

PCOM Minutes April 16, 2003

Attendees:

Jason Kerr, Carefirst of MD; Kim Droboniku, CareFirst of MD; Valeri Ritter, Carefirst of MD; Maria Persaud, CareFirst of MD; Ella Glover, CareFirst of MD; Anita Antkowiak, CareFirst of MD; Bill Foster St. Agnes Healthcare; Barb Cerbone, CMS; Nigel Jamieson, Ultimate Renal Care; Larry Collier, HCR Manor Care; Randy Zimmerman, Johns Hopkins Health Systems and Erma Brutscher, Johns Hopkins Health Systems

Anita Antkowiak, supervisor of Provider Education and Training, welcomed everyone to the meeting. Anita explained the purpose and expectations of the meeting. Members are expected to bring ideas to assist with the development of new training, providers are to take back information to your counterparts.

CMS Updates-Barbara handed out the PCOM Administrative Guide. Referred to section 4a of the handout concerning the purpose of the PCOM Advisory Groups. The primary function being is assist in the creation implementation and review of provider education strategies and efforts.

Barbara informed the group of a HIPAA national roundtable conference call on April 30,2003 from 2:00-3:00 p.m. relating to transactions/code sets/security associated with HIPAA. Any interested parties are to RSVP to Alikia Brown by fax 410-786-1710 or email Abrown@cma.hhs.gov with their intention of participating in the call. The number for the call is 1-877-381-6315 the code is 8688774.

CMS Reminders- Barbara reminded the group that The Open Door Forum is available with 12 different calls based on provider/supplier type. You can also dial in up to 72 hours after the call to listen to the call as the Encore feature. A complete schedule can be obtained at www.cms.hhs.gov/opendoor/schedule.asp. Barbara also reminded the group that Med. Learn is available at www.cms.hhs.gov/medlearn.asp for use as a training tool. Medicare contractor toll free numbers are posted on the web site at www.cms.hhs.gov/tollnums.asp

CMS provides provider updates on Program Memorandum's on a quarterly basis and is available at www.cms.hhs/providerupdate-specify-provider-type.

FI Updates-

Anita Antkowiak updated the group on the excessive use of UPIN OTH00. Anita handed out Program Memo AB-02-125 addressing the proper usage of OTH00. Anita stated that a report was run and any provider with a high number of OTH00 usage should have been contacted by their provider rep. Anita advised the group that a report will be run at a later date to determine if the improper use of OTH00 has been rectified.

Advanced Medicare has been changed; including a section dedicated to HomeHealth.

Anita Antkowiak addressed the open Tricare issue. Barbara from CMS responded to the Tricare issue with information that CMS is in the process of a match agreement with Tricare to show Tricare information in CWF. Time frame for completion is unknown.

Jason Kerr discussed the top ten reason codes that claims were returned to providers and provided a handout.

Anita also discussed the new benefit integrity contractor is Tricenturion, they will handle benefit integrity issues.

Anita indicated that the online sign up for provider training seminars is not be utilized very often. A bulletin reminding providers of the access to our training classes on-line will be sent in the future.

Anita notified the members that we are currently working on a ListServ for Maryland Medicare providers.

Diane Zekoll advised the group that reason code 56900 asking for medical records will deny if not received within the 45 day time limit. Diane also indicated that Dotty Sewell's replacement is Melanie Maxwell and is currently in her 2nd day in her new position, as the Medical Review supervisor.

Round Table Discussion-

Anita asked for suggestions for our training classes. Feedback was requested concerning the training workshops currently available, possibly 3 levels to the Medicare training workshops.

Randy indicated that the Claims Corrections Workshop is very helpful.

Erma Brutscher brought up a crossover issue. It is still a significant problem with CareFirst.

Erma Brutscher also stated there was some confusion on the HIPAA presentation given by Joe Yurfest concerning DDE.

Nigel Jamison has indicated that HIPAA training is needed.

The next PCOM meeting will take place on Wed. July 16, 2003.