

News You Can Use

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Durable Medical Equipment (DME)

On February 1, 2009, a business decision was made to reinstate the coverage for walkers, canes and the accessories for each. This will require revisions to be made to policy 1.01.057A for walkers and accessories, and policy 1.01.072A for canes and accessories. CareFirst will reprocess all claims that were denied because of this decision.

Facets Migration

Effective April 1, 2009, CareFirst will begin migrating members to the Facets claims processing platform. The first groups to migrate will consist of approximately 200 members whose employers are located in Montgomery County and Laurel, MD. During the next 18 months, all of our small to mid-sized groups as well as our Individual Market business will be moved to Facets. While little is changing other than the platform we'll use to submit the claims, we wanted to provide some information in the event that our migration to Facets requires a change to your systems.

Products

Members who are moving to Facets will be covered by existing CareFirst products including BlueChoice and BluePreferred. All rules normally associated with these products will still apply after the migration.

Prefixes

While some accounts may have account specific prefixes, the majority of members will have one of the following, depending upon their product:

- *Indemnity*
 - XIJ DC based groups and individuals
 - XWY MD based groups and individuals
- *PPO (BluePreferred)*
 - XIL DC based groups and individuals
 - XWV MD based groups and individuals
- *HMO (BlueChoice)*
 - XIK DC based groups and individuals
 - XWR MD based groups and individuals

1 of 2

News You Can Use

Facets Migration, cont'd

Claims Submission Address

Paper claims should continue to be submitted to the following address:

Mail Administrator

P.O. Box 14116

Lexington, KY 40512-4116

Electronic Billing Information

Electronic billing submission requirements have not changed. For complete information related to submitting electronic claims please refer to the EDI Services section of the CareFirst web-site.

Service Contact Information

Provider Services can be reached at 202-479-6560 or 800-842-5975.

Note: 30-minute webinars will be available soon to further explain the migration.

Vaccine Allowances

Current rates will be adjusted in the May 2009 quarterly update. Gardasil is currently allowed at \$127.67. The new allowance will be \$138.25 for May 1, 2009. Vaccines can be ordered on a patient specific basis from ICORE Specialty Pharmacy at 1-866-522-2470 or McKesson Specialty Pharmacy at 1-888-456-7274. Ordering from ICORE or McKesson limits the liability for the patient and the physician. ICORE or McKesson will bill CareFirst directly for the drug reimbursement. This allows the physician's office to bill for the administration of the drug only.

News and Updates for Providers

Providers and office staff can access the latest news and updates in the Providers & Physicians section of www.carefirst.com. Please make it part of your routine practice to check the "News and Updates" section at least once a week for timely reminders from CareFirst to the provider community.