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May 27, 2003

## Temporary Agreement Reached

**Market: All**

We are pleased to announce that CareFirst, the Blue Cross and Blue Shield Association and the State of Maryland have reached a temporary agreement that allows all CareFirst member benefits under their Blue Cross Blue Shield plans to remain unchanged. We can now work with the various parties to reach a compromise that will allow for the continued use of the Blues trademark. We are optimistic that a lasting solution can be reached.

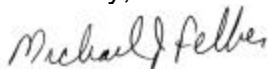
This temporary agreement follows "reform" legislation signed into law by Maryland Governor Robert L. Ehrlich, Jr. -- this despite opposition by the CareFirst Board of Directors, the District of Columbia Insurance Commissioner, and the Delaware Insurance Commissioner

Rest assured that CareFirst is taking the steps necessary to resolve this situation. For now, however, we are still here for our clients and members and **nothing changes** at this point in terms of your health care coverage or our services. National accounts and those members who utilize "BlueCard" may continue to receive their care through the Blue Cross Blue Shield national network of providers.

This is the latest information we have; we will keep you informed of any changes as warranted. Please note that this information is also being sent via a letter to all Account Administrators.

If you have any questions please contact your Broker Sales Representative.

Sincerely,



Michael J. Felber  
Senior Vice President, Sales

CareFirst BlueCross BlueShield is an independent licensee of the Blue Cross and Blue Shield Association.

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