

For Distribution to Brokers/Wholesalers/Administrators/DBEs Only

May 2, 2008

FlexAmerica FSA Materials Available Online

MARKET: All

In the [April 8, 2008 SalesFlash](#), CareFirst BlueCross BlueShield (CareFirst) announced that Blue Cross Blue Shield of Delaware would no longer offer Flexible Spending Account (FSA) administrative services to groups of non-Delaware accounts effective immediately. This action does not apply to premium only plan administration. POP is still available through Delaware.

Existing Delaware FSA business is not affected at this time. However, if a transition of current FSA business to another carrier is needed, the transition would not begin until January 1, 2009. Communication and transition plans are being discussed with Blue Cross Blue Shield of Delaware. We will keep you informed as decisions are reached.

Going forward, FSA administration can be provided by FlexAmerica for both CDH and non-CDH business. A new [FlexAmerica FSA application](#) (for non-CDH accounts) has been posted online along with a [brochure](#) that includes FlexAmerica's [fee schedule](#) for FSA administration. For CDH accounts, you would continue to fill out the HRA or HSA application which includes an FSA section.

As a reminder, please disregard the FSA administrative fees listed on proposals generated through PC RateQuote, as they no longer apply. The FSA fees listed on renewal notices should also be ignored. Please refer to the new [FSA brochure](#) posted on the Brokers & Agents section of www.carefirst.com for an accurate schedule of fees.

Should you have any questions, please contact your Broker Sales Representative.



Shekar Subramaniam
Associate Vice President, Broker Sales