

June 10, 2008



Dear Member:

You recently received a letter from CareFirst BlueCross BlueShield (CareFirst) with regard to your benefit coverage at Greater Southeast Community Hospital, now known as United Medical Center (UMC). Please note that the prior letter was not meant to address coverage under the Medicare program or its supplemental plans. **In the event that Medicare is your primary insurance, please be advised that the content of the letter previously sent by CareFirst does not apply to you.**

UMC has informed CareFirst that it remains a participating provider with Medicare. This means that members with Medicare primary coverage may receive care at UMC under the same terms and conditions that applied before UMC and CareFirst ended their relationship, which includes coverage under any CareFirst plan that supplements Medicare insurance. If you have received services at UMC that are covered under Medicare as your primary insurer, you do not need to do anything at this time to continue to receive coverage for care at UMC.

CareFirst regrets any inconvenience you have experienced as a result of this change to our provider networks. Should you have additional questions, please call the Member Service telephone number listed on your member ID card. Our service hours are Monday – Friday from 7:00 am – 7:00 pm and Saturday from 8:00 am – 1:00 pm. **So that we may serve you as quickly as possible, please have your ID card available.**

Sincerely,

A handwritten signature in black ink, appearing to read "Stephanie Hafiz".

Stephanie Hafiz
Director, Member & Provider Services

MBR1406 (6/08)