

View multiple eligibility for the same member

From the Welcome Screen, click on 'Eligibility Inquiry'.

CareFirst Direct

Eligibility Inquiry | Claim Status | Authorization/Referral Inquiry | Out-of-Area Authorizations | Claims Appeals (IASH) | Your Profile

Eligibility Inquiry

Medical Claim Status

Authorization/Referral Inquiry

Out of Area Authorizations

Claims Appeals (IASH)

Your Profile

What's New... (as of February 2008)

- Provider Favorites are here!
- The ability to view [Multiple Eligibility](#) for subscribers is now available. Policies that the member may be associated with will now be presented.
- Visit [The Center For Provider Education & Training](#) for access to online learning modules.
- Please [submit your NPI](#) number to CareFirst so that you may continue doing business electronically.
- Visit [www.carefirst.com](#) or contact [Provider Services](#) for additional information.

Customer Support Contact Information

For Technical Support:
(877) 526-8390
Monday - Friday 7:00 a.m. - 6:00 p.m. and
Saturday 7:00 a.m. - 1:00 p.m. (Eastern Time)

Disclaimer: Eligibility & benefits information is accurate as of today's date. Future coverage isn't guaranteed. Benefits are subject to all contract limitations & conditions.

Enter the member's information.

Search Criteria

* indicates required data

Step 1: Basic Information*

Subscriber ID: [?]
ex. XJW123456789

Date of Service: [?]
format: mm/dd/yyyy

Step 2: Patient Information*

Patient Date of Birth: [?]
format: mm/dd/yyyy

and/or

Patient First Name: [?] Patient Last Name: [?]

Step 3: Additional Search Criteria

* Required for Out of Area Medical Searches.

Is the patient the subscriber? Yes No

Patient's Gender? Male Female

If the member has more than one of a particular type of policy (medical, dental, vision) under the same membership number they will all be displayed.

You searched for: Subscriber ID: XWB999999999 | Date of Birth: 01/23/1966 | Date of Service: 01/23/2008

Search Criteria Match: Exact - Matches all search criteria
 Close - Matches some search criteria

Policy Type	Membership	Name	Date of Birth	Gender	Relationship
Medical Policy	A999 ALLIED BAKERS	JANE DOE	01/23/1966	Female	Self
Medical Policy	H123 CULINARY INSTITUTE OF MARYLAND	JANE DOE	01/23/1966	Female	Self
Dental Policy	A999 ALLIED BAKERS	JANE DOE	01/23/1966	Female	Self
Dental Policy	H123 CULINARY INSTITUTE OF MARYLAND	JANE DOE	01/23/1966	Female	Self
Vision Policy	A999 ALLIED BAKERS	JANE DOE	01/23/1966	Female	Self
Vision Policy	H123 CULINARY INSTITUTE OF MARYLAND	JANE DOE	01/23/1966	Female	Self

Medical

Dental

Vision