	
Blue Value Plus Option Self Only	B64	\$268.28	\$89.43	\$581.28	\$193.76	
Blue Value Plus Self Plus One	B66	\$536.57	\$178.85	\$1,162.56	\$387.52	
Blue Value Plus Option Self and Family	B65	\$637.43	\$212.47	\$1,381.09	\$460.36	