

Top Ten Reason Codes in TB9997

| Reason Code | Total Claims Returned to Providers During October, November and December 2002 | Type of Error | Resolution by Provider |
|---------------|---|--|---|
| 30715 7% | 9,687 | Patient Last/First name does not match the information found in 'HIQA' | Educate internal billing staff. If HIQA has incorrect information that you are aware of you must have the patient contact Social Security, resubmit the claim once HIQA has been corrected. |
| 12302 2.1% | 2,993 | The sum of covered days plus the number of non-covered days must equal the number of days between the from and through dates on the claim. | Educate internal billing staff or vendor. |
| 12206 2% | 2829 | The system has identified an inconsistency between the statement from and thru dates, patient status code, occurrence span code(s) and/or covered and non-covered days field. | Educate internal billing staff or vendor. |
| 32404 2% | 2,770 | HCPC billing error. Either a revenue code is present requiring a HCPC, or a HCPC code on the claim is no longer valid or a HCPC code on the claim does not exist on the HCPC file. | Educate internal billing staff or vendor. |
| 38119 1.8% | 2,572 | Sequential billing. First or prior claim in a series must finalize before next claim can be submitted. | Educate internal billing staff or vendor. |
| 15701 1.7% | 2,389 | Payer ID keyed incorrectly. | Educate internal billing staff or vendor. |
| 32206 1.7% | 2,306 | Revenue code billed on the claim is invalid for the type of bill. | Educate internal billing staff or vendor. |
| 32242 1.7% | 2,302 | Rev. code is non-billable for this tob; covd charges are greater then zero. | Educate internal billing staff or vendor. |
| W7040 1.5% | 2,116 | A component of a comprehensive procedure is present on claim w/o a modifier. Please verify HCPCS code highlighted on page 2 and add modifier if appropriate | Educate internal billing staff or vendor. |
| 32415 1.4% | 1,884 | When HCPCS code Q0124, 90732 or 90724 is present, a cond. code A6 must be present. Please correct/resubmit | Educate internal billing staff or vendor. |
| Total | 31,848 | | |